# Win a 5-Star Kuala Lumpur Holiday for Two

## Fly with Singapore Airlines and stay at Grand Millennium Kuala Lumpur

## Terms and Conditions ("Terms and Conditions")

**1.** The Singapore Airlines x Flygresor Kuala Lumpur Lucky Draw (the "Lucky Draw") is organised by Singapore Airlines Ltd ("SIA") and is governed by these Terms and Conditions.

**2.** KrisFlyer members and Registered Users residing in Denmark, Norway and Sweden, aged 18 years or above at the time of entry ("Eligible Members") who have met all the criteria for participating in the Lucky Draw (defined below) during the period from **05 October 2026 (0000hrs, GMT+8) to 09 November 2026 (2359hrs, GMT+8), both dates inclusive** ("Promotion Period") are eligible to enter into the Lucky Draw. Eligible Members include existing KrisFlyer members and Registered Users, as well as new KrisFlyer members and Registered Users who have enrolled during the Promotion Period. Entries submitted outside the campaign period will not be eligible.

**3.** Both existing and new KrisFlyer members and Singapore Airlines Registered Users are eligible to participate, provided they satisfy all requirements in these Terms and Conditions.

**4. To participate in the Lucky Draw, an Eligible Participant must, during the Promotion Period:**

**a.** be a resident of Denmark, Norway or Sweden and be 18 years of age or older;
**b.** be an existing KrisFlyer member or sign up a KrisFlyer member, OR be an existing Singapore Airlines Registered User / or sign up as a Registered member;
**c.** complete and submit the online competition entry form during the Promotion Period with the requested details, including valid contact information;
**d.** select the relevant participation pathway in the entry form. KrisFlyer participants must provide a valid KrisFlyer membership number, where requested. Participants entering via the Registered User pathway must have a valid registration/subscription that can be verified by SIA; and
**e.** submit no more than one (1) entry in the Lucky Draw. Multiple entries by the same person will not increase the chance of winning and may be disqualified. All entries are received and handled solely by Singapore Airlines; Flygresor acts strictly as a promotional partner and will not receive or process participant personal data.

No purchase is required to participate.

*Eligible Members who have fulfilled the conditions in this Clause 4 shall each be referred to as a "**Participant**", and collectively, the "**Participants**".*

**5.** SIA may verify a Participant's KrisFlyer membership or Registered User status before awarding the Prize. If the selected Participant does not satisfy the applicable eligibility requirement, SIA may disqualify that Participant and select another Winner.

6. One (1) Winner will selected randomly by means of a computerised system after the end of the Promotion Period.

7. The Winner will receive the prizes set out in the table below (each a "**Prize**", and collectively, the "**Prizes**").

| Prize component | Details |
|---|---|
| Flights | Two (2) round-trip Singapore Airlines Economy Class tickets from Copenhagen (CPH) to Kuala Lumpur (KUL) via Singapore (SIN). For a Winner residing in Sweden or Norway, the Prize will also include return Economy Class connecting flights for the Winner and accompanying traveller between Stockholm (ARN) or Oslo (OSL), respectively, and Copenhagen (CPH). Connecting flights may be operated by a Singapore Airlines partner airline and are subject to availability and applicable booking conditions. |
| Hotel | Five (5) nights for two (2) persons in a Club Room at the 5-star Grand Millennium Kuala Lumpur, including daily breakfast for two and access to the hotel's Club Lounge. The hotel stay is sponsored by Grand Millennium Kuala Lumpur. |
| Total prize value | Up to DKK 75.000 / NOK 108.000 / SEK 112.000 |

8. Flights and the hotel stay are subject to availability. Flight tickets must be issued no later than **31 March 2027**, and all flight travel must be completed by **30 April 2027**. The hotel stay must be completed within six (6) months from the date on which the Winner is determined, subject to applicable blackout dates and availability.

9. **The following blackout dates apply:**
   **Flights:** Travel is not permitted from 20 December 2026 to 8 January 2027 (both dates inclusive) or on 28 March 2027 (Easter Sunday).
   **Grand Millennium Kuala Lumpur hotel stay:** 24 December 2026, 25 December 2026, 31 December 2026 and 1 January 2027.
   Additional booking restrictions may apply as communicated at the time of reservation.

10. A tourism tax of MYR 10 per room per night is payable directly to Grand Millennium Kuala Lumpur at check-out. The tax applies to foreign tourists who are not Malaysian citizens or MyPR cardholders. Any changes to government-imposed taxes, fees or service charges will be borne by the Winner where applicable.

11. The Winner will be contacted directly using the email address and/or telephone number provided in the competition entry form. The Winner must confirm acceptance of the Prize within seven (7) days of receiving the winner notification. If the Winner does not respond within this period, does not satisfy the eligibility requirements, or declines the Prize, SIA reserves the right to select another Winner.

12. The Prize is valid for a period of **6 months from the date on which the Winner is determined**, following which it shall expire, and no extensions of the validity of the Prize will be permitted. For the avoidance of doubt, any Prize awarded (including any part thereof) which has not been used by the end of such validity period will expire and shall be deemed null and void.

13. The Prize is subject to availability and applicable booking and travel conditions. The Prize cannot be exchanged or redeemed for cash and cannot be combined with other campaigns, discounts, coupons, vouchers or loyalty/benefit cards unless expressly permitted by SIA or the relevant prize provider.

14. Each Participant is only permitted to register one (1) KrisFlyer membership account or Registered User account in his/her name for the purposes of participating in the Lucky Draw. Any fraudulent or duplicate KrisFlyer membership accounts or Registered User accounts may result in the relevant Participant being disqualified from the Lucky Draw, at SIA's sole and absolute discretion.

15. The Winner and accompanying traveller are responsible for ensuring that they hold all required passports, visas, travel documents, insurance and any other documents or requirements necessary for travel. Unless expressly stated as part of the Prize, all other costs and expenses associated with the Prize or travel are the responsibility of the Winner and accompanying traveller.

16. **Data Protection:** Personal data collected in connection with this Lucky Draw (including name, email address, country of residence, and KrisFlyer membership number) will be processed by Singapore Airlines Ltd as the data controller in accordance with applicable data protection laws, including the General Data Protection Regulation (GDPR).Data will be processed strictly for the purposes of administering the Lucky Draw, verifying eligibility, selecting and contacting the winner, and arranging prize fulfillment. The winner's relevant personal details will be shared with Grand Millennium Hotel Kuala Lumpur solely for hotel booking and stay fulfillment. For further information on data protection rights (including access, rectification, and erasure) and contact details of our Data Protection Officer, please refer to the Singapore Airlines Privacy Policy: https://www.singaporeair.com/en_UK/privacy-policy/

17. Employees of SIA, their immediate families, affiliates, subsidiaries, related agencies, principal sponsors, prize sponsors and suppliers directly associated with this Lucky Draw are not eligible to participate. Corporations and other legal entities are not eligible to participate.

18. All decisions by SIA in relation to the Lucky Draw, including eligibility and the selection of the Winner, shall be final, subject to applicable law. SIA reserves the right to verify eligibility and, where reasonably necessary, vary, suspend, terminate or otherwise amend the Lucky Draw or these Terms and Conditions.

19. To the extent permitted by applicable law, SIA will not be responsible or liable for any loss, damage, injury or disappointment arising from participation in the Lucky Draw or acceptance or use of the Prize, except where such liability cannot lawfully be excluded.

20. For enquiries relating to the Lucky Draw, please submit a request via the KrisFlyer/PPS Club feedback form (at https://www.singaporeair.com/feedback-form/).