

**TERMS AND CONDITIONS FOR
KRIS+ BIRTHDAY BASH PINATA PROMOTION**

These terms and conditions (“**Terms and Conditions**”) govern the Kris+ Birthday Bash Pinata Promotion (the “**Promotion**”) organised by Kris+ Pte. Ltd. (“**Kris+**”). This Promotion will be carried out on the Kris+ mobile application (“**Kris+ App**”).

1. The Promotion commences on 3 October 2025 00:00hrs (Singapore time) and ends on 30 October 2025 23:59hrs (Singapore time) (“**Promotional Period**”).
2. The Promotion applies to all KrisFlyer members who have successfully completed an Eligible Payment Transaction during the Promotion Period (“**Participant**”):
 - a. For purposes of these Terms and Conditions, a “**Eligible Payment Transaction**” refers to a transaction by a Participant that effects a payment of a minimum of SGD 20 or AUD 20 through the Kris+ app, regardless of the type of mobile device from which such transaction is performed or the payment method used, including credit card, KrisPay miles redemption, or any combination of both.
3. Participants who successfully carry out an Eligible Payment Transaction within the Promotional Period will be entitled to receive one Spend to Win chance (“**Game Chance**”), which will be credited directly into the Participant’s Kris+ account instantly. The number of Game Chances will be based on the number of Eligible Payment Transactions.
 - a. An illustration is as follows:

Purchase Transaction Amount	# of Game Chances Awarded
\$20	1
\$100	1
\$19	0

4. After successfully completing an Eligible Payment Transaction, eligible Participants will be entitled to one (1) chance to participate in the Kris+ Birthday Bash Pinata Game (**the “Game”**), provided that each Participants shall not be entitled to more than one (1) chance to participate in the Game for any goods or services (including food items and dine-ins at food and beverage outlets) purchased on a single occasion but split into different payment transactions or receipts (“**the Proviso**”). Without prejudice to any other rights or remedies it may have, Kris+ reserves the right to (i) forfeit any Game chances obtained by any Participant in contravention of the Proviso, and (ii) to forfeit the whole or part of any amount of KrisPay miles credited or other prizes accorded to any Participant as a result of any utilisation of Game chances obtained in contravention of the Proviso.
5. Participants are entitled to a maximum of one (1) Game Chance per partner, per calendar day, irrespective of the number of separate qualifying transactions made. This limit includes voucher deals purchased through the Kris+ App. The daily game chance eligibility resets based on the local calendar date and timezone of the partner merchant.

6. Game chances will be stored and accumulated in the 'Wallet' tab under Kris+ Games. Participants may begin the game by (i) tapping on 'Birthday Bash Pinata' to launch the Game followed by 'Start'; and (ii) tapping on the Pinata 3 times consecutively to "break" pinata for a prize to be awarded.
7. Each Participant will randomly be assigned either a (i) Normal Prize or (ii) Special Prize as further set out in clauses 8 to 10 below, and the game screen on the App will inform the Participant about the prize won from the Game. For the purposes of these Terms and Conditions, the Normal Prizes and Special Prizes shall collectively be referred to as the "**Prizes**".
8. Participants who have won a Normal Prize will instantly receive one of the KrisPay miles prize amounts ("**Normal Prize**") as set out in clause 10a, which will be credited into each Participant's respective Kris+ accounts.
9. Participants who have won Special Prizes as set out in clause 10b below ("**Special Prize**") will be sent further information regarding their Special Prize via email, within 5 business days of winning the Special Prize in-app.
10. The Prizes that may be won as part of the Promotion are as follows:
 - a. Normal Prizes (one of the following may be awarded to the Participant):
 - i. 1,000 KrisPay miles;
 - ii. 750 KrisPay miles;
 - iii. 500 KrisPay miles;
 - iv. 100 KrisPay miles;
 - v. 50 KrisPay miles; or
 - vi. 10 KrisPay miles
 - b. Special Prizes
 - i. Week 1 (3 - 9 Oct 2025)
 1. 5,000 miles
 2. 17,000 miles
 - ii. Week 2 (10 - 16 Oct 2025)
 1. 9,000 miles
 2. 27,000 miles
 - iii. Week 3 (17 - 23 Oct 2025)
 1. 13,000 miles
 2. 40,000 miles
 - iv. Week 4 (24 - 30 Oct 2025)
 1. 25,000 miles
 2. 54,000 miles
11. If any Special Prize is not won by Game Chances during the Week specified in clause 10b, that prize will be forfeited and may not be carried forward or won in any subsequent week.
12. Special Prizes will be credited in the Winner's Kris+ app. The Winner will be able to transfer these miles to his/her KrisFlyer account but must do so within 21 days of crediting. When redeeming the miles prize for a flight on Singapore Airlines, government taxes as well as airport and carrier surcharges are applicable and payable by cash only.
13. Winners of the Special Prizes ("Winners") will be notified via the email address registered in their KrisFlyer membership profile within five (5) working days after winning in-app. The Winners will then be required to reply with an acknowledgment of prize acceptance within (5) working days from receipt of email before the

Special Prize can be disbursed. The Special Prize shall be forfeited if the acknowledgement email is not received by Kris+ within the stipulated timeframe.

