

# Eligible Booking Classes for Upgrade Awards on STAR carriers

- Eligibility for Star Alliance Upgrade Awards is subjected to the booked commercial class and the participating carrier. A confirmed booking in the eligible booking class is required for Star Alliance Upgrade Award redemption.
- Codeshare bookings are not eligible for upgrades. Your reservations must be booked under the flight number of the operating airline.
- Upgrades from Economy Class to Business Class are only applicable for flights without Premium Economy Class.
- Please [click here](#) for complete Terms and Conditions.

Operating Carriers	Eligible booking classes for upgrades from Economy to Business Class	Eligible booking classes for upgrades from Business to First Class
ADRIA AIRWAYS	Y , B	Not applicable
AEGEAN AIRLINES	Y , B	Not applicable
AIR CANADA	O , Y , B	Not applicable
AIR CHINA <sup>1</sup>	Y , B , G	C , D , J
AIR INDIA	Y , B	C , D
AIR NEW ZEALAND	U , E , O , Y , B	Not applicable
ALL NIPPON AIRWAYS <sup>4</sup>	Y , B , E , G	C , D , J , Z
ASIANA AIRLINES	Y , B	Not applicable
AUSTRIAN AIRLINES	Y , B	Not applicable
AVIANCA	Y , B	Not applicable
BRUSSELS AIRLINES	Y , B	Not applicable
COPA AIRLINES	Y , B	Not applicable
CROATIA AIRLINES	Y , B	Not applicable

Operating Carriers	Eligible booking classes for upgrades from Economy to Business Class	Eligible booking classes for upgrades from Business to First Class
EGYPTAIR	Y , B	C , D
ETHIOPIAN AIRLINES	Y , G , S , B	Not applicable
EVA AIR	Y , B , K	Not applicable
LOT POLISH AIRLINES	Y , B	Not applicable
LUFTHANSA	Y , B , G , E	C , D , J
SCANDINAVIAN AIRLINES <sup>5</sup>	S , Y , B	Not applicable
SHENZHEN AIRLINES <sup>3</sup>	G , Y , B , M , U	Not applicable
SOUTH AFRICAN AIRWAYS <sup>2</sup>	Y , B , M <sup>2</sup>	Not applicable
SWISS INTERNATIONAL AIR LINES	G , E , Y , B	C , J
AIR PORTUGAL	Y , B	Not applicable
THAI AIRWAYS	Y , B	C , D
TURKISH AIRLINES	Y , B	Not applicable
UNITED AIRLINES	Y , B	C , D , J

<sup>1</sup> Upgrades are not permitted from Economy to First Class on two-cabin aircraft that offers only Economy and First Class service.

<sup>2</sup> Upgrades from Economy to Business Class on 'M' booking class is applicable for flights within South Africa only.

<sup>3</sup> Upgrades are permitted from Economy Class to Business Class on international sectors only.

<sup>4</sup> Upgrades requests on ANA may only be made within 56 days prior to departure, and are not available on domestic flight.

<sup>5</sup> Flight upgrades are not available within Europe on Scandinavian Airlines.

# Star Alliance One-Way Upgrades

Origin Destination	SOUTH EAST ASIA 1		SOUTH EAST ASIA 2		NORTH ASIA 1		NORTH ASIA 2		SOUTH WEST PACIFIC		NORTH AMERICA		HAWAII, CENTRAL AMERICA		SOUTH AMERICA		EUROPE		MIDDLE EAST, NORTH AFRICA		CENTRAL, SOUTH AFRICA		CENTRAL, SOUTH ASIA	
	Economy to Business	Business to First	Economy to Business	Business to First	Economy to Business	Business to First	Economy to Business	Business to First	Economy to Business	Business to First	Economy to Business	Business to First	Economy to Business	Business to First	Economy to Business	Business to First	Economy to Business	Business to First	Economy to Business	Business to First	Economy to Business	Business to First	Economy to Business	Business to First
SOUTH EAST ASIA 1	20.5	20.5	20.5	20.5	24	30.5	40	49.5	56	62.5	81	83	81	83	113	119.5	77.5	81	40	51	45.5	56	34.5	43
SOUTH EAST ASIA 2	20.5	20.5	20.5	27	20.5	27	34.5	43	56	62.5	81	83	81	83	113	119.5	77.5	81	40	51	45.5	56	34.5	43
NORTH ASIA 1	24	30.5	20.5	27	20.5	20.5	20.5	27	58.5	67	83	90.5	83	90.5	113	119.5	78.5	84	58.5	69	58.5	69	45.5	52
NORTH ASIA 2	40	49.5	34.5	43	20.5	27	20.5	27	73.5	84	88.5	96	88.5	96	113	119.5	78.5	84	58.5	69	58.5	69	57	68
SOUTH WEST PACIFIC	56	62.5	56	62.5	58.5	67	73.5	84	23	23	89.5	97	89.5	97	113	119.5	85	89.5	69	81	69	80	68	76.5
NORTH AMERICA	81	83	81	83	83	90.5	88.5	96	89.5	97	20.5	20.5	27	32.5	46.5	52	45.5	52	70	84	84	96	87.5	97
HAWAII, CENTRAL AMERICA	81	83	81	83	83	90.5	88.5	96	89.5	97	27	32.5	27	32.5	46.5	52	45.5	52	70	84	84	96	87.5	97
SOUTH AMERICA	113	119.5	113	119.5	113	119.5	113	119.5	113	119.5	46.5	52	46.5	52	20.5	20.5	63.5	72.5	58.5	69	46.5	52	101.5	107.5
EUROPE	77.5	81	77.5	81	78.5	84	78.5	84	85	89.5	45.5	52	45.5	52	63.5	72.5	27	27	27	32.5	46.5	52	63.5	70
MIDDLE EAST, NORTH AFRICA	40	51	40	51	58.5	69	58.5	69	69	81	70	84	70	84	58.5	69	27	32.5	33.5	45.5	39	51	46.5	58.5
CENTRAL, SOUTH AFRICA	45.5	56	45.5	56	58.5	69	58.5	69	69	80	84	96	84	96	46.5	52	46.5	52	39	51	25	32.5	46.5	58.5
CENTRAL, SOUTH ASIA	34.5	43	34.5	43	45.5	52	57	68	68	76.5	87.5	97	87.5	97	101.5	107.5	63.5	70	46.5	58.5	46.5	58.5	20.5	20.5

