

Terms and Conditions of 2026 Summer KrisFlyer Lucky Draw Campaign

1. This 2026 summer KrisFlyer Lucky Draw Campaign ("**Promotion**") is organised by Singapore Airlines Limited (Unique Entity Number: 197200078R), a company incorporated in Singapore and operating via its Japan regional office ("**SIA**") and governed by these Terms (as defined below).
 2. By participating in this Promotion, the participants are deemed to have accepted and agreed to be bound by these terms and conditions and any additional terms, amendments or directives ("**Terms**") which may be made or issued by SIA in its sole discretion either before or during the Promotion Period (as defined below). To the extent permitted by applicable law, SIA may vary the Terms without notice and/or liability to the participants.
 3. This Promotion, which involves voluntary participation, will be carried out by SIA Japan's local promotion page at (https://www.singaporeair.com/ja_JP/jp/plan-travel/local-promotions/campaign/kf_enrolment) and will be open to participants (each a "**Participant**" and collectively, the "**Participants**") who: (a) are aged eighteen (18) years and above; (b) reside in Japan; and (c) have submitted a Qualifying Entry (as defined below) during the promotion period from 12 August 2026 (0000 GMT+9) to 31 August 2026 (2359 GMT+9) ("**Promotion Period**"). All Qualifying Entries (as defined in Clause 4) must be received by SIA during the Promotion Period, and any entries received after the end of the Promotion Period are automatically disqualified.
 4. For an entry to qualify for this Promotion (each a "**Qualifying Entry**" and collectively, the "**Qualifying Entries**"), the Participants will need to fulfil the following conditions, i.e. each Participant must:
 - (a) sign up as a new KrisFlyer member during the Promotion Period;
 - (b) enter the promotion code "LUCKYKF26" when he or she signs up as a new KrisFlyer member;
 - (c) not have an active KrisFlyer membership account at the time of enrolment during the Promotion Period. For the avoidance of doubt, individuals whose KrisFlyer membership accounts have expired or have been terminated prior to the Promotion Period may participate, subject always to Clause 14 (one entry per Participant) and verification by SIA; and
 - (d) Not be an employee of SIA, Scoot, KrisShop, Kris+, Pelago, their immediate families, affiliates, subsidiaries, related agencies, principal sponsors and suppliers associated with this Promotion are not eligible to participate in this Promotion. Corporations and other artificial persons are also not eligible to participate in this Promotion.
- Each Participant who has made a Qualifying Entry during the Promotion Period will be automatically enrolled into the drawing. No purchase is necessary and there is no charge to sign up for KrisFlyer membership.
- By entering into the Promotion, each Participant is confirming that he or she is eligible to do so and eligible to claim the Prize. SIA may require a Participant to provide proof that the Participant is eligible to enter the Promotion.
5. SIA will not accept responsibility for entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any postal failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind, busy lines, misspelt email addresses, acts of God etc. Additionally, SIA will not be responsible for: (a) any spam generated messages; (b) any SMS/whatsapp/other messaging service message delivery failures; (c) lost, misdirected, late, incomplete, or unintelligible entries or inaccurate entry information, whether caused by the Participant(s) or by any of the equipment or programming associated with or utilized in this Promotion, or by any technical or human error that may occur in the processing of entries; (d) any printing or typographical errors in any materials

associated with this Promotion; (e) any error in the operation or transmission, theft, destruction, loss, unauthorized access to, or alteration of, entries, or for technical, network, telephone, computer, hardware or software, malfunctions of any kind, or inaccurate transmission of, or failure to receive any entry information on account of technical problems or traffic congestion on the website, internet or at any website; (f) injury or damage to the participant or any other computer or mobile resulting from downloading any materials in connection with this Promotion; (g) if the Participants do not have mobile phones or other gadgets or means that support this Promotion link/technical requirements; (h) if the Participant has registered himself/herself to the do-not-disturb (DND) of the telecom provider/Participant has specifically requested for not receiving messages for the specific promotion/campaign/contests; (i) other conditions beyond SIA's reasonable control or any force majeure event.

