

Singapore Airlines x Mastercard® Promotion Terms and Conditions

1. These terms and conditions (“**Terms and Conditions**”) govern the Singapore x Mastercard promotion (“**Promotion**”) organised by Singapore Airlines Limited (“**Singapore Airlines**”).

Promotional Period

2. The Promotion will run from 29 September 2026, 0000 hours to 7 October 2026, 2359 hours, Singapore time (“**Promotional Period**”).

Eligibility

3. Entry to the Promotion is open to individuals who:
 - (a) are aged 18 years and above as of 29 September 2026;
 - (b) are existing Kris+ members or have successfully registered as new Kris+ members during the Promotional Period (download the Kris+ mobile app and register as a Kris+ member via this link: https://www.singaporeair.com/en_UK/sg/ppscclub-krisflyer/use-miles/krisplus/);
 - (c) are residents in Singapore;
 - (d) successfully complete an Eligible Transaction (as defined below); and
 - (e) register for the Promotion via the official registration form (available at https://singaporeair.com/en_UK/sg/self-service/MastercardRedemptionForm-Sep26) (“**Form**”) during the Promotional Period,

(each individual fulfilling all the criteria above shall be referred to as a “**Participant**” and collectively, the “**Participants**”).

Eligible Transaction

4. An “**Eligible Transaction**” refers to a new Singapore Airlines return or multi-city flight ticket booking made by a Participant during the Promotional Period that meets all of the following criteria:
 - (a) the first departure point of the entire flight itinerary is from Singapore and all segments of the flight booking must be operated by Singapore Airlines;
 - (b) the booking is made through the singaporeair.com website, Singapore Airlines mobile app, or via Singapore Airlines’ appointed agents (available at <https://www.singaporeair.com/content/dam/sia/web-assets/pdfs/local/sg/list-of-appointed-agents.pdf>);
 - (c) payment is made with either:
 - i. a valid KrisFlyer UOB debit or credit Mastercard and must meet the minimum spend of SGD \$1,000; or
 - ii. a valid Mastercard and must meet the minimum spend of SGD \$1,200;
 - (d) the dates of travel on the tickets must fall between the Promotional Period; and
 - (e) ticket(s) redeemed using KrisFlyer miles in whole are not eligible.
5. For the avoidance of doubt, transactions that are not completed within the Promotional Period (bookings with incomplete payments, including those with pending payments or declined credit card transactions), cancelled, fully or partially refunded, or otherwise reversed are not Eligible Transactions.

Reward and Redemption

6. The first two hundred (200) Participants who have completed an Eligible Transaction and successfully registered for the Promotion via the Form will each receive SGD\$50 worth of KrisPay miles (“**Reward Miles**”) to shop and dine with the Kris+ app.
7. The Reward Miles, in the form of KrisPay miles, shall be directly credited into each eligible Participant’s Kris+ account by 31 December 2026, in accordance with the KrisFlyer number provided in the Form. Any Reward Miles that cannot be credited due to incomplete, invalid or inaccurate information provided in the Form will be deemed forfeited.
8. The Reward Miles will be valid for six (6) months from the date of credit into each eligible Participant’s Kris+ account. Extensions will not be permitted after the validity period and any unused Reward Miles after the validity period will be deemed forfeited.
9. Any Reward Miles awarded in this Promotion in the form of KrisPay miles credited into the eligible Participants’ Kris+ accounts can only be used within the Kris+ app and cannot be transferred into any KrisFlyer account. The Reward Miles are also non-transferable to other Kris+ accounts and cannot be exchanged or redeemed for cash. The validity, transfer and use of KrisPay miles credited into the eligible Participants’ accounts shall be subject at all times to the Terms of Use of Kris+ (accessible at https://www.singaporeair.com/en_UK/sg/ppsclub-krisflyer/use-miles/krisplus/terms-of-use/).

Each Participant is only permitted to hold one Kris+ membership account at any time, and any and all fraudulent or duplicate accounts, including the individual's original Kris+ membership account, will be suspended and disqualified from the Promotion.

General terms

10. By participating in the Promotion, each Participant:
 - (a) agrees to comply with and be bound by these Terms and Conditions, Singapore Airlines' conditions of use of website (accessible at https://www.singaporeair.com/en_UK/sg/global_footer/conditions-of-use-website/), Kris+ Privacy Policy (accessible at https://www.singaporeair.com/content/dam/sia/web-assets/pdfs/ppsclub-krisflyer/use-miles/krisplus/Privacy_Policy.pdf), the KrisFlyer Terms and Conditions(accessible at https://www.singaporeair.com/en_UK/ppsclub_krisflyer/termsconditions-kf/), the Terms of Use of Kris+ (accessible at https://www.singaporeair.com/en_UK/sg/ppsclub-krisflyer/use-miles/krisplus/terms-of-use/) and Singapore Airlines' Privacy Policy (collectively, “**Promotional Terms & Conditions**”). Non-compliance with or breach of any of the Promotional Terms and Conditions may result in the Participant being disqualified at any stage of the Promotion;
 - (b) agrees to the collection, use or disclosure (collectively, “**Processing**”) of his/her personal data (including his/her KrisFlyer membership number, full name and mailing address) by Singapore Airlines to facilitate his/her participation in the Promotion. The Processing of each Participant's personal data will be in accordance with Singapore Airlines' Privacy Policy (available online at http://www.singaporeair.com/en_UK/privacy-policy/;