■ ECONOMY CLASS TO BUSINESS CLASS    ■ BUSINESS CLASS TO FIRST CLASS

(figures in thousands of KrisFlyer miles)

Effective 5 July 2022

## GENERAL NOTES

- KrisFlyer members can redeem their miles for upgrade awards on these Star Alliance carriers:  
Adria Airways, Aegean Airlines, Air Canada, Air China, Air India, Air New Zealand, ANA, Asiana Airlines, Avianca Brazil, Austrian Airlines, Croatia Airlines, EGYPTAIR, Ethiopian Airlines, EVA Air, LOT Polish Airlines, Lufthansa, Scandinavian Airlines, Shenzhen Airlines, South African Airways, SWISS, TAP Portugal, THAI, Turkish Airlines and United Airlines.
- Upgrades and miles required are on a per segment basis.
- Only selected booking classes are eligible for upgrade awards. For more information, visit krisflyer.com.
- Taxes, surcharges and fees are applicable in addition to the redemption mileage required.

## ORIGIN/DESTINATION

### SOUTHEAST ASIA 1

Brunei, Indonesia, Malaysia, Singapore

### SOUTHEAST ASIA 2

Cambodia, Laos, Myanmar, Philippines, Thailand, Vietnam

### NORTH ASIA 1

Hong Kong SAR - China  
Macau SAR - China  
Taiwan - China

### NORTH ASIA 2

China, Guam, Japan, Micronesia, Palau, Russian Far East, South Korea

### SOUTHWEST PACIFIC

Australia, Cook Islands, Fiji, New Zealand, Niue, Norfolk Island, Samoa, Tahiti, Tonga, Vanuatu

### NORTH AMERICA

Canada, USA (except Hawaii)

### HAWAII, CENTRAL AMERICA

Bermuda, Caribbean, Costa Rica, El Salvador, Guatemala, Hawaii, Mexico, Nicaragua, Panama, Puerto Rico

### SOUTH AMERICA

Argentina, Bolivia, Brazil, Chile, Colombia, Ecuador, Paraguay, Peru, Uruguay, Venezuela

### EUROPE

Albania, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Macedonia, Malta, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, Russia, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Ukraine, United Kingdom

### MIDDLE EAST, NORTH AFRICA

Algeria, Armenia, Azerbaijan, Bahrain, Canary Islands, Cyprus, Egypt, Georgia, Iran, Iraq, Israel, Jordan, Kuwait, Lebanon, Libya, Morocco, Oman, Qatar, Saudi Arabia, Syria, Tunisia, Turkey, United Arab Emirates, Yemen

### CENTRAL, SOUTH AFRICA

Angola, Botswana, Burundi, Congo, Cote d'Ivoire, Equatorial Guinea, Ethiopia, Ghana, Madagascar, Malawi, Mauritius, Mozambique, Namibia, Nigeria, Senegal, South Africa, Sudan, Tanzania, Uganda, Zambia, Zimbabwe

### CENTRAL, SOUTH ASIA

Afghanistan, Bangladesh, India, Kazakhstan, Kyrgyzstan, Maldives, Nepal, Pakistan, Sri Lanka, Tajikistan, Turkmenistan, Uzbekistan

*Destinations and eligible airlines are subject to change without prior notice.*