

SUSTAINABILITY POLICY

Singapore Airlines is dedicated to providing air transportation services of the highest quality to the world. We take a long-term approach in the responsible development of our air transportation and related businesses and have programmes in place to ensure that sustainable practices are implemented across the Company by considering material environmental, social and governance topics.

The following are key elements of our Sustainability Strategy:

Upholding Safety

- Safety is an essential part of our operations and we constantly strive to improve safety practices.

Managing Environmental Impact

- We are committed to environmental sustainability and ensure that our operations are carried out in a responsible manner through a framework to mitigate climate risks, prevent pollution, ensure sustainable use of energy and resource, and conservation of biodiversity.

Supporting our Communities

- We practise good corporate citizenship, and contribute to and invest in the communities in which we operate.

Engaging our Stakeholders

- Customers - We are committed to offering our customers the best travel experience through leadership in product and service innovation, our modern fleet and extensive network.
- Employees - We value our employees and care for their safety, well-being and career development while also expecting them to adhere to a high standard of ethical behaviour, as laid out in our Code of Conduct.
- Shareholders - We strive to maximise returns for long-term profitability, with the aim of creating sustainable shareholder value.
- Suppliers - We treat our suppliers with respect and emphasise fairness in our relationships with them. The SIA's Supplier's Code of Conduct sets a comprehensive framework that our suppliers are required to adhere to.

10 June 2021


Goh Choon-Phong
Chief Executive Officer