

TERMS AND CONDITIONS FOR
KRIS+ TOP UP & WIN PROMOTION

These terms and conditions ("**Terms and Conditions**") govern the Kris+ Top Up & Win (the "**Promotion**") organised by Kris+ Pte. Ltd. ("**Kris+**"). This Promotion will be carried out on the Kris+ mobile application ("**Kris+ App**").

1. The Promotion commences on 08 September 2026 00:00hrs (Singapore time) and ends on 30 September 2026 23:59hrs (Singapore time) ("**Promotional Period**").
2. The Promotion applies to all KrisFlyer members who have successfully completed an Eligible Top Up Transaction during the Promotion Period ("**Participant**"):
 - a. For the purposes of these Terms and Conditions, a "**Eligible Top Up Transaction**" refers to a transaction by a Participant that effects a transfer of a minimum of 1,000 KrisFlyer miles into their KrisPay wallet through the Kris+ mobile application (the "**App**"), regardless of the type of mobile device from which such transaction is performed.
3. Participants who successfully complete an Eligible Top Up Transaction during the Promotional Period will receive one (1) chance to play the Kris+ Top Up & Win Game (the "**Game**"), henceforth known as the "**Game Chance**", which will be credited directly into the Participant's Kris+ account instantly.

Each Eligible Kris+ Transfer Transaction made during the Promotion Period entitles each Participant to one (1) Game Chance, regardless of the total number of KrisPay miles transferred by the Participant to their own KrisPay wallet. There is no limit to the number of Game Chances a Participant may earn during the Promotion Period.

- a. An illustration is as follows:

Amount Topped Up in a Single Transaction	# of Game Chances Awarded
2,000	1
1,000	1
8,000	1
500	0

4. Game chances will be stored and accumulated in the App's 'Wallet' tab under Kris+ Games. Participants may play the game by (i) tapping on 'September Top Up & Win' under Kris+ Games to launch the Game; and (ii) tapping 'Drop' on the screen to operate the virtual claw machine and receive a fixed denomination of reward miles, which will be instantly credited to the Participant's Kris+ wallet (the "**Prize**").
5. The Prizes are randomly allocated. The Prizes that may be won as part of the Promotion are as follows:
 - a. 10,000 KrisPay miles
 - b. 500 KrisPay miles
 - c. 300 KrisPay miles
 - d. 200 KrisPay miles
 - e. 150 KrisPay miles

f. 100 KrisPay miles

6. All Prizes distributed in this Promotion and credited into an applicable Participant's KrisPay wallet can only be used within the Kris+ App and cannot be transferred into any KrisFlyer account. Prizes are also non-transferable to other KrisPay wallets and cannot be exchanged or redeemed for cash.
7. All KrisPay miles awarded in this Promotion are valid for a period of six (6) months from the date on which they are credited into the Participant's KrisPay wallet, following which they shall expire, and no extensions will be permitted.
8. By participating in the Promotion, each Participant:
 - a. agrees to comply with and be bound by these Terms and Conditions, the Kris+ Privacy Policy (accessible at https://www.singaporeair.com/content/dam/sia/web-assets/pdfs/ppsclub-krisflyer/use-miles/krisplus/Privacy_Policy.pdf), the KrisFlyer Terms and Conditions (accessible at https://www.singaporeair.com/en_UK/ppsclub_krisflyer/termsconditions-kf/) and the Terms of Use of Kris+ (accessible at https://www.singaporeair.com/en_UK/sg/ppsclub-krisflyer/use-miles/krisplus/terms-of-use/); and
 - b. agrees that any and all personal data collected in this Promotion (including his/her KrisFlyer membership number) may be collected, used, disclosed, or otherwise processed (collectively, "**Processing**") by Kris+ for the purposes of organizing the Promotion. All Processing of each Participant's personal data will be in accordance with the Kris+ Privacy Policy (accessible at https://www.singaporeair.com/content/dam/sia/web-assets/pdfs/ppsclub-krisflyer/use-miles/krisplus/Privacy_Policy.pdf).
9. Kris+ reserves the right to verify the eligibility of Participants. The demise of a Participant automatically disqualifies his/her entry.
10. Kris+ reserves the right to place any and all accounts suspected of abuse or unusual activity on hold. Where abuse or suspicious activity is identified by Kris+, Kris+ reserves the right to withdraw any and all bonus miles or prizes awarded during the Promotion.
11. To the extent permitted under applicable law, Kris+ will not be responsible or liable for any consequences that any Participant may suffer (including without limitation any damage, loss, injury or disappointment) by participating in the Promotion or the participant's acceptance of any Prize.
12. Unless otherwise specified, Kris+ is not responsible for and will not bear any and all expenses and ancillary costs which may be incurred in the participation in the Promotion and/or with the use or redemption of any Prize.
13. These Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore and shall be subject to the non-exclusive jurisdiction of the Singapore courts.
14. For enquiries, please contact KrisFlyer Membership Services at https://www.singaporeair.com/en_UK/help-page/

Special Conditions for Participants in Australia

The following terms and conditions apply to Participants participating from Australia and will prevail to the extent of any inconsistency with any other terms.

15. This Promotion is conducted under NSW Fair Trading Authority No. TP/04584 and Notification Permit No. NTP/18015.
16. The total estimated notional prize pool value for this Promotion is AUD \$355,264.00, taking the notional value of one KrisPay mile as AUD 0.01. This is based on the value of a KrisPay mile when used to offset spend on the Kris+ app. Kris+ accepts no responsibility for change in prize value between the start date of the Promotion and the ultimate date on which the prize is taken or redeemed.
17. The estimate of maximum notional value of the total prize pool is provided for information purposes only and will vary depending on whether and how it is redeemed by a Prize Winner through the Kris+ app. Kris+ accepts no responsibility for any variation in the maximum notional value of any Prize. The Prize value is in Australian Dollars.
18. Management, employees, and contractors of Singapore Airlines Limited and Kris+ Pte. Ltd., as well as any agencies or companies professionally associated with this Promotion are not eligible to enter. Kris+ reserves the right to verify the eligibility of entrants and to disqualify any entrant who is deemed to be a prohibited participant.
19. Nothing in these terms and conditions excludes, restricts or modifies any rights or remedies you may have under any applicable laws, including the Australian Consumer Law, which cannot be excluded, restricted or modified. To the extent permitted under applicable law (including the Australian Consumer Law), Kris+ will not be responsible or liable for any consequences that any participant may suffer (including without limitation any damage, loss, injury, or disappointment) by participating in the Promotion or the participant's acceptance of the Reward miles, except to the extent such consequences are caused by (a) our fraud, negligence or willful misconduct or that of our employees or officers (b) fraud, negligence or willful misconduct of Kris+ and/or SIA's agents to the extent that the relevant act or omission is within the authorisation from Kris+ and/or SIA, or (c) acts of our contractors that are within our reasonable control.
20. For Participants participating from Australia, these terms are subject to all applicable Australian federal, state and territory laws, including the non-exclusive jurisdiction of the courts of New South Wales.