KrisFlyer X NTUC Link Rewards 20% Bonus Linkpoints Promotion Terms and Conditions ("Promotion T&Cs")

1. The '20% Bonus Linkpoints' promotion ("**Promotion**") is organised jointly by Singapore Airlines Limited ("**SIA**") and NTUC Link Pte. Ltd. ("**NTUC Link Rewards**").

2. This promotion, which runs from 10 March 2026, 0000hrs (GMT+8) to 31 March 2026, 2359hrs (GMT+8) ("**Promotion Period**"), shall be open only to individuals who are both Link members and also KrisFlyer members.

3. Participants in this Promotion shall comply with the terms and conditions of the (a) Promotion T&Cs, (b) General T&Cs, and (c) SIA's Conditions of Use of Website, SIA's Privacy Policy, and the KrisFlyer Terms and Conditions (collectively, "**SIA T&Cs**"). Non-compliance with or breach of any of the Promotion T&Cs, General T&Cs, or SIA T&Cs may result in your disqualification from the Promotion and/or from receiving any bonus Linkpoints from the Promotion.

4. The promotional conversion rates stated below (which, for the avoidance of doubt, shall form part of these Promotion T&Cs) are valid for conversions during the Promotion Period across all exchange tiers.

Type of Conversion	Promotional Conversion Rate	Condition
KrisFlyer miles to Linkpoints	3,000 KrisFlyer miles to 2,160 Linkpoints	A minimum of 3,000 KrisFlyer miles is required per conversion, and a maximum of 80,000 KrisFlyer miles is allowed for conversion per calendar year. Limited to a total of 200,000 bonus Linkpoints.

5. Issuance of the bonus Linkpoints is based on a first come first serve basis and limited to a total of 200,000 bonus Linkpoints. Once 200,000 bonus Linkpoints are fully issued, the conversion rates will revert to 3,000 KrisFlyer miles to 1,800 Linkpoints.

6. Bonus Linkpoints are only issued on the first successful conversion transaction per day per member, if there are subsequent conversion transactions made on the same day, the 20% bonus Linkpoints will not apply.

7. Conversion from KrisFlyer miles to Linkpoints are only possible if the name registered to your KrisFlyer account matches the name registered to your NTUC Link Rewards account. For the avoidance of doubt, no person shall cause Linkpoints to be accrued in an account that does not belong to them, whether by way of a conversion or otherwise.

8. Each KrisFlyer account can only be linked to one Link account. Any mismatch between names registered in Link account and KrisFlyer account will lead to the non-accrual of Linkpoints in the event of a conversion.

9. In the event of any dispute raised by any person in relation to the Promotion and/or a conversion, the decision of NTUC Link Private Limited and Singapore Airlines Limited (such decision to be mutually agreed) shall be final.

10. All requests for conversions are final and irreversible upon submission. In the event of a failed conversion from KrisFlyer miles, the miles used for the conversion would be redeposited in the member's KrisFlyer account immediately.

11. Accrual, use and redemption of KrisFlyer miles are subject at all times to the terms and conditions of the KrisFlyer programme.

12. Any person participating in the Promotion and/or carrying out a conversion ("Participant") agrees that NTUC Link Private Limited, Singapore Airlines Limited, and their respective affiliates, subsidiaries, agents, business partners, and each of their respective officers and employees, shall not be liable for any actions, claims, demands, injuries, proceedings, liability, losses, damages, costs, and expenses of any nature, howsoever arising, sustained by the Participant directly or indirectly by reason of or in connection with the Promotion or a conversion. The Participant shall indemnify and keep NTUC Link Private Limited, Singapore Airlines Limited, and their respective officers, servants, agents, and employees ("the Indemnified Parties") fully indemnified against any and all loss, damage, demand, liability, claims, expenses and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the breach of any of the Promotion T&Cs, General T&Cs, and/or SIA T&Cs by the Participant.

13. A person who is not a party to the Promotion T&Cs and General T&Cs has no right under the Contracts (Rights of Third Parties) Act 2001 of Singapore to enforce any of such terms and conditions.

14. The Promotion T&Cs and General T&Cs shall be governed by the laws of Singapore and shall be subject to the exclusive jurisdiction of the Singapore courts.

15. The Promotion T&Cs and General T&Cs are subject to change at any time without prior notice to any person.

16. In case of any dispute, the decision of NTUC Link Private Limited and Singapore Airlines Limited shall be final.