6. Further, SIA reserves the right to exclude or disqualify any person from this Promotion and any future promotions on grounds of: (a) providing untrue, inaccurate or incorrect information; (b) misconduct or having acted or have had the intention to act in a dishonest or fraudulent manner or in bad faith; (c) tampering with the entry process or the operation of this Promotion; (d) acting in violation of the Terms; (e) acting in an unsportsmanlike or disruptive manner or with intent to annoy, abuse, threaten or harass any other person; (f) entries being offensive, distasteful, unacceptable or against the ethos and principles of SIA or which may be considered disparaging; or (g) for any other reasons, as SIA may deem fit and proper. Any attempt to deliberately damage the SIA website or undermine the legitimate operation of the Promotion may be a violation of criminal and civil laws, and SIA reserves the right to seek damages and other remedies to the fullest extent permitted by law.
7. Two (2) winners (each a **"Winner"**, collectively referred to as **"Winners"**) will be chosen by SIA, in its sole discretion by 7 September 2026, and shall be determined by a random drawing. Each Winner shall receive fifty-one thousand (51,000) KrisFlyer miles (**"Krisflyer Miles"** or the **"Prize"**). Additional terms of use may apply to the Prize. SIA may, in its sole and absolute discretion and without prior notice, replace, change or substitute the Prize with another of similar value.
8. All decisions made by SIA with respect to all aspects of this Promotion, including without limitation to, the choice of Winners, shall be conclusive, final and non-appealable, and no correspondence regarding any aspect of this Promotion will be entertained.
9. SIA will notify the Winners by 7 September 2026 via an email to the Winners' email address registered in their KrisFlyer membership profile. The KrisFlyer miles will be credited to the Winners' respective KrisFlyer accounts. SIA shall bear no responsibility for any invalid email addresses provided by any Participant.
10. Each Winner is required to reply to the notification email by the deadline indicated in the email to confirm acceptance of the Prize. Failure to do so may result in the Prize being forfeited, and SIA may, at its sole discretion, select an alternative Winner.
11. SIA reserves the right to hold, void, cancel, suspend, terminate or amend the Prize in its absolute discretion without any notice and/or liability to any party/Participants.
12. By participating in this Promotion, each Participant:
 - (a) agrees to comply with and be bound by the Terms, SIA's conditions of use of website (available at https://www.singaporeair.com/en_UK/sq/global_footer/conditions-of-use-website/) and SIA's Privacy Policy (available at https://www.singaporeair.com/en_UK/jp/global_footer/privacy-policy/), (collectively, **"SIA Terms & Conditions"**). Non-compliance with or breach of any of these SIA Terms & Conditions may result in the participant being disqualified at any stage of this Promotion, and any Prizes won may be forfeited, withheld, withdrawn or reclaimed;

