

TERMS AND CONDITIONS FOR SINGAPORE AIRLINES 'FLY TO HANGZHOU & WIN' LUCKY DRAW

These terms and conditions (“**T&Cs**”) govern the lucky draw (“**Lucky Draw**”) organised by Singapore Airlines Limited (“**SIA**”). The Lucky Draw shall be held on 30 June 2026, 3pm at Singapore Airlines Limited at 722 Upper Changi Road East, SIA Business Office SBO 01E, Singapore 486852.

1. Fifty (50) winners (each a “**Winner**” and collectively, the “**Winners**”) will each be entitled to the following:
 - a. One (1) Pelago gift card each in the following denominations - Singapore Dollars \$50, \$20 and \$10 (with a total value of Singapore Dollars \$80), valid for use from 1 June 2026 till 31 May 2027 (“**Prize**”).
2. By participating in this Lucky Draw, you are deemed to have accepted these T&Cs and any additional terms, amendments or directives (“**Terms**”) which may be made or issued by SIA in its discretion either before or during the Event. To the extent permitted under applicable law, SIA may vary the Terms without notice and/or liability to you or to any other party. Non-compliance with or breach of any of the Terms may disqualify you at any stage from the Lucky Draw, and any prizes may be withheld, forfeited and/or reclaimed.
3. To be eligible for the Lucky Draw, you must:
 - a. Make a Qualifying Purchase. A “**Qualifying Purchase**” refers to:
 - i. A Singapore Airlines return air ticket between Singapore to Hangzhou, departing from Singapore, which is purchased from Singapore Airlines’ website (singaporeair.com), or SIA’s mobile application between 13 May 2026 to 11 June 2026 (both dates inclusive).
 - ii. The purchase must be paid with credit card, or other regular payment methods. Tickets redeemed via miles or other rewards will **not** qualify.
 - b. Provide complete, accurate and truthful information in the registration form for the Lucky Draw, available at https://singaporeair.com/en_UK/sg/self-service/Hangzhou_luckydraw_may26 (“**Form**”);
 - c. Ensure that the personal particulars and booking details provided in the Form (including the e-ticket number) match the details of the e-ticket issued for the Qualifying Purchase;
 - d. Submit the Form in accordance with the instructions set out in the Form by 12:00pm on 12 June 2026;
 - e. Be at least 18 years old as at the date of submission of the Form; and
 - f. Not be an employee or Immediate Family Member of (i) the SIA Group, or (ii) any agency, service provider or individual engaged by SIA in connection with the Event. “**Immediate Family Member**” includes spouses, children, parents and siblings. “**SIA Group**” includes SIA, its parent company, and any of its subsidiaries.
4. SIA reserves the right to reject any Form(s) that fails to meet the stipulated requirements. SIA also reserves the right to not allow participation by any person, or to disqualify an otherwise eligible person from winning a prize, if SIA in its absolute discretion, believes that such person may have contravened or may contravene any of the Terms and/or may bring SIA and/or the SIA Group into disrepute.
5. Each Singapore Airlines return ticket of the Qualifying Purchase entitles you to one chance to enter the Lucky Draw. For example: if you make a single Qualifying Purchase that includes three (3) return tickets departing from Singapore for three (3) different passengers, this booking will entitle you to three lucky draw chances.
6. SIA will take all reasonably practicable steps to hold the Lucky Draw on and at the advertised date, time and venue and in the manner advertised.
7. SIA reserves the right to void, cancel, suspend or postpone the Lucky Draw.

