

# Fax-in Reservation Request

To reserve award tickets, upgrades and companion tickets on Singapore Airlines and SilkAir flights, please complete this form and fax back your request. We will fax your Redemption Reservation Status Advice within three working days, with the status of your request, any applicable charges and details on the collection of your tickets. For greater convenience, you can also reserve awards tickets by logging on to [www.krisflyer.com](http://www.krisflyer.com) (applicable to e-ticketable stations only) – going online is the fastest and most convenient way to manage your KrisFlyer account.

Depending on where you reside, please fax your completed form to:  
 • **Europe +44 141 232 3331**  
 • **Other countries +65 6789 8777**

## 1. MEMBER'S DETAILS

KrisFlyer Membership Number

Passport Name (as appears on your membership card)

Date of Birth  
  
(dd/mm/yy)

Passport Number

Home Phone  
  
(Country Code - Area Code - Telephone No.)

Business Phone  
  
(Country Code - Area Code - Telephone No.)

Mobile Phone  
  
(Country Code - Area Code - Telephone No.)

Fax  
  
(Country Code - Area Code - Fax No.)

Email Address

## 2. RESERVATION DETAILS

All passengers listed here must be nominees in your Redemption Group to be eligible for free flights and upgrades. Companion tickets can be used by anyone. Please include yourself in this list if you are one of the passengers. Passenger's name must be the same as appears in passport.

Passenger's Name  Passenger's Name

Passenger's Name  Passenger's Name

Passenger's Name  Passenger's Name

## 3. FLIGHT ITINERARY

ORIGIN	DESTINATION	FLIGHT NUMBER	DATE (dd/mm/yy)	DEPARTURE TIME	ARRIVAL TIME	CLASS OF AWARD*	AWARD TYPE
PREFERRED ITINERARY							
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Free Flight (round-trip) <input type="checkbox"/> Free Flight (one-way) <input type="checkbox"/> Upgrade (one-way) <input type="checkbox"/> Upgrade (round-trip) <input type="checkbox"/> Companion
ALTERNATIVE ITINERARY							
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Free Flight (round-trip) <input type="checkbox"/> Free Flight (one-way) <input type="checkbox"/> Upgrade (one-way) <input type="checkbox"/> Upgrade (round-trip) <input type="checkbox"/> Companion

\* First Class, First Saver, Business Class, Business Saver, Economy Class, Economy Saver

## 4. KRISFLYER MILES TOP-UP OPTION

**Option to purchase KrisFlyer miles** If you do not have sufficient KrisFlyer miles to redeem an award ticket, you can top-up your account by purchasing KrisFlyer miles. To be eligible to purchase KrisFlyer miles, you must have at least 70% of the miles required for the award level. The price per block of 1,000 KrisFlyer miles is US\$40. If you wish to purchase miles, please fill in the desired amount below. KrisFlyer Membership Services will get in touch with you about your purchase.

**Terms and Conditions:** Miles can only be purchased at the time an award ticket is issued and payment must be made by credit card. Miles can only be purchased and used against the redemption of award tickets issued on Singapore Airlines, SilkAir, Star Alliance airlines and other partner airlines, unless otherwise specified. Miles must be purchased in blocks of 1,000 miles, with a minimum purchase of 1,000 miles. Purchased miles must be redeemed immediately and are non-refundable. In the event that miles from a completely unused award ticket are redeposited into a member's account, any purchased miles will not be refunded and will be deemed void.

I wish to purchase  KrisFlyer Miles at US\$40 per block of 1,000 miles.

## 5. TICKET COLLECTION

To help us process your request more quickly, follow these two simple steps.

STEP 1. Choose the ticket type (e-ticket or paper) and respective delivery mode (please tick one box only)

TICKET TYPE	FEES PAYABLE	DELIVERY MODE	FEES PAYABLE
<input type="checkbox"/> E-Ticket	Free of charge	<input type="checkbox"/> Fax or <input type="checkbox"/> Email	Free of charge
<input type="checkbox"/> Paper Ticket	2,000 miles or US\$20 per ticket <small>(payable if you request for a paper ticket when e-ticketing is available)</small>	<input type="checkbox"/> Express Courier or	3,000 miles or US\$30 per delivery
		<input type="checkbox"/> Mail	Free of charge <small>(please allow at least seven working days for delivery in Singapore, 20 days for Africa, Europe, the Middle East and North America, and 14 days for all other countries)</small>

SIGNATURE (for members or authorised nominees under 17 years of age, parent/guardian signature required)

\_\_\_\_\_  
 DATE (dd/mm/yy)

STEP 2. Choose the payment method (please tick one box only)

Mileage Deduction     Credit Card

Name on Card     Credit Card Number

Credit Card Type     Expiry Day   
(mm/yy)

I agree to abide by the Terms and Conditions stated above.



A STAR ALLIANCE MEMBER