

## **KrisFlyer Global Redemption Campaign 2026 20% Bonus STAR\$/KrisFlyer Miles Promotion**

### **Terms and Conditions**

1. This " **KrisFlyer Global Redemption Campaign 2026 20% Bonus STAR\$/KrisFlyer Miles Promotion** " ("Campaign") is organised jointly by Singapore Airlines Limited ("SIA") and CapitaStar Pte Ltd ("CapitaStar").
2. The Campaign is valid only for KrisFlyer miles converted to STAR\$ or STAR\$ converted to KrisFlyer miles from 00:01am (GMT+8) on 08 September 2026 to 23:59pm (GMT+8) on 30 September 2026 ("**Promotional Period**").
3. You must be a registered KrisFlyer member **and** CapitaStar Programme member to participate in the Campaign.

### **20% more STAR\$**

4. During the Promotional Period, KrisFlyer members converting KrisFlyer miles to STAR\$ will receive a 20% bonus in STAR\$ accrued on their account as a result of the conversion ("Bonus STAR\$"). For example, 5,000 KrisFlyer miles converted will result in 42,000 STAR\$ being awarded (35,000 STAR\$ + 7,000 Bonus STAR\$).
5. Throughout the Promotional Period, a total pool of 1,000,000 bonus STAR\$ is available for this promotion. Eligible participants will receive bonus STAR\$ for each qualifying conversion on a first-come, first-served basis, subject to the remaining balance of the bonus STAR\$ pool. Once the entire pool of 1,000,000 bonus STAR\$ has been fully awarded, no further bonus STAR\$ will be issued, and subsequent qualifying conversions will not be entitled to any bonus STAR\$ under this promotion.
6. KrisFlyer miles shall be converted through the members' KrisFlyer account under the following conversion rate: 5,000 KrisFlyer miles to 35,000 STAR\$ + 7,000 Bonus STAR\$. For the avoidance of doubt, the minimum number of KrisFlyer miles required for each conversion request is 5,000 KrisFlyer miles and the maximum number of KrisFlyer miles that can be converted to STAR\$ by each KrisFlyer member in a calendar year (i.e. 1 January to 31 December) is 30,000 KrisFlyer miles.
7. The Bonus STAR\$ and the converted STAR\$ will be reflected in a member's CapitaStar account in two different transactions. Once the conversion request is initiated, it cannot be reversed.
8. After conversion, the converted STAR\$ are added to the member's STAR\$ balance and can be redeemed according to CapitaStar programme rules. Members are not authorised to convert their KrisFlyer miles into STAR\$ on behalf of another individual. Bonus STAR\$ shall be credited to the relevant CapitaStar account after the Promotional Period by 31 October 2026.

9. For further information, please refer to this link: [Get More Out of Your KrisFlyer Miles with CapitaStar](#)

### **20% more KrisFlyer Miles**

10. During the Promotional Period, CapitaStar members converting STAR\$ to KrisFlyer miles will receive a 20% bonus in KrisFlyer miles accrued on their account as a result of the conversion ("Bonus miles"). For example, 5,000 STAR\$ converted will result in 240 KrisFlyer miles being awarded (200 KrisFlyer miles + 40 Bonus miles).

11. Throughout the Promotional Period, a total pool of 180,000 bonus KrisFlyer miles is available for this promotion. Eligible participants will receive bonus KrisFlyer miles for each qualifying conversion on a first-come, first-served basis, subject to the remaining balance of the bonus KrisFlyer pool. Once the entire pool of 180,000 bonus KrisFlyer miles has been fully awarded, no further bonus KrisFlyer miles will be issued, and subsequent qualifying conversions will not be entitled to any bonus KrisFlyer miles under this promotion.

12. CapitaStar STAR\$ shall be converted through the members' CapitaStar account under the following conversion rate: 5,000 STAR\$ to 200 KF miles + 40 Bonus miles. For the avoidance of doubt, the minimum number of STAR\$ required for each conversion request is 5,000 KrisFlyer miles and the maximum number of STAR\$ that can be converted to KrisFlyer miles by each CapitaStar member in a calendar year (i.e. 1 January to 31 December) is 350,000 STAR\$.

13. The Bonus miles and the converted KrisFlyer miles will be reflected in a member's KrisFlyer account in two different transactions. Once the conversion request is initiated, it cannot be reversed.

14. After conversion, the converted KrisFlyer miles are added to the member's KrisFlyer balance and can be redeemed according to KrisFlyer programme rules. Members are not authorised to convert their STAR\$ into KrisFlyer miles on behalf of another individual. Bonus miles shall be credited to the relevant KrisFlyer account after the Promotional Period by 31 October 2026.

15. For further information, please refer to this link: [KF Miles Paradise](#)

16. SIA and CapitaStar reserve the right to vary, terminate or otherwise amend this Campaign, without prior notice at its sole and absolute discretion. All decisions made by SIA and CapitaStar, in respect to any matter relating to this Campaign shall be final and conclusive.

17. To the extent permitted under applicable law, SIA and/or CapitaStar will not be responsible or liable for any consequences that any KrisFlyer member or CapitaStar Programme member may suffer (including without limitation any damage, loss, injury or

disappointment), or that results in an infringement of any law or regulation, by participating in this Campaign.

18. By participating in the Campaign, each member agrees to comply with and be bound by these Campaign terms and conditions, [SIA's conditions of use of website](#), CapitaStar's conditions of use of website, SIA and CapitaStar's Privacy Policy, [KrisFlyer program terms and conditions](#), and the [CapitaStar Privacy Policy & Programme Terms](#). (collectively, "Terms & Conditions"). Non-compliance with or breach of any of these Terms and Conditions may result in the member being disqualified at any stage of the Campaign, and any bonuses awarded may be forfeited, withheld, withdrawn or reclaimed.

19. By participating in the Campaign, each member consents to the collection, use, disclosure and processing by SIA and CapitaStar of any and all personal data that they submit, for the purposes indicated in [SIA's privacy policy](#) and [CapitaStar's privacy policy](#) and for administering this Campaign.

20. These Campaign Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore and shall be subject to the exclusive jurisdiction of the Singapore courts.