

KrisFlyer 10 Million Members Bonus Miles on Scoot Campaign Terms and Conditions (“Terms and Conditions”)

1. These Terms and Conditions govern the KrisFlyer 10 Million Members Bonus Miles Campaign (the “**Promotion**”) organised by Scoot.
2. The Promotion is applicable only to all KrisFlyer members (“**Participants**”) who have carried out an Eligible Transaction (as defined below) during the promotional period of 24 March 2025 – 31 March 2025 (the “**Promotional Period**”).
3. An “Eligible Transaction” refers to the purchase and usage of air travel tickets from Scoot that satisfies the following criteria:
 - a. the tickets are for travel on flights operated by Scoot;
 - b. the tickets are purchased during the Promotional Period;
 - c. the tickets are purchased from either flyscoot.com or the Scoot Mobile App;
 - d. the date of travel on the tickets falls between 1 April 2025 – 31 October 2025 (inclusive of both dates);
 - e. travel must be completed by 31 October 2025.
4. Participants who have carried out an Eligible Transaction shall be entitled to an award of 50% bonus KrisFlyer miles (“**Bonus Miles**”), capped at one bonus miles credit per KrisFlyer member at 5,000 Bonus Miles per segment. The Bonus Miles are in addition to any KrisFlyer miles earned in respect of the Eligible Transaction in accordance with such terms and conditions as agreed between Scoot and the Participants (“**Earned Miles**”). Bonus Miles are available to be awarded to Participants travelling on all fare types.
5. Bonus Miles earned are not eligible for tier qualification.
6. The Bonus Miles will be valid for a period of three years from the date on which it is credited into the Participant's KrisFlyer account, following which they shall expire, and no extensions will be permitted.
7. Bonus Miles will only be awarded for tickets paid for in cash, and will not be awarded for tickets paid partially or fully with miles.
8. Each individual is only permitted to hold one KrisFlyer membership account at any time, and any and all fraudulent or duplicate accounts, including the individual's original KrisFlyer membership account, will be suspended and disqualified from the Promotion.
9. Bonus Miles earned under this Promotion may take up to four weeks to be credited into the Participant's KrisFlyer account after travel on the Eligible Transaction is completed. In the event that the Bonus Miles are not credited to the Participant's KrisFlyer account, the Participant may submit a retroactive claim request by logging into their KrisFlyer account and completing the form under the “Make a claim” section within 6 months from the completion of travel on the Eligible Transaction. Where no claim is submitted within this period, Scoot and SIA shall have no further liability to the Participant for any uncredited Bonus Miles and late claims will not be considered.
10. Bonus Miles will not be accorded if the Participant makes a booking change via channels other than flyscoot.com or the Scoot Mobile App.
11. By participating in the Promotion, each Participant:

- a. agrees to comply with and be bound by these Terms and Conditions, Scoot's conditions of use of website and Scoot's Privacy Policy (collectively, "**Scoot Terms & Conditions**"). Non-compliance with or breach of any of the Scoot Terms and Conditions may result in the Participant being disqualified at any stage of the Promotion; and
 - b. agrees that any and all personal data collected in this Promotion (including his/her KrisFlyer membership number, full name and mailing address) may be collected, used, disclosed, or otherwise processed (collectively, "Processed") by Scoot for the purposes of organising the Promotion. All collection, use and disclosure of each Participant's personal data will be in accordance with Scoot's Privacy Policy (available online at <https://www.flyscoot.com/en/privacy>).
12. All decisions made by Scoot, in respect of all matters relating to the Promotion shall be final. Scoot reserves the right to vary these Terms and Conditions and/or the Scoot Terms & Conditions at any time, or terminate or otherwise amend this Promotion without prior notice, at its sole and absolute discretion.
13. Scoot reserves the right to verify the eligibility of Participants.
14. To the extent permitted under applicable law, Scoot will not be responsible or liable for any consequences that any participant may suffer (including without limitation any damage, loss, injury or disappointment) by participating in the Promotion.
15. Unless otherwise specified, Scoot is not responsible for and will not bear any and all expenses and ancillary costs which may be incurred in the participation in the Promotion.
16. In the event of any inconsistency between these Terms and Conditions and any brochures, marketing or promotional materials relating to the Promotion, these Terms and Conditions shall prevail to the extent of such inconsistency.
17. A person who is not a party to these Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any of these Terms and Conditions.
18. These Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore and shall be subject to the exclusive jurisdiction of the Singapore courts.
19. For more information, please contact [Scoot](#).