

Terms and Conditions: Double KrisFlyer miles and Beyond

These Terms and Conditions ("**T&Cs**") govern the campaign ("**Campaign**"), organised by Singapore Airlines Limited ("**SIA**"), which enables KrisFlyer members to earn (i) double the usual earn rate of KrisFlyer miles ("**Double Bonus KrisFlyer miles**") with select Australian KrisFlyer Partners ("**Eligible KrisFlyer Partners**") and (ii) additional bonus KrisFlyer miles ("**Multi-Partner Bonus KrisFlyer miles**") of up to 15,000 KrisFlyer miles, contingent upon the number of such selected Australian KrisFlyer Partners from which KrisFlyer miles are earned (collectively, "**Bonus KrisFlyer miles**"). This Campaign commences on 16 March 2026, 0000hrs (AEDT) and ends 30 April 2026, 2359hrs (AEST) ("**Campaign Period**").

1. This Campaign is open to all KrisFlyer members. However, certain Eligible KrisFlyer Partners may only offer their products and services to residents of Australia in accordance with their own eligibility criteria and applicable laws (including, without limitation, Cents2, Exonnex, NobleOak and PONANT Explorations). Transactions with such partners will only qualify as Eligible Transactions (as defined in Clause 3 below) provided that the KrisFlyer member meets the partner's eligibility and residency requirements in addition to the terms and conditions set out herein.
2. For the purpose of this Campaign, the below KrisFlyer partners listed from 2.1 – 2.6 are classified as Eligible KrisFlyer Partners.
 - 2.1. Cents2
 - 2.2. Econnex
 - 2.3. Lifestyle Charters
 - 2.4. Noble Oak
 - 2.5. PONANT Explorations
 - 2.6. Shichida Australia

Double Bonus KrisFlyer miles

3. A KrisFlyer member will earn Double Bonus KrisFlyer miles when making eligible purchase(s) from Eligible KrisFlyer Partners in a single transaction as further detailed in Clause 4 ("**Eligible Transaction**") during the Campaign Period, subject to the general terms and conditions herein (including Clause 5) as well as the relevant partner-specific terms and conditions as further detailed in Clause 4. For the avoidance of doubt, the number of bonus miles awarded from the Double Bonus KrisFlyer miles offer will be equal to the number of base miles earned from the relevant Eligible Transaction in accordance with the relevant Eligible KrisFlyer Partner's standard earn rate ("**Base KrisFlyer miles**"), subject to any applicable caps specified in the partner-specific terms under Clause 4.
4. The following transactions shall qualify as Eligible Transactions if they meet the corresponding partner-specific terms and conditions set out below as well as the general terms and conditions set out in these T&Cs:

Eligible KrisFlyer Partner	Eligible Transaction	Partner-Specific Terms and Conditions
Cents2	Any accrual of KrisFlyer miles from the conversion of Cents2 points to KrisFlyer miles during the Campaign Period.	(a) Round ups from March 2026 (processed from 1 April 2026) and April 2026 (processed from 1 May 2026) will be classified as an Eligible Transaction.

		(b) A maximum of 1,000 Double Bonus KrisFlyer miles will be awarded per KrisFlyer member.
Econnex	<p>Any purchase of a policy or plan in any of the following categories:</p> <ul style="list-style-type: none"> (i) Electricity; (ii) Gas; (iii) Internet; (iv) Solar; or (v) Mobile, <p>made during the Campaign Period through the Econnex KrisFlyer landing page found here, and for which KrisFlyer miles are awarded.</p>	<p>(a) Notwithstanding Clause 5.1, Double Bonus KrisFlyer miles will be awarded on the first Eligible Transaction made under each policy or plan category (i.e. at (i) to (v) of the left column) during the Campaign Period. For the avoidance of doubt, Double Bonus KrisFlyer miles shall only be awarded once under each category, notwithstanding the total number of policies or plans purchased by the KrisFlyer member within any such category.</p> <p>(b) Please also refer to Econnex KrisFlyer partner terms and conditions here.</p>
Lifestyle Charters	Any non-discounted cruise charter booked directly with Lifestyle Charters here during the Campaign Period, where KrisFlyer miles are awarded after cruise charter completion.	<p>(a) The sailing must be completed by 31 October 2026.</p> <p>(b) A maximum of 50,000 Double Bonus KrisFlyer miles will be awarded per KrisFlyer member.</p>
Noble Oak	Any purchase from a completed application of a life insurance policy quoted during the Campaign Period made through the Noble Oak Singapore Airlines landing page found here , and for which KrisFlyer miles are awarded.	<p>(a) For customers who pay premiums monthly, Double Bonus KrisFlyer miles will be awarded on the first monthly premium payment only.</p> <p>(b) For customers who pay premiums annually, Double Bonus KrisFlyer miles will be awarded on the entire first quarterly KrisFlyer miles allocation.</p>
PONANT Explorations	Any cruise booking made with PONANT Explorations made during the Campaign Period, where KrisFlyer miles are awarded after cruise completion.	The cruise must be completed by 31 December 2026.
Shichida Australia	Any purchase of the following class types:	(a) Trial Classes must be attended, and online purchases of SHICHIDA