- (b) agrees to the collection, use or disclosure ("**Processing**") of his/her personal data (*including name and email address*) provided to SIA for the purposes of administering the Promotion, including to verify a participant's eligibility to participate in and compliance with the terms of the Promotion, and to contact the Winners to facilitate the redemption of the Prize ("**Purposes**"). Participants further agree that SIA may disclose such personal data to its affiliates, related corporations, agents, service providers, contractors, and other third parties engaged by SIA for such Purposes. The Processing of a participant's personal data will be in accordance with SIA's Privacy Policy, which is available at https://www.singaporeair.com/en_UK/jp/global_footer/privacy-policy/; and
- (c) releases SIA and/or its partners from and agrees to indemnify SIA and/or its partners and any of SIA's officers/employees/directors/representatives/agents from and against all liability, cost, loss or expense arising out of acceptance of the Prize or participation in this Promotion including (but not limited to) personal injury and damage to property or any violation of intellectual property rights of a third party or any law and whether direct, indirect, consequential, foreseeable, due to some negligent act or omission, or otherwise.
13. In no event shall SIA, its subsidiaries, affiliates, associates and related companies, including the employees of all of the foregoing, be liable to any participant and/or to any party for any damages, expenses, claims, costs or losses of any kind, including without limitation, incidental, indirect, consequential, special, punitive or exemplary damages of any kind, including lost revenues or profits, loss of business or loss of data.
14. There is a limit of one entry per Participant. Entries on behalf of another person will not be accepted. Duplicate, fake or automated entries are not permitted and will be disqualified. SIA reserves the right to verify the eligibility of the Participants. In the event of a Participant's demise, their entry will be automatically disqualified.
15. The KrisFlyer Miles awarded under this Promotion are valid for a period of one (1) year from the date on which it is awarded to the Winners, following which the KrisFlyer Miles shall expire, and no extensions to the validity period will be permitted. The KrisFlyer Miles shall also be subject to the terms and conditions of the KrisFlyer programme, available at https://www.singaporeair.com/en_UK/sg/ppsclub-krisflyer/termsconditions-kf/. For the avoidance of doubt, Prizes awarded which have not been used by the end of the applicable validity period will expire and shall be deemed null and void.
16. Prizes are strictly non-negotiable, cannot be exchanged or redeemed for cash in part or in full. Prizes are non-transferable and non-assignable to another individual.
17. The Winners are responsible for all applicable taxes (including but not limited to, federal, state, local and/or income) in connection with the Prize (as the case may be).
18. The Terms shall be governed by and construed in accordance with the laws of the Republic of Singapore and shall be subject to the exclusive jurisdiction of the Singapore courts.
19. To the maximum extent permitted by law, SIA shall not be liable for any loss (including loss of profits or indirect, consequential, incidental, special, exemplary or punitive loss or damage), howsoever caused (including through the negligence of SIA), suffered or incurred by the Participants arising from or in connection with:
- (a) the Participants' access to, or use of, the SIA website, any application form in relation to this Promotion, any materials, or any linked site, including without limitation, the Participants' participation in this Promotion;

- (b) any decision or action taken by the Participants in reliance on any advertisements and/or promotional material in relation to this Promotion; and/or
- (c) any error or defect in any website related to this Promotion.

The above disclaimer does not attempt or purport to exclude liability under any statute if, and to the extent, such liability cannot be lawfully excluded.

20. Force Majeure

SIA accepts no liability for any delay or failure to perform SIA's obligations in relation to this Promotion and under these Terms if such a delay or failure is due to circumstances beyond SIA's reasonable control.

21. Trademarks

- (a) The participants must not use any of SIA's name, logo or trademark without SIA's prior written consent. When such consent is granted, the participants shall not use any of the SIA's trademarks: (a) as part or all of the participants' own trademarks; (b) in connection with any business, products or services which are not SIA's; (c) in a manner which may be confusing, misleading or deceptive to any person; or (d) in a manner that disparages SIA, the materials, and/or the website.
- (b) The participants further agree not to: (i) make claims or assist any third party in any claim to the intellectual property rights belonging to SIA; (ii) do or permit any act to be done which is likely to prejudice any rights of SIA in and to the intellectual property rights belonging to SIA; and (iii) do or permit to be done any act or thing which is likely to jeopardize or invalidate any rights of SIA in and to the intellectual property rights belonging to SIA.
- (c) SIA shall retain sole and exclusive ownership of all of its intellectual property and nothing in these Terms shall be construed in any way to transfer or assign any such ownership to any participants.

22. General provisions

- (a) If SIA waives, in whole or part, any rights available to them under the SIA Terms & Conditions on one occasion, this does not mean that those rights will automatically be waived on any other occasion. If any provision of SIA Terms & Conditions is held to be invalid, unenforceable or illegal for any reason, it is to be read down to give it as much effect as possible, or if it is not capable of having any effect at all, it is to be severed from the SIA Terms & Conditions, in which case, the remainder of the SIA Terms & Conditions shall nevertheless continue in full force.
- (b) A person who is not a party to these Terms has no right under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any of these Terms.
- (c) In the event of any inconsistency between the Terms and any marketing or promotional materials relating to this Promotion, these Terms shall prevail.