- (c) agrees that any and all personal data collected in this Promotion (including his/her KrisFlyer membership number) may be collected, used, disclosed, or otherwise processed (collectively, “**Processing**”) by Kris+ for the purposes of organizing the Promotion. All Processing of each Participant’s personal data will be in accordance with Kris+’s Privacy Policy (available at https://www.singaporeair.com/content/dam/sia/web-assets/pdfs/ppsclub-krisflyer/use-miles/krisplus/Privacy_Policy.pdf); and
 - (d) to the extent permitted under applicable law, releases Singapore Airlines and/or its partners from and agrees to indemnify Singapore Airlines and/ or its partners and any of Singapore Airlines’ officers/employees/directors/representatives/agents from and against all liability, cost, loss or expense arising out of acceptance of the Reward Miles or participation in the Promotion including (but not limited to) personal injury and damage to property or any violation of intellectual property rights of a third party or any law and whether direct, indirect, consequential, foreseeable, due to some negligent act or omission, or otherwise.
11. All decisions made by Singapore Airlines, in respect of all matters relating to the Promotion shall be final. To the extent permitted by applicable law, Singapore Airlines reserves the right to vary these Terms and Conditions and/or the Promotional Terms & Conditions at any time or terminate or otherwise amend this Promotion without prior notice, at its sole and absolute discretion.
12. Singapore Airlines will not accept responsibility for entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including but not limited to, for example, as a result of any postal failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind, busy lines, misspelt email addresses, acts of God etc. Additionally, Singapore Airlines will not be responsible for: (a) any spam generated messages; (b) any SMS/whatsapp/other messaging service message delivery failures; (c) lost, misdirected, late, incomplete, or unintelligible entries or for inaccurate entry information, whether caused by the Participant(s) or by any of the equipment or programming associated with or utilized in this Promotion, or by any technical or human error that may occur in the processing of entries; (d) any printing or typographical errors in any materials associated with this Promotion; (e) any error in the operation or transmission, theft, destruction, loss, unauthorized access to, or alteration of, entries, or for technical, network, telephone, computer, hardware or software, malfunctions of any kind, or inaccurate transmission of, or failure to receive any entry information on account of technical problems or traffic congestion on the internet or at any website; (f) injury or damage to the Participant or any other computer or mobile resulting from downloading any materials in connection with this Promotion; (g) if the Participants do not have mobile phones or other gadgets or means that support this Promotion link/technical requirements; (h) if the Participant has registered himself/herself to the do-not-disturb (DND) of the telecom provider/Participant has specifically requested for not receiving messages for the specific promotion/campaign/contests; (i) other conditions beyond Singapore Airlines' reasonable control or any force majeure event.
13. Singapore Airlines reserves the right to verify the eligibility of Participants at any time. Singapore Airlines reserves the right to exclude or disqualify any person from this Promotion and any future promotions on grounds of: (a) providing untrue, inaccurate or incorrect information; (b) misconduct or having acted or have had the intention to act in a dishonest or fraudulent manner or in bad faith; (c) tampering with the entry process or the operation of this Promotion; (d) acting in violation of the Promotional Terms and Conditions; (e) acting in an

unsportsmanlike or disruptive manner or with intent to annoy, abuse, threaten or harass any other person; or (f) for any other reasons, as Singapore Airlines may deem fit and proper.

14. To the extent permitted under applicable law, Singapore Airlines will not be responsible or liable for any consequences that any Participant may suffer (including without limitation any damage, loss, injury or disappointment) by participating in the Promotion.
15. Unless otherwise specified, Singapore Airlines is not responsible for and will not bear any and all expenses and ancillary costs which may be incurred in the participation in the Promotion.
16. In the event of any inconsistency between these Terms and Conditions and any brochures, marketing or promotional materials relating to the Promotion, these Terms and Conditions shall prevail to the extent of such inconsistency.
17. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any of these Terms and Conditions.
18. The Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore and shall be subject to the exclusive jurisdiction of the Singapore courts.
19. No failure or delay by Singapore Airlines to exercise any right, power or remedy shall operate as a waiver of it nor shall any partial exercise preclude any further exercise of any right, power or remedy, or of some other right, power or remedy.
20. In the event that any term or condition of these Terms and Conditions is determined by a court or adjudicator of competent jurisdiction to be invalid, or unenforceable, such invalid or unenforceable term or condition shall be deemed to be deleted from these Terms and Conditions and the remainder of these Terms and Conditions will remain in full force and effect.