	<p>(i) Trial Class made through the Shichida KrisFlyer landing page found here;</p> <p>(ii) First Full-Term Class made through the Shichida KrisFlyer landing page found here; or</p> <p>(iii) SHICHIDA at Home The Complete Collection made through the SHICHIDA At Home KrisFlyer landing page found here,</p> <p>made during the Campaign Period and for which KrisFlyer miles are awarded.</p>	<p>at Home The Complete Collection must be made during the Campaign Period.</p> <p>(b) First Full-Term Classes must be attended and commence prior to the end of the Campaign Period.</p> <p>(c) Notwithstanding Clause 5.1, Double Bonus KrisFler miles will be awarded on the first Eligible Transaction made under each class type (i.e., at (i) to (iii) of the left column) during the Campaign Period. For the avoidance of doubt, Double Bonus KrisFlyer miles shall only be awarded once under each class type, notwithstanding the total number of classes purchased by the KrisFlyer member within any such class type.</p>
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5. In addition to and unless otherwise expressly specified under the relevant partner-specific terms under Clause 4, the following general terms and conditions shall apply in respect of Double Bonus KrisFlyer miles:

- 5.1. Double Bonus KrisFlyer miles will only be awarded on the first Eligible Transaction made with each Eligible KrisFlyer Partner during the Campaign Period.
- 5.2. For the purposes of this Campaign, the first Eligible Transaction made with each Eligible KrisFlyer Partner shall be determined by reference to the transaction date and time as recorded by the relevant Eligible KrisFlyer Partner. Where more than one transaction bears the same date and time, SIA may, in its sole discretion, determine which transaction is treated as the first Eligible Transaction. SIA's determination shall be final and binding.
- 5.3. Double Bonus KrisFlyer miles will be calculated on a per Eligible Transaction basis and not on the cumulative sum of Base KrisFlyer miles earned during the Campaign Period.
- 5.4. Double Bonus KrisFlyer miles may take 6 to 8 weeks to be credited to your KrisFlyer account after you receive your Base KrisFlyer miles. Please see Clauses 8 and 9 for further details regarding the crediting timeline of Base KrisFlyer miles for each Eligible KrisFlyer Partner.

Multi-Partner Bonus KrisFlyer miles

6. In addition to Double Bonus KrisFlyer miles, a KrisFlyer member will earn Multi-Partner Bonus KrisFlyer miles after making an Eligible Transaction during the Campaign Period with two or more Eligible KrisFlyer Partners, subject to the general terms and conditions herein (including this Clause 6) as well as the relevant partner-specific terms and conditions as further detailed in

Clause 7.