14. All Normal Prizes distributed in this Promotion and credited into an applicable Participant's KrisPay wallet can only be used within the Kris+ App and cannot be transferred into any KrisFlyer account. Normal Prizes are also non-transferable to other KrisPay wallets and cannot be exchanged or redeemed for cash.
15. All KrisPay miles awarded in this Promotion are valid for a period of six (6) months from the date on which they are credited into the Participant's KrisPay wallet, following which they shall expire, and no extensions will be permitted.
16. By participating in the Promotion, each Participant:
 - a. agrees to comply with and be bound by these Terms and Conditions, the Kris+ Privacy Policy (accessible at https://www.singaporeair.com/content/dam/sia/web-assets/pdfs/ppsclub-krisflyer/use-miles/krisplus/Privacy_Policy.pdf), the KrisFlyer Terms and Conditions (accessible at https://www.singaporeair.com/en_UK/ppsclub_krisflyer/termsconditions-kf/) and the Terms of Use of Kris+ (accessible at https://www.singaporeair.com/en_UK/sg/ppsclub-krisflyer/use-miles/krisplus/terms-of-use/); and
 - b. agrees that any and all personal data collected in this Promotion (including his/her KrisFlyer membership number) may be collected, used, disclosed, or otherwise processed (collectively, "**Processing**") by Kris+ for the purposes of organizing the Promotion. All Processing of each Participant's personal data will be in accordance with the Kris+ Privacy Policy (accessible at https://www.singaporeair.com/content/dam/sia/web-assets/pdfs/ppsclub-krisflyer/use-miles/krisplus/Privacy_Policy.pdf).
17. Kris+ reserves the right to verify the eligibility of Participants. The demise of a Participant automatically disqualifies his/her entry.
18. Kris+ reserves the right to place any and all accounts suspected of abuse or unusual activity on hold. Where abuse or suspicious activity is identified by Kris+, Kris+ reserves the right to withdraw any and all bonus miles or prizes awarded during the Promotion.
19. To the extent permitted under applicable law, Kris+ will not be responsible or liable for any consequences that any Participant may suffer (including without limitation any damage, loss, injury or disappointment) by participating in the Promotion or the participant's acceptance of any Bonus Miles.
20. Unless otherwise specified, Kris+ is not responsible for and will not bear any and all expenses and ancillary costs which may be incurred in the participation in the Promotion and/or with the use or redemption of the Bonus Miles.
21. These Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore and shall be subject to the non-exclusive jurisdiction of the Singapore courts.
22. For enquiries, please contact KrisFlyer Membership Services at https://www.singaporeair.com/en_UK/help-page/

Special Conditions for Participants in Australia

The following terms and conditions apply to Participants participating from Australia and will prevail to the extent of any inconsistency with any other terms.

23. This Promotion is conducted under NSW Fair Trading Authority No. TP/04584 and Notification Permit No. NTP/14551.
24. The total estimated notional prize pool value for this Promotion is AUD 33,663.61. This is inclusive of an estimated AUD 15,000 worth of Normal Prizes and an estimated AUD 18,663.61 worth of Special Prizes. The notional value of Normal Prizes is based on the notional value of a KrisPay mile, taken at AUD 0.01. This is based on the value of a KrisPay mile when used to offset spend on the Kris+ app. The notional value of Special Prizes is based on a sample of the Singapore Airlines Award Chart that could be obtained by redeeming through the KrisFlyer programme. For example, 61,000 KrisFlyer miles could be redeemed for a Round-Trip Saver Award Economy Class ticket from Sydney to Singapore plus AUD 30.40 in applicable taxes, charges and fees, accurate as of 1 Oct 2025. The dollar fare for an equivalent commercial flight totals AUD 3026.40 including taxes fees and carrier charges. The winner is responsible for paying all additional costs associated with the prize that are not specifically included, including (where applicable) international taxes, transport, meal costs, spending money, insurance and all other incidentals. Kris+ accepts no responsibility for change in prize value between now and the ultimate date on which the prize is taken.
25. The estimate of maximum notional value of the total prize pool is provided for information purposes only and will vary depending on whether and how it is redeemed by a Prize Winner through the KrisFlyer program. Kris+ accepts no responsibility for any variation in the maximum notional value of any Prize. The Prize value is in Australian Dollars.
26. Management, employees, and contractors of Singapore Airlines Limited and Kris+ Pte. Ltd., as well as any agencies or companies professionally associated with this Promotion are not eligible to enter. Kris+ reserves the right to verify the eligibility of entrants and to disqualify any entrant who is deemed to be a prohibited participant.
27. Nothing in these terms and conditions excludes, restricts or modifies any rights or remedies you may have under any applicable laws, including the Australian Consumer Law, which cannot be excluded, restricted or modified. To the extent permitted under applicable law (including the Australian Consumer Law), Kris+ will not be responsible or liable for any consequences that any participant may suffer (including without limitation any damage, loss, injury, or disappointment) by participating in the Promotion or the participant's acceptance of the Reward miles, except to the extent such consequences are caused by (a) our fraud, negligence or willful misconduct or that of our employees or officers (b) fraud, negligence or willful misconduct of Kris+ and/or SIA's agents to the extent that the relevant act or omission is within the authorisation from Kris+ and/or SIA, or (c) acts of our contractors that are within our reasonable control.
28. For Participants participating from Australia, these terms are subject to all applicable Australian federal, state and territory laws, including the non-exclusive jurisdiction of the courts of New South Wales.