

## **Velocity x KrisFlyer Global Redemption Campaign 2025 20% Bonus Velocity Points Promotion Terms and Conditions**

1. This '20% Bonus Velocity Points' promotion ("**Bonus Points Promotion**") is organised jointly by Singapore Airlines Limited ("**SIA**") and Velocity Frequent Flyer Pte. Ltd. ("**Velocity**").
2. This promotion is valid from 9 September 2025, 0000hrs (GMT+8) to 30 September 2025, 2359hrs (GMT+8) ("**Promotion Period**").
3. Entry is open to all individuals who:
  - i. are both a KrisFlyer member and a Velocity Frequent Flyer member;
  - ii. aged 18 years and above as at the commencement of the Promotion Period ("**Participants**"); and
  - iii. have successfully converted their KrisFlyer miles to Velocity Points provided that such conversions are subject to the minimum amount of KrisFlyer miles per conversion request as established in the KrisFlyer and Velocity membership terms and conditions, as follows ("**Eligible Conversion**"):

<b>Ratio</b>	<b>Minimum number of KrisFlyer miles per conversion request</b>
1.55 KrisFlyer miles to 1 Velocity Point	5,000

4. During the Promotion Period, Participants who convert KrisFlyer miles to Velocity Points will receive an additional 20% Velocity Points ("**Bonus Points**"). For example, 5,000 KrisFlyer miles converted will result in 3,871 Velocity Points being awarded (3,226 Velocity Points + 645 Bonus Velocity Points).
5. For the avoidance of doubt, conversions from Velocity Points to KrisFlyer miles are not entitled to any bonus KrisFlyer miles during the Promotion Period. Furthermore, if the minimum number of KrisFlyer miles required for an Eligible Conversion is not met, no Bonus Velocity Points will be awarded.
6. The Bonus Velocity Points awarded cannot be exchanged or redeemed for cash.
7. For KrisFlyer members, all KrisFlyer miles converted under this Bonus Points Promotion will be deducted from the Participant's KrisFlyer account and shall not be reversed or refunded save for circumstances as determined at SIA's sole and absolute discretion.
8. All Bonus Velocity Points awarded under this Bonus Points Promotion will be valid according to the terms set forth in Velocity's website (available at <https://www.velocityfrequentflyer.com/member-support/terms-conditions#13>). Velocity reserves the right to change its points expiry policy at any time at its sole discretion.
9. Individuals are only permitted to hold only one (1) KrisFlyer membership account. Any fraudulent or duplicate KrisFlyer accounts, including the original KrisFlyer account held by such individuals will be suspended and disqualified from the Bonus Points Promotion, at SIA's sole and absolute discretion.
10. By participating in the Bonus Points Promotion, each Participant agrees that any and all personal data he/she submits (including his/her name, KrisFlyer membership number, Velocity membership number, contact number and email address) may be collected, used,

disclosed or otherwise processed by SIA and Velocity for the purposes of facilitating the Bonus Points Promotion, including to communicate any and all information regarding the Bonus Points Promotion. All collection, use, disclosure and processing of the Participants' personal data by SIA shall be in accordance with SIA's Privacy Policy (available online at [https://www.singaporeair.com/en\\_UK/privacy-policy](https://www.singaporeair.com/en_UK/privacy-policy)). All collection, use, disclosure and processing of the Participants' personal data by Velocity shall be in accordance with Velocity's Privacy Policy (available online at <https://www.velocityfrequentflyer.com/membersupport/privacy>)

11. For further enquiries, or to opt out of the Bonus Points Promotion, Participants may fill out the Get Help form on <https://www.singaporeair.com/get-help> or write in a request to Velocity at <https://www.velocityfrequentflyer.com/member-support#contact-phone>
12. SIA and Velocity reserve the right to verify the eligibility of Participants. The demise of a Participant automatically disqualifies his/her participation. The information provided in "Account information or Personal Profile" of the Participant's Velocity account and KrisFlyer account must be accurate, true and complete. Participants who have provided incomplete and/or inaccurate information will be disqualified and SIA and Velocity shall not have any obligation to furnish any notice and/or reason for such disqualification. All decisions by SIA and Velocity, in respect of the conversion of KrisFlyer miles and/or the awarding of Bonus Velocity Points respectively are final.
13. By participating in the Bonus Points Promotion, each Participant hereby agrees to comply with and be bound by these Terms & Conditions, SIA's conditions of use of its website, SIA's Privacy Policy and the KrisFlyer Terms and Conditions (available online at [https://www.singaporeair.com/en\\_UK/ppsclub\\_krisflyer/termsconditions-kf/](https://www.singaporeair.com/en_UK/ppsclub_krisflyer/termsconditions-kf/) (collectively, "**SIA Terms & Conditions**"). Non-compliance with or breach of any of these SIA Terms & Conditions may result in the Participant being disqualified, and any KrisFlyer miles converted may be forfeited, withheld, withdrawn or reclaimed without the award of Velocity Points and/or Bonus Velocity Points, at SIA's sole and absolute discretion.
14. By participating in the Bonus Points Promotion, each Participant hereby agrees to comply with and be bound by these Terms & Conditions, Velocity's conditions of use of its website, Velocity's Privacy Policy and the Velocity Terms and Conditions (available online at <https://www.velocityfrequentflyer.com/member-support/terms-conditions> (collectively, "**Velocity Terms & Conditions**"). Non-compliance with or breach of any of these Velocity Terms & Conditions may result in the Participant being disqualified, and any Bonus Velocity Points awarded may be forfeited, withheld, withdrawn or reclaimed, at Velocity's sole and absolute discretion.
15. Each KrisFlyer member and each Velocity member is responsible for all applicable taxes (including but not limited to, federal, state, local and/or income) in connection with the Bonus Velocity Points awarded.
16. To the extent permitted under applicable law, SIA and Velocity will not be responsible or liable for any consequences that any Participant may suffer (including without limitation any damage, loss, injury or disappointment), or that results in an infringement of any law or regulation, by participating in the Bonus Points Promotion.
17. All decisions made by SIA and Velocity in respect to any matter relating to this Bonus Points Promotion shall be final. SIA and Velocity reserve the right to vary these Terms & Conditions,

terminate or otherwise amend this Bonus Points Promotion without prior notice, and at their sole and absolute discretion.