## Jacky Cheung 60+ Concert Tour 2025 –Singapore Additional show dates on 28, 29 and 30 November 2025

## **KrisFlyer Ticketing Terms and Conditions**

## Terms & Conditions for the Second KrisFlyer Priority Sale

- 1. The second KrisFlyer Priority Sale is administered on a dedicated webpage on the Ticketmaster website and accessed via unique access codes on 21 July 2025, 10:00hr (GMT+8).
- 2. Payments for tickets purchased via the KrisFlyer Priority Sale must be made with a valid Mastercard credit or debit card.
- Members who have successfully registered their interest during the registration period (10 June 2025 to 17 June 2025) can utilise the same link and access code sent to them for the first KrisFlyer Priority Sale to enjoy priority access to the 2nd KrisFlyer Priority Sale.
- 4. There will not be any additional round(s) of priority sale registration.
- 5. Each member is eligible for a maximum of one (1) access code.
- 6. Access to the priority sale does not grant the member a concert ticket nor does it guarantee that the member is able to purchase the concert tickets. Tickets are sold on a first-come, first-served basis, subject to inventory availability.
- 7. You must have a valid Ticketmaster account in order to purchase the concert tickets on 21 July 2025.
- 8. Each Ticketmaster account is eligible to purchase and/or redeem up to a total of four (4) tickets across all concert dates, ticket categories and ticket release dates.
- 9. Members who have bought and/or redeemed tickets to the first three shows may purchase additional tickets up to a combined total of 4 tickets.
- 10. The name of the lead purchaser (i.e. Ticketmaster account holder who makes the purchase) will be indicated on all e-tickets.
- 11. SIA will not be responsible or liable for any consequences that any Participant or any other person may suffer (including without limitation any damage, loss, injury, claim, cost, disbursement, expense or disappointment of any nature) arising out of or in connection with the Participant's participation in this promotion or in the purchase of concert tickets under the KrisFlyer Priority Sale on the Ticketmaster website.
- 12. SIA is not responsible for and will not bear any and all expenses and ancillary costs which may be incurred in the participation in the Promotion and/or purchase of concert tickets under the KrisFlyer Priority Sale on the Ticketmaster website.
- 13. Where you use the services provided by Ticketmaster, Ticketmaster terms and conditions will apply and SIA will not be liable for any injury, loss, claim, damage, cost, disbursement or expense of any kind whatsoever, howsoever arising.
- 14. Concert tickets purchased via the KrisFlyer Priority Sale that are found to be in breach of Ticketmaster's Terms and Conditions and subsequently deemed invalid by the Promoter / Ticketing Agent are not eligible for refunds.
- 15. Ticketmaster Terms and Conditions apply.

## Terms & Conditions for Redemption via KrisFlyer Experiences

- Redemption is on a first-come, first-served basis. Your redemption is only confirmed when you receive a confirmation email with the stated KrisFlyer miles deducted from your account.
- 2. Redemptions will commence on 21 July 2025 at 10:00hr (GMT+8) for PPS Club members, Solitaire PPS Club, Solitaire PPS Club supplementary cardholders, and KrisFlyer Elite Gold members; and at 13:00hr (GMT+8) for all other KrisFlyer members (i.e. KrisFlyer and KrisFlyer Elite Silver members).
- 3. This Experience must be redeemed in full using KrisFlyer miles.
- 4. Tickets in each Category must be redeemed in a single redemption. Tickets are redeemable in pairs (2) or fours (4).
- 5. Each Ticketmaster account is eligible to purchase and/or redeem up to a total of four (4) tickets across all concert dates, ticket categories and ticket release dates.
- 6. Real time seat availability is not available for viewing prior to redemption of this Experience.
- 7. Seat selection is not available for this experience.
- 8. Refunds and changes to the concert date or category are strictly not allowed upon successful miles redemption.
- Members who have successfully redeemed the experience will receive an email from KrisFlyer at least 1 month before the concert date, with instructions to generate their E-Tickets on Ticketmaster.sg. A valid and verified Ticketmaster account will be required to generate E-Tickets.
- 10. The KrisFlyer miles redeemed for this Experience are strictly non-refundable in the event of withdrawal or no show by participants.
- 11. Admission to this event is at all times subject to the terms and conditions of the promoter and venue operator. Failure to comply with any promoter or venue terms and conditions may result in refusal of admission or request to leave the venue without any refund.
- 12. By redeeming this Experience, you acknowledge and consent to the processing of your personal data for the purposes of this experience in accordance with the <a href="Singapore Airlines Privacy Policy">Singapore Airlines Privacy Policy</a>.
- 13. Ticketmaster Terms and Conditions apply.
- 14. Tickets redeemed via KrisFlyer Experiences that are found to be in breach of Ticketmaster Terms and Conditions and subsequently deemed invalid by the Promotor/Ticketing Agent are not eligible for refunds.