Adjustments to Award Rates for Flight Redemptions and Upgrades
(From 1 November 2025, 0000hrs GMT+8)

1. What are the changes to the Redemption Award rates for Singapore Airlines?

Members will benefit from a reduction of 5% in Economy Saver award redemption rates for flights within Asia and South West Pacific (Zones 1 to 9). However, Business and First/Suites Saver award redemption rates for Zones 1 to 9 will increase by 5%.

Saver award rates will increase by 5% across all cabin classes for flights to and from Europe and the United States of America (Zones 11 to 13). For flights to and from Africa, the Middle East, and Turkey (Zone 10), rates will rise by 10 to 20%.

Advantage award rates across all zones and cabin classes, except for Zone 10, will increase by 10 to 15%. For Zone 10, the Economy Advantage rates will increase by 5%, the Business Advantage rates by 18%, and First Advantage rates by 15%.

All figures above represent approximate changes for one-way flight awards between Singapore and the corresponding regions.

2. When will the new rates go into effect?

The revised Redemption Award and Redemption Upgrade charts apply to bookings ticketed on or after 1 November 2025, 0000hr (GMT +8).

3. I have booked an award flight on 30 August 2025 for a flight on 26 November 2025. I have redeemed 60,000 miles for it, and my ticket has been issued. Which mileage level is applicable?

If you have issued your ticket(s) before 1 November 2025, the redemption award levels before the revisions apply.

4. If I make changes to my redemption booking or ticket on or after 1 November 2025, which mileage level will apply?

Changes made to flight dates on or after 1 November 2025 will not require additional miles*. Other changes made to the itinerary (e.g. change of cabin class, route and/ or award type) on or after 1 November 2025 will be calculated based on the revised award levels.

Members with existing redemption bookings/tickets who wish to change travel plans are advised to make the changes before 1 November 2025, for the current award levels to be applicable. Booking changes can be made online via the Manage Booking page.

*Subject to ticket validity. Additional miles may be required if ticket reissuance is required.

5. If I cancel and rebook my redemption booking, will I be charged the old or new rate?

If you cancel your booking, and your new ticket is issued before 1 November 2025, the current redemption award levels (before the revisions) will apply. If you cancel your booking and issue your ticket(s) on or after 1 November 2025, the revised redemption award level will apply.

6. I have been placed on waitlist for my SIA redemption award booking/upgrade. If my booking/upgrade is confirmed on/after 1 November 2025, which mileage level will apply?

The revised redemption award and redemption upgrade charts apply to confirmed waitlist bookings ticketed on or after 1 November 2025.

7. Can confirmation for my waitlisted SIA redemption award booking/upgrade be expedited?

Waitlists for redemption award bookings will be automatically confirmed at any time when seats become available, and you will receive an email update on the waitlist redemption confirmation. We are unable to expedite the confirmation for your waitlisted booking.

8. Can I be placed on waitlist for my Star Alliance redemption award booking/upgrade?

Waitlists are not offered for Star Alliance redemption bookings/upgrades.