

ALL x Singapore Airlines Two-Way Conversion Partnership

Terms and Conditions

1. KrisFlyer members may convert their KrisFlyer miles into ALL – Accor Live Limitless Reward points. To do this, KrisFlyer members must be a member of the ALL – Accor Live Limitless programme with a valid ALL – Accor Live Limitless membership card. After conversion, the converted points are added to the member's ALL – Accor Live Limitless Reward points balance and can be redeemed according to ALL – Accor Live Limitless programme rules. KrisFlyer miles are converted through the members' KrisFlyer account under the following conversion rate: 4,500 KrisFlyer miles = 1,000 ALL – Accor Live Limitless Reward point. For the avoidance of doubt, the minimum number of KrisFlyer miles required for each conversion request is 4,500 KrisFlyer miles and the maximum number of KrisFlyer miles that can be converted to ALL – Accor Live Limitless Reward points by each KrisFlyer member in a calendar year (i.e. 1 January to 31 December) is 180,000 KrisFlyer miles. Members are not authorised to convert their KrisFlyer miles on behalf of another individual. ALL – Accor Live Limitless Reward points will be credited to the relevant ALL – Accor Live Limitless account within a maximum of 7 business days. Transferred ALL – Accor Live Limitless Reward points do not qualify for higher ALL – Accor Live Limitless status calculation or maintaining existing ALL – Accor Live Limitless status. For further information, please refer to the [ALL – Accor Live Limitless programme terms and conditions](#).
2. ALL – Accor Live Limitless members must be a member of KrisFlyer prior to requesting a conversion of ALL – Accor Live Limitless Reward points into KrisFlyer miles. Members are not authorised to convert their ALL – Accor Live Limitless Reward points into KrisFlyer miles on behalf of another individual. KrisFlyer miles will be converted to the KrisFlyer account within a maximum of 7 business days. Once ALL – Accor Live Limitless Reward points have been converted into KrisFlyer miles, the KrisFlyer miles are subject to the [KrisFlyer program terms and conditions](#). Members of ALL – Accor Live Limitless cannot cancel a conversion transaction. All conversions of ALL – Accor Live Limitless Reward points into KrisFlyer miles are final. ALL – Accor Live Limitless Reward points are deducted from the ALL Account when the order to convert is submitted. ALL – Accor Live Limitless Reward points are converted into KrisFlyer miles as follows: 2,000 ALL – Accor Live Limitless Reward points = 1,000 KrisFlyer miles. Members of ALL – Accor Live Limitless may convert their ALL – Accor Live Limitless Reward points online, per multiples of 2,000 ALL – Accor Live Limitless Reward points. To request a point transfer, members must log into their ALL – Accor Live Limitless account and go to the Singapore Airlines KrisFlyer partner page on ALL.com. Click on "Convert your Reward points". Members must key in the required information and choose the number of ALL – Accor Live Limitless Reward points they wish to convert. Members take sole responsibility for the information provided when filling out the point conversion form.
3. SIA reserves the right to vary, terminate or otherwise amend these "Always-on" Terms and Conditions, without prior notice at its sole and absolute discretion.
4. To the extent permitted under applicable law, SIA will not be responsible or liable for any consequences that any KrisFlyer member or ALL – Accor Live Limitless member may suffer (including without limitation any damage, loss, injury or disappointment), or that results in an infringement of any law or regulation, by participating in these "Always-on" Terms and Conditions.
5. These "Always-on" Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore and shall be subject to the exclusive jurisdiction of the Singapore courts.