- 6.1. Should a KrisFlyer member earn KrisFlyer miles from two (2) or three (3) Eligible KrisFlyer Partners in respect of Eligible Transactions made during the Campaign Period, the KrisFlyer member will be awarded 5,000 bonus KrisFlyer miles ("**Tier 1 Multi-Partner Bonus KrisFlyer miles**").
 - 6.2. Should a KrisFlyer member earn KrisFlyer miles from four (4) or more Eligible KrisFlyer Partners in respect of Eligible Transactions made during the Campaign Period, the KrisFlyer member will be awarded 15,000 bonus KrisFlyer miles ("**Tier 2 Multi-Partner Bonus KrisFlyer miles**").
 - 6.3. Each KrisFlyer member is only eligible to earn one (1) tier of Multi-Partner Bonus KrisFlyer miles outlined in Clauses 6.1 and 6.2. For the avoidance of doubt, if a KrisFlyer member meets the conditions for Tier 2 Multi-Partner Bonus KrisFlyer miles, they will not be awarded Tier 1 Multi-Partner Bonus KrisFlyer miles.
 - 6.4. The maximum Multi-Partner Bonus KrisFlyer miles that a member can earn under this Campaign is 15,000 KrisFlyer miles.
 - 6.5. For the purposes of determining eligibility for Multi-Partner Bonus KrisFlyer miles, a KrisFlyer member must have Base KrisFlyer miles successfully credited from at least two (2) or three (3) Eligible KrisFlyer Partners (for Tier 1) or four (4) or more Eligible KrisFlyer Partners (for Tier 2) in respect of Eligible Transactions made during the Campaign Period.
 - 6.6. Only Base KrisFlyer miles earned from Eligible Transactions made during the Campaign Period and credited by 31 August 2026 will count towards calculating eligibility for Tier 1 Multi-Partner Bonus KrisFlyer miles and Tier 2 Multi-Partner Bonus KrisFlyer miles.
 - 6.7. Multi-Partner Bonus KrisFlyer miles will be automatically credited to your KrisFlyer account by the end of September 2026. Please see Clauses 8 and 9 for further details regarding crediting timelines.
7. In addition to the general terms and conditions under Clause 6, the following partner-specific terms and conditions shall apply in respect of Multi-Partner Bonus KrisFlyer miles for Eligible Transactions made with the following Eligible KrisFlyer Partners:
- 7.1. Where an Eligible Transaction is made with Cents2, the KrisFlyer member must have earned at least 1,000 Base KrisFlyer miles from such Eligible Transaction for Cents2 to be taken into account for the purposes of determining eligibility for Tier 1 Multi-Partner Bonus KrisFlyer miles or Tier 2 Multi-Partner Bonus KrisFlyer miles. If this minimum threshold is not met, Cents2 will not be taken into account as an Eligible KrisFlyer Partner for the purposes of determining the number of Eligible KrisFlyer Partners under Clauses 6.1, 6.2 and 6.5.
 - 7.2. Where an Eligible Transaction is made with PONANT Explorations, the Base KrisFlyer miles from such Eligible Transaction must be credited by 31 August 2026 for PONANT Explorations to be taken into account for the purposes of determining eligibility for Tier 1 Multi-Partner Bonus KrisFlyer miles or Tier 2 Multi-Partner Bonus KrisFlyer miles. Based on PONANT Explorations's indicative crediting timeline (within 45 days of cruise completion), cruises completed after 17 July 2026 may not have their Base KrisFlyer miles credited by 31 August 2026 and therefore may not count towards such eligibility.
 - 7.3. Where an Eligible Transaction is made with Lifestyle Charters, the Base KrisFlyer miles from such Eligible Transaction must be credited by 31 August 2026 for Lifestyle Charters to be taken into account for the purposes of determining eligibility for Tier 1 Multi-Partner Bonus KrisFlyer miles or Tier 2 Multi-Partner Bonus KrisFlyer miles. Based on Lifestyle Charters' indicative crediting timeline (within 30 days post-sailing), sailings completed after 1 August 2026 may not have their Base KrisFlyer miles credited by 31 August 2026 and therefore may

not count towards such eligibility.