8. SIA will announce the full name of the winners via our website. SIA shall also notify each Winner via the email address provided in the Form. SIA shall bear no responsibility for invalid email addresses provided. No changes in contact information can be made after submission of the Form.
9. The results will also be published on https://www.singaporeair.com/en_UK/sg/plan-travel/local-promotions/sg-china/ by 6 July 2026.
10. You must provide such evidence (for example, proof of eligibility or your personal identification details) as SIA may require, in order to claim your Prize.
11. Prizes which are not claimed by 7 August 2026 will be deemed forfeited. The Prize will be sent to each Winner via the email address he/she provided on the Form. SIA reserves the right to deal with any forfeited Prize(s) as it deems fit.
12. SIA may forfeit the Prize, or if already awarded, reclaim the Prize at the expense of the Winner without compensation if, in SIA's sole and absolute determination, the Winner is not eligible or is disqualified.
13. The Prize cannot be exchanged or redeemed for cash and shall not be transferred to another individual.
14. SIA reserves the right to substitute the Prize with another of equal or greater value at SIA's discretion. If Prizes are subject to collection or use by a certain date, no requests for extensions or replacements will be entertained. The prizes may be subject to additional terms and conditions, and by accepting the prize, you agree to comply with the same. If any cost and/or liability (including tax) is payable in connection with the prize, such cost and/or liability shall be the winner's sole responsibility.
15. By participating in the Lucky Draw, you:
 - a. agree to comply with and be bound by these T&Cs, Terms, SIA's conditions of use of website and Privacy Policy accessible at https://www.singaporeair.com/en_UK/privacy-policy/. Non-compliance or breach may result in you being disqualified at any stage of the Lucky Draw and any prizes won may be forfeited, withheld, withdrawn or reclaimed.
 - b. agree that any and all personal data submitted may be collected, used, disclosed, or otherwise processed (collectively, "**Processed**") by SIA for the purposes of this Lucky Draw and, if applicable, to facilitate the award of the Prize. Personal data will be Processed in accordance with SIA's Privacy Policy.
16. By accepting the prize, the winner agrees that SIA may process the personal data of the winner for publicity and/or use in advertisements across all media, including without limitation, on SIA's website and whether to promote the Lucky Draw or otherwise without further notification, remuneration or compensation. For avoidance of doubt, this Clause 16 shall survive the expiration or termination of these T&C.
17. SIA's decisions with respect to all aspects of the Lucky Draw are final and non-appealable.
18. To the fullest extent permitted by law:
 - a. SIA makes no representations or warranties with respect to any prizes provided in this Lucky Draw; in particular, SIA makes no warranty with respect to the quality, suitability or condition of the Prizes.
 - b. You agree to indemnify and keep indemnified SIA and its partners against all loss (including indirect, incidental, economic and consequential loss), damage, demands, cost, expense, claim, penalty, interest and fees (including legal fees on a solicitor-client basis) or liability of any kind arising directly or indirectly from or in connection with your participation in the Lucky Draw, acceptance or use of any prize, and/or any breach or purported breach of these Terms and/or any applicable laws.

- c. In no event shall SIA, its subsidiaries, affiliates, associates and related companies, including the employees of all of the foregoing, be liable to any participant and/or to any party for any damages, expenses, claims, costs or losses of any kind, including without limitation, incidental, indirect, consequential, special, punitive or exemplary damages of any kind, including lost revenues or profits, loss of business or loss of data.
19. In the event of any inconsistency between these Terms and any marketing or promotional materials relating to the Lucky Draw, these Terms shall prevail. However, where the Prize also has terms and conditions stipulated therein, such terms and conditions shall be in addition to these Terms and compliance with both such conditions (these Terms and the additional terms and conditions under the Prize) shall be mandatory.
 20. These Terms shall be governed by Singapore law and you agree to submit to the exclusive jurisdiction of the courts of Singapore. A person who is not a party to these Terms shall have no right under the Contracts (Right of Third Parties) Act 2001 to enforce any of these Terms.
 21. By accepting the Prize, you agree to grant SIA an exclusive, transferable, perpetual, irrevocable, worldwide and royalty-free license to publish, repost and/or use your Form in any manner and for any purpose that SIA deems fit, without any further notification, remuneration and/or compensation.