

Jay Chou “Carnival II” World Tour 2027 in Singapore

KrisFlyer Ticketing Terms and Conditions

Terms & Conditions for the KrisFlyer Priority Sale

1. The KrisFlyer Priority Sale is administered on a dedicated webpage on the Ticketmaster website and accessed via unique access codes **from 19 May 2026, 10:00hr (GMT+8) to 19 May 2026, 23:59hr (GMT+8)**.
2. Payments for tickets purchased via the KrisFlyer Priority Sale must be made with a valid Mastercard credit or debit card.
3. The unique access code will be added to eligible member’s Kris+ wallet, under Promo Codes. The Priority Sale link and unique access code will also be sent to eligible members via their KrisFlyer registered email address by 17 May 2026, 23:59hr (GMT+8).
4. The KrisFlyer Priority Sale link and access code will only be sent to KrisFlyer members who have satisfied all of the following conditions:
 - (i) Has a valid KrisFlyer membership that is created on or before 3 May 2026, **and**
 - (ii) Is subscribed to KrisFlyer and Singapore Airlines Promotions Email Communications on his/her KrisFlyer Profile, **and**
 - (iii) Successfully registered their interest on the Kris+ app by 10 May 2026, 23:59hr (GMT+8).
5. Each member is eligible for a maximum of one (1) access code.
6. Receiving access to the Priority Sale does not grant the member a concert ticket nor does it guarantee that the member is able to purchase the concert tickets. Tickets are sold on a first-come, first-served basis, subject to inventory availability.
7. You must have a valid and verified Ticketmaster account in order to purchase the concert tickets on 19 May 2026.
8. Each Ticketmaster account is eligible to purchase and/or redeem up to a total of six (6) tickets in each transaction, for each concert date.
9. The name of the lead purchaser (i.e. Ticketmaster account holder who makes the purchase) will be indicated on all e-tickets.
10. SIA will not be responsible or liable for any consequences that any Participant or any other person may suffer (including without limitation any damage, loss, injury, claim, cost, disbursement, expense or disappointment of any nature) arising out of or in connection with the Participant’s participation in this promotion or in the purchase of concert tickets under the KrisFlyer Priority Sale on the Ticketmaster website.
11. SIA is not responsible for and will not bear any and all expenses and ancillary costs which may be incurred in the participation in the Promotion and/or purchase of concert tickets under the KrisFlyer Priority Sale on the Ticketmaster website.
12. Where you use the services provided by Ticketmaster, Ticketmaster terms and conditions will apply and SIA will not be liable for any injury, loss, claim, damage, cost, disbursement or expense of any kind whatsoever, howsoever arising.

13. Concert tickets purchased via the KrisFlyer Priority Sale that are found to be in breach of Ticketmaster's Terms and Conditions and subsequently deemed invalid by the Promoter / Ticketing Agent are not eligible for refunds.
14. [Ticketmaster Terms and Conditions](#) apply.

Terms & Conditions for Redemption via KrisFlyer Experiences powered by Pelago

1. All bookings are subject to availability and acceptance by Pelago and/or the relevant service provider. A booking is only confirmed upon issuance of a booking confirmation notification from Pelago. Until such confirmation is issued, no booking shall be deemed accepted or confirmed. For the avoidance of doubt, any booking pending confirmation acknowledgement does not constitute a confirmed booking.
2. Where a booking is not confirmed, any KrisFlyer miles deducted in connection with such booking will be reversed to your KrisFlyer account, subject to the processing timelines of the KrisFlyer system
3. Redemptions will commence on 19 May 2026 at 10:00hr (GMT+8) for PPS Club members, Solitaire PPS Club, Solitaire PPS Club supplementary cardholders, and KrisFlyer Elite Gold members; and at 12:00hr (GMT+8) for all other KrisFlyer members (i.e. KrisFlyer and KrisFlyer Elite Silver members).
4. Redemption is on a first-come, first-served basis.
5. This Experience must be redeemed in full using KrisFlyer miles.
6. To redeem KrisFlyer miles on Pelago, you must select Krisflyer miles as your payment method at checkout and complete the requisite Krisflyer authentication. Upon payment confirmation, the applicable Krisflyer miles will be deducted from your Krisflyer account based on the final amount payable for the bookings after eligible discounts have been applied. In order to be eligible, please ensure that your Pelago booking is made under your name, as it appears in your KrisFlyer membership records, or, under the name of one of your redemption nominees.
7. Tickets in each Category must be redeemed in a single redemption. Tickets are redeemable in pairs (2) or fours (4).
8. Each Ticketmaster account is eligible to purchase and/or redeem up to a total of six (6) tickets for each concert date.
9. Real time seat availability is not available for viewing prior to redemption of this Experience.
10. Seat selection is not available for this experience.
11. Refunds and changes to the concert date or category are strictly not allowed upon successful miles redemption.
12. The KrisFlyer miles redeemed for this Experience are strictly non-refundable in the event of withdrawal or no show by participants.
13. Members who have successfully redeemed the experience will receive an email from KrisFlyer at least 2 weeks before the concert date, with instructions to retrieve their E-Tickets on Ticketmaster.sg. A valid and verified Ticketmaster account will be required to retrieve E-Tickets.
14. Admission to this event is at all times subject to the terms and conditions of the promoter and venue operator. Failure to comply with any promoter or venue terms and conditions may result in refusal of admission or request to leave the venue without any refund.
15. By redeeming this Experience, you acknowledge and consent to the processing of your personal data for the purposes of this experience in accordance with the [Singapore Airlines Privacy Policy](#).
16. [Ticketmaster Terms and Conditions](#) apply.
17. Tickets redeemed via KrisFlyer Experiences that are found to be in breach of Ticketmaster Terms and Conditions and subsequently deemed invalid by the Promotor/Ticketing Agent are not eligible for refunds.