

Terms and Conditions for

Vietnam Time To Fly Travel Fair 2026

Top Spenders Promotion

1. These terms and conditions apply to the Vietnam Time To Fly Travel Fair 2026 – Top Spenders Promotion (“**Promotion**”) organised by Singapore Airlines Limited (“**Singapore Airlines**”).
2. The Promotion is valid from 9 September 2026, 0000 hours to 5 October 2026, 2359 hours, Vietnam time (“**Promotional Period**”).

Eligibility

3. The Promotion is open to individuals who:
 - (a) are 18 years old and above as of 9 September 2026;
 - (b) are residents of Vietnam;
 - (c) successfully complete an Eligible Booking (as defined below) and are the booking contact named in the Eligible Booking; and
 - (d) are not employees of Singapore Airlines and are not immediate family members of such employees,

(each individual fulfilling all the criteria above shall be referred to as a “**Participant**” and collectively, the “**Participants**”).
4. To qualify, an eligible booking (“**Eligible Booking**”) must meet all of the following criteria:
 - (a) the booking must be a new one-way or round-trip Singapore Airlines flight booking made during the Promotional Period;
 - (b) the first departure point of the flight itinerary is from Vietnam;
 - (c) the flight must be booked via singaporeair.com or the Singapore Airlines mobile application;
 - (d) the booking must be paid in full using a valid Mastercard credit or debit card in the name of the Participant;
 - (e) the booking must be fully ticketed during the Promotional Period;
 - (f) the booking must include at least one of the following flight segments:
 - (i) SGN-SIN SQ187;
 - (ii) DAD-SIN SQ175; or
 - (iii) HAN-SIN SQ195;

- (g) all flight segments of the booking must be operated by Singapore Airlines; and
- (h) the booking must not be:
 - (i) a corporate fare booking;
 - (ii) group booking;
 - (iii) paid partly or fully with KrisFlyer miles, including miles-and-cash bookings;
 - (iv) an incomplete, pending transaction or declined payment transaction; or
 - (v) cancelled, fully or partially refunded, exchanged, reversed or fraudulent.

Prize Tickets

- 5. The top two (2) Participants with the highest Eligible Spend (as that term is defined below) made in a single Eligible Booking during the Promotional Period (each a **“Winner”** and collectively the **“Winners”**) will each receive one (1) round-trip Economy Class ticket for one passenger from Vietnam to Western Sydney International Airport (WSI) (each a **“Prize Ticket”** and collectively the **“Prize Tickets”**) .
- 6. Eligible spend (**“Eligible Spend”**) for each Eligible Booking will be calculated based on the total nett amount charged to the Mastercard in a single transaction, including taxes and surcharges.
- 7. In the event of a tie in Eligible Spend, the Eligible Booking with the earlier ticket issuance time will be ranked higher.
- 8. Depending on the Winner’s location and subject to availability, the departure city for the Prize Ticket may be:
 - (a) Ho Chi Minh City (SGN);
 - (b) Hanoi (HAN); or
 - (c) Da Nang (DAD).
- 12. Taxes and surcharges for the Prize Tickets will be borne by Singapore Airlines.
- 13. Travel on the Prize Ticket is subject to seat availability, flight schedules, and applicable booking conditions.
- 14. Travel on the Prize Ticket must be **completed by 31 August 2027**.

Winner Notification & Prize Fulfilment

- 15. Winners will be contacted by **20 October 2026** via the email address provided in the booking record for the Eligible Booking. Singapore Airlines shall bear no responsibility for invalid email addresses.
- 16. Winners must respond with an acknowledgement of acceptance of the Prize Ticket by **27 October 2026**. If a Winner does not respond by the stipulated date, the Prize Ticket will be deemed forfeited. Singapore Airlines reserves the right to deal with any unclaimed or forfeited Prize Ticket as it deems fit, including selecting a replacement Winner using the same methodology in paragraphs 5 to 7.

17. Singapore Airlines reserves the right to verify the eligibility of the Winners. Each Winner must be able to provide such evidence of eligibility as Singapore Airlines may require, including but not limited to personal identification and proof that the Eligible Transaction was made with a Mastercard belonging to the Winner. Failure to provide satisfactory identification or documentation may result in disqualification and forfeiture of the Prize Ticket.
18. The Prize Tickets are non-transferable, not exchangeable for cash, and valid for Economy Class travel on flights operated by Singapore Airlines only. Singapore Airlines reserves the right to replace the Prize Tickets with items of similar value as determined by Singapore Airlines in its sole discretion, without prior notice.
19. Unless otherwise stated, the Prize Tickets do not include expenses such as accommodation, airport transfers, meals, travel insurance, visa fees, passport fees, or personal expenses. Any such expenses are to be borne by the Winners.

General Conditions

20. All decisions made by Singapore Airlines in respect to all matters relating to the Promotion shall be final.
21. Singapore Airlines reserves the right to vary these terms and/or terminate the Promotion at any time without prior notice, to the extent permitted by law.
22. By participating in the Promotion, each Participant agrees to comply with and be bound by these terms and conditions and any additional terms, amendments or directives which may be made or issued by Singapore Airlines in its discretion either before or during the Promotion) and to the collection and use of their personal data by Singapore Airlines for purposes of administering the Promotion.
23. To the fullest extent permitted by law, each Participant agrees to indemnify and keep indemnified Singapore Airlines and its partners and sponsors against all loss (including indirect, incidental, economic and consequential loss), damage, demands, cost, expense, claim, penalty, interest and fees (including legal fees on a solicitor-client basis) or liability of any kind arising directly or indirectly from or in connection with his or her participation in the Promotion, acceptance or use of any Prize Ticket, and/or any breach or purported breach of these terms and conditions and/or any applicable laws.
24. In no event shall Singapore Airlines, any of its subsidiaries, affiliates, associates and related companies, including the employees of all of the foregoing, be liable to any Participant and/or to any party for any damages, expenses, claims, costs or losses of any kind, including without limitation, incidental, indirect, consequential, special, punitive or exemplary damages of any kind, including lost revenues or profits, loss of business or loss of data.
25. In the event of any inconsistency between these terms and conditions and any marketing or promotional materials relating to the Promotion, these terms and conditions shall prevail. However, where the Prize Ticket also has terms and conditions stipulated therein, such terms and conditions shall be in addition to these terms and conditions and compliance with both such conditions (these terms and conditions and the additional terms and conditions under the Prize Ticket) shall be mandatory.

26. Non-compliance with or breach of any of these terms and conditions may result in a Participant being disqualified at any stage of the Promotion, and any Prize Ticket awarded may be forfeited, withheld, withdrawn, or reclaimed. In addition, Singapore Airlines reserves the right to forfeit, withhold, withdraw, or reclaim the Prize Ticket from a Winner at any time, if there is reasonable suspicion of any fraudulent conduct by that Winner in connection with the Promotion.
27. These Terms and Conditions are governed by the laws of the Republic of Singapore and shall be subject to the exclusive jurisdiction of the Singapore courts.
28. A person who is not a party to these terms and conditions shall have no right under the Contracts (Right of Third Parties) Act 2001 to enforce any of these terms and conditions.