

Using KrisFlyer miles

1. KrisFlyer miles can be used for the following purposes:
 - a. Redemption of award tickets or upgrade awards or redemption tickets on Singapore Airlines, Star Alliance and other partner airlines
 - b. Redemption for part of or the total amount of Singapore Airlines airfares, airport taxes and selected ancillaries acquired on singaporeair.com
 - c. Redemption for part of or the total amount of Scoot airfares, airport taxes and selected ancillaries acquired on FlyScoot.com and/or Scoot mobile app at initial point of booking. For avoidance of doubt, KrisFlyer miles cannot be used to offset any further fees or purchases on "Manage My Booking" and/or at the check-in counter for Scoot flights
 - d. Redemption for services fees including but not limited to extension of expiring KrisFlyer miles and change of redemption nominees
 - e. Redemption for part of or the total amount of items acquired on krisshop.com, excluding tax, delivery charge, custom duty and postal clearance charges
 - f. Redemption for part of or the total value of bookings made on krisflyervrooms.com
 - g. Conversion to loyalty points in partner programmes
 - h. Conversion to KrisPay miles in the KrisPay mobile application. Please click [here](#) for the full terms and conditions of the KrisPay mobile application.
 - i. Redemption of vouchers from partners.
2. Redemption with KrisFlyer miles on Singapore Airlines and Scoot
 - a. Each redemption of KrisFlyer miles is subject to a minimum number of KrisFlyer miles utilised, which is published on the singaporeair.com website and subject to change by Singapore Airlines from time to time. The redemption rate (i.e. the number of KrisFlyer miles to offset per dollar of spend) ("Miles Redemption Rate") is published on singaporeair.com and subject to change by Singapore Airlines from time to time. The Miles Redemption Rate at the time of ticket issuance shall apply. In the event of ticket reissuance, the Miles Redemption Rate at the time of ticket reissuance shall apply to any additional charges. For avoidance of doubt, there shall be no refund of KrisFlyer miles in the event of a change in the Miles Redemption Rate after ticket issuance or reissuance.
 - b. KrisFlyer members can choose to redeem for all or part of their own airfares or the airfares of any of their five redemption nominees.
 - c. KrisFlyer miles cannot be used to redeem for tickets purchased through travel agents, Singapore Airlines Ticket Offices/Call Centres or Scoot Ticket Offices/Call Centres. KrisFlyer miles also cannot be used to pay for corporate fares, group fares, and any fare that includes a flight segment that is not operated by Singapore Airlines (e.g. codeshares, interline, round-the-world itineraries and flights not operated by Singapore Airlines). On FlyScoot.com and Scoot mobile app, KrisFlyer miles also cannot be used to pay for itineraries that include flight segments not operated by Scoot (e.g. codeshares, interline, round-the-world itineraries and flights). Tickets redeemed fully or partially with KrisFlyer miles are non-endorsable, regardless of the fare conditions.