

NTUC Link Rewards X KrisFlyer 20% Bonus Linkpoints Promotion Terms and Conditions
("Promotion T&Cs")

1. The '20% Bonus Linkpoints' promotion ("**Promotion**") is organised jointly by Singapore Airlines Limited ("**SIA**") and NTUC Link Pte. Ltd. ("**NTUC Link Rewards**").
2. This promotion, which runs from 9 September 2024, 0000hrs (GMT+8) to 30 September 2024, 2359hrs (GMT+8) ("**Promotion Period**"), shall be open only to Link members who are also registered as KrisFlyer members.
3. Participants in this Promotion shall comply with the terms and conditions of the (a) Promotion T&Cs, (b) General T&Cs, and (c) SIA's Conditions of Use of Website, SIA's Privacy Policy, and the KrisFlyer Terms and Conditions (collectively, "**SIA T&Cs**"). Non-compliance with or breach of any of the Promotion T&Cs, General T&Cs, or SIA T&Cs may result in your disqualification from the Promotion and/or from receiving any bonus Linkpoints from the Promotion.
4. The promotional conversion rate stated below (which, for the avoidance of doubt, shall form part of these Promotion T&Cs) are valid for conversions during the Promotion Period across all exchange tiers. A minimum of 3,000 KrisFlyer miles is required per conversion, and a maximum of 80,000 KrisFlyer miles is allowed for conversion per calendar year.

Promotional Conversion Rate	
3,000 KrisFlyer miles	2,160 Linkpoints

5. Bonus Linkpoints are only issued on the first successful conversion transaction per day per member, if there are subsequent conversion transactions made on the same day, the 20% bonus Linkpoints will not apply.
6. Conversion from KrisFlyer miles to Linkpoints is only possible if the name registered to your KrisFlyer account matches the name registered to your NTUC Link Rewards account. For the avoidance of doubt, no person shall cause Linkpoints to be accrued in an account that does not belong to them, whether by way of a conversion or otherwise.
7. Each Link account can only be linked to one KrisFlyer account. Any mismatch between names registered in Link account and KrisFlyer account will lead to the non-accrual of KrisFlyer miles and Linkpoints in the event of a conversion.
8. In the event of any dispute raised by any person in relation to the Promotion and/or a conversion, the decision of NTUC Link Private Limited and Singapore Airlines Limited (such decision to be mutually agreed) shall be final.
9. Without prejudice to any other rights or remedies it may have, Singapore Airlines Limited reserves the right to forfeit any KrisFlyer miles issued to any person in the event of any non-compliance with or breach of any of the Promotion T&Cs, General T&Cs, or SIA T&Cs. For the avoidance of doubt, this right shall extend without limitation to any erroneous issuance of KrisFlyer miles to any person.
10. All requests for conversions are final and irreversible upon submission. In the event of a failed conversion from Linkpoints to KrisFlyer miles, the Linkpoints used for the conversion would be

redeposited in the Link member's account within 5 working days. In the event of a failed conversion from KrisFlyer miles, the miles used for the conversion would be redeposited in the member's KrisFlyer account immediately.

11. Accrual, use and redemption of KrisFlyer miles are subject at all times to the terms and conditions of the KrisFlyer programme.
12. Any person participating in the Promotion and/or carrying out a conversion ("Participant") agrees that NTUC Link Private Limited, Singapore Airlines Limited, and their respective affiliates, subsidiaries, agents, business partners, and each of their respective officers and employees, shall not be liable for any actions, claims, demands, injuries, proceedings, liability, losses, damages, costs, and expenses of any nature, howsoever arising, sustained by the Participant directly or indirectly by reason of or in connection with the Promotion or a conversion. The Participant shall indemnify and keep NTUC Link Private Limited, Singapore Airlines Limited, and their respective officers, servants, agents, and employees ("the Indemnified Parties") fully indemnified against any and all loss, damage, demand, liability, claims, expenses and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the breach of any of the Promotion T&Cs, General T&Cs, and/or SIA T&Cs by the Participant.
13. A person who is not a party to the Promotion T&Cs and General T&Cs has no right under the Contracts (Rights of Third Parties) Act 2001 of Singapore to enforce any of such terms and conditions.
14. The Promotion T&Cs and General T&Cs shall be governed by the laws of Singapore and shall be subject to the exclusive jurisdiction of the Singapore courts.
15. The Promotion T&Cs and General T&Cs are subject to change at any time without prior notice to any person.
16. In case of any dispute, the decision of NTUC Link Private Limited shall be final.