General

8. Base KrisFlyer miles will be credited to a KrisFlyer member's KrisFlyer account in accordance with each KrisFlyer partner's prevailing crediting process and timelines, as may be determined by such KrisFlyer partner in its sole discretion from time to time. To the extent permitted under applicable law, SIA shall not be responsible or liable for any failure or delay in the crediting of Base KrisFlyer miles by Eligible KrisFlyer Partners, nor any failure or delay in the crediting of Double Bonus KrisFlyer miles or Multi-Partner Bonus KrisFlyer miles resulting from any of the foregoing. For KrisFlyer member's reference only, the indicative crediting timelines of each Eligible KrisFlyer Partner are set out below:
 - 8.1. Cents2
 - 8.1.1. KrisFlyer miles may be credited by the 7th of the following month (for example, round ups converted to Cents2 points converted to KrisFlyer miles during March 2026 will be credited by 7 April 2026).
 - 8.2. Econnex
 - 8.2.1. KrisFlyer miles may be credited to your account within 90 to 120 days after your utility connection is confirmed (for Energy, Internet, and Mobile) or your solar system is successfully installed (for Solar).
 - 8.3. Lifestyle Charters
 - 8.3.1. KrisFlyer miles may be credited within 30 days post-sailing.
 - 8.4. Noble Oak
 - 8.4.1. KrisFlyer miles may be credited within 30 days following the payment of each monthly premium, or in four equal instalments if your premium is paid annually.
 - 8.5. PONANT Explorations
 - 8.5.1. KrisFlyer miles may be credited within 45 days of cruise completion.
 - 8.6. Shichida Australia
 - 8.6.1. KrisFlyer miles may be credited up to 8 weeks' post-trial class, term end or online purchase.
9. In the event that any Bonus KrisFlyer miles are not credited to the KrisFlyer member's KrisFlyer account, the KrisFlyer member may submit a retroactive claim request by logging into their KrisFlyer account and completing the form under the "Make a claim" section within 12 months following the end of the Campaign Period. Where no claim is submitted within this period, SIA shall have no further liability to the KrisFlyer member for any uncredited Bonus KrisFlyer miles and late claims will not be considered.
10. For KrisFlyer members, all Base KrisFlyer miles or Bonus KrisFlyer miles awarded in accordance with this Campaign will be valid for three (3) years from the date on which they are credited into the recipient's KrisFlyer account and no extensions of validity will be permitted. For the avoidance of doubt, the Base KrisFlyer miles or Bonus KrisFlyer miles awarded which have not been used by the end of such validity period will expire and shall be deemed null and void.
11. For PPS Club members, all Base KrisFlyer miles or Bonus KrisFlyer miles awarded in accordance with this Campaign will not expire, so long as they retain their PPS Club membership status in accordance with the applicable PPS Club's terms and conditions, which can be found [here](#).

12. Should there be any refunds or reversal of any Eligible Transaction and/or if any Base KrisFlyer miles are reversed or adjusted for any reason, SIA will, and reserves the right to, reverse or adjust the Bonus KrisFlyer miles awarded as it deems appropriate.
13. All decisions made by SIA in respect to any matter relating to this Campaign shall be final. SIA reserves the right to vary these terms and conditions, terminate or otherwise amend this Campaign without prior notice at its sole and absolute discretion. SIA reserves the right to verify the eligibility of participating KrisFlyer members.
14. All Base KrisFlyer miles, Double Bonus KrisFlyer miles and Multi-Partner Bonus KrisFlyer miles awarded under this Campaign will be subject to the [KrisFlyer Terms & Conditions](https://www.singaporeair.com/en_UK/ppclub_krisflyer/termsconditions-kf/) at (https://www.singaporeair.com/en_UK/ppclub_krisflyer/termsconditions-kf/).
15. Individuals are only permitted to hold one KrisFlyer membership account. Any fraudulent or duplicate KrisFlyer accounts, including the original KrisFlyer account held by such individuals will be suspended and disqualified from the Campaign.
16. By participating in the Campaign, each participant agrees that any and all personal data he/she submits (including his/her name, KrisFlyer membership number, and email address) may be collected, used, disclosed, or otherwise processed (collectively, "Processed") by SIA and its authorised service providers for the purposes indicated in SIA's Privacy Policy (available online at https://www.singaporeair.com/en_UK/privacy-policy/) and for administering this Campaign. All collection, use and disclosure of participant's personal data will be in accordance with [SIA's Privacy Policy](#).
17. To the extent permitted under applicable law, SIA will not be responsible for any consequences that any participant may suffer (including without limitation any damage, loss, injury or disappointment), or that results in an infringement of any law or regulation, by participating in the Campaign.
18. By participating in the Campaign, each participant agrees to comply with and be bound by these T&Cs, SIA's conditions of use website found at [https://www.singaporeair.com/en_UK/au/global_footer/conditions-of-use-website/], SIA's Privacy Policy and KrisFlyer Terms and Conditions (collectively, "SIA Terms & Conditions"). Non-compliance with or breach of any of these SIA Terms and Conditions may result in the KrisFlyer member being disqualified at any stage of the Campaign.
19. For enquiries, please contact KrisFlyer Membership Services at KF_contact@singaporeair.com.sg.
20. These T&Cs shall be governed by and construed in accordance with the laws of the Republic of Singapore and shall be subject to the exclusive jurisdiction of the Singapore courts.