

Singapore Airlines Chocolatitude Quiz with The Chocolate Line Terms and Conditions ("Terms and Conditions")

1. The **Singapore Airlines Chocolatitude Quiz with The Chocolate Line** ("Quiz") is organised by Singapore Airlines Ltd ("SIA") and operating via its Benelux office located at Evert van de Beekstraat 1-26, 1118CL Schiphol (KvK 33134631) with the email address: BNL_Comms@singaporeair.com.sg. Participation in the Quiz is subject to these **Terms and Conditions**.
2. KrisFlyer members residing in Belgium, the Netherlands and Luxembourg, aged 18 years or above at the time of entry ("**Eligible Members**") who have carried out a Qualifying Transaction (defined below) during the period from 08 July 2025 (0000hrs, CET) to 30 September 2025 (2359hrs, CET), both dates inclusive ("**Promotion Period**") are eligible to enter into the Quiz. Eligible Members include both existing KrisFlyer members, and new KrisFlyer members who have enrolled during the Promotion Period (defined below). A "**Qualifying Transaction**" is submitting the online form on the Quiz landing page (www.singaporeair.com/en_UK/be/plan-travel/local-promotions/the-chocolate-line/) ("**Quiz Landing Page**") where non-KrisFlyer members will need to sign up for KrisFlyer using promocode **SQTCL25**.
 - a. The registration must be completed during the Promotion Period.
 - b. The registration must be done using promocode **SQTCL25**.
 - c. Only KrisFlyer accounts that are successfully activated during the Promotion Period will be considered valid for entry.
 - d. Members whose accounts are suspended, closed, or in default during the Promotion Period or at the time of the draw are not eligible.
 - e. Participants are responsible for ensuring their contact details and membership information are accurate and updated to receive relevant notifications.
3. In order to participate in the Quiz, Eligible Members must:
 - a. Answer the question(s) on the Quiz Landing Page correctly or as close as possible; and
 - b. Submit the online form with their KrisFlyer membership number by 30 September 2025 (2359hrs, CET).

Eligible Members who have fulfilled the conditions in this Clause 3 shall each be referred to as a "**Participant**", and collectively, the "**Participants**".

4. Each Participant will be entitled to one chance in the Quiz.
5. SIA will select one (1) winner ("**Winner**") from the Participants with the right or closest answer. In the event of a tie, the Winner will be chosen randomly from among the tied Participants.
6. The Winner will receive a pair of Singapore Airlines operated return flight tickets in Economy Class, from Brussels or Amsterdam, to one of the Singapore Airlines operated destinations in Southeast Asia ("**Prize**").
7. The selection of the Winner will be conducted in the first week of October 2025 (or such other date as SIA may determine at its own discretion without prior notice).
8. SIA will notify the Winner via the email address registered with the Winner's KrisFlyer membership profile within seven (7) days after determination of the results. The Winner will be required to return a letter of acceptance in such form as SIA may prescribe via email to SIA

within fourteen (14) days from the date on which the notification email is sent, failing which, the Prize will be forfeited.

9. The result of the Quiz will not be published publicly.
10. A winner's letter will be sent to the Winner's email address after accepting the prize within fourteen (14) days. With this letter, which will include all the terms and conditions and further instructions, the Winner is able to redeem their Prize. The Winner will need to redeem their Prize within thirty (30) days after receiving the winner's letter, or else the Prize will be forfeited.
11. All decisions by SIA, in respect of all matters relating to the Quiz, including the choice of Winner(s) shall be final.
12. The Prize will need to be redeemed within thirty (30) days after receiving the winner's letter.
13. Each Participant is only permitted to register one (1) KrisFlyer membership account in his/her name. Any fraudulent or duplicate KrisFlyer accounts, including the original KrisFlyer account held by such Participants, will be suspended, and the relevant Participant shall be disqualified from the Quiz, at SIA's sole and absolute discretion.
14. The Prize cannot be exchanged, refunded or redeemed for cash.
15. Transfer of the Prize from a Winner's KrisFlyer account to another KrisFlyer member's account is not permitted.
16. The Prize, in the form of two return Economy Class flight tickets is valid for the travel period 1 October 2025 till 31 March 2026 (blackout-period between 18 December 2025 – 5 January 2026), up to a stay of one (1) month, and is only applicable for Singapore Airlines flights from Amsterdam or Brussels to a Singapore Airlines operated destination in Southeast Asia. The tickets are valid for the Winner and one (1) travel companion for travel on the same travel dates.
17. The Prize has no cash value.
18. Airport taxes and surcharges are included in the Prize.
19. The Prize is non-upgradeable.
20. The Prize is not eligible for mileage accrual on frequent flyer programs.
21. The Singapore Airlines General Conditions of Carriage for Passengers and Baggage apply as set out on the Singapore Airlines website at https://www.singaporeair.com/en_UK/global_footer/conditions-carriage/.
22. By participating in the Quiz, each Participant:
 - i. agrees that any and all personal data he/she submits (including his/her name, KrisFlyer membership number, contact number and email address) may be collected, used, disclosed or otherwise (collectively, "Processed") by SIA for the purposes of facilitating the Quiz, including to communicate with the winners on the Prizes. All collection, use, disclosure and processing of the Participants' personal data by SIA shall be in accordance with SIA's Privacy Policy (available online at https://www.singaporeair.com/en_UK/privacy-policy/).
 - ii. agrees to comply with and be bound by these Terms & Conditions, SIA's conditions of use of its website, SIA's Privacy Policy and the KrisFlyer Terms and Conditions (available online at https://www.singaporeair.com/en_UK/ppsclub_krisflyer/termsconditions-kf/). Non-compliance with or breach of any of these SIA Terms & Conditions may result in the

Participant being disqualified at any stage of the Quiz, and any prizes won may be forfeited, withheld, withdrawn or reclaimed, at SIA's sole and absolute discretion.

23. To opt out of the Quiz, Eligible Members and Participants may contact Singapore Airlines at BNL_comms@singaporeair.com.sg.
24. All decisions by SIA, in respect of all matters relating to the Quiz, including the choice of Winners shall be final. SIA reserves the right to verify the eligibility of Participants, vary these terms and conditions, terminate, or otherwise amend this Quiz without prior notice at its sole and absolute discretion. The demise of a Participant automatically disqualifies his/her entry.
25. To the extent permitted under applicable law, SIA will not be responsible or liable for any consequences that any Participant may suffer (including without limitation any damage, loss, injury or disappointment) by entering the Quiz or the Winner's acceptance of any Prize.
26. Employees of SIA, their immediate families, affiliates, subsidiaries, related agencies, principal sponsors, and suppliers associated with this Quiz are not eligible to participate in the Quiz. Corporations and other artificial persons are not eligible to participate in the Quiz.
27. For enquiries, please send an email to BNL_comms@singaporeair.com.sg.