

TERMS AND CONDITIONS FOR
KRIS+ BIRTHDAY BASH'24 WEEKLY MILES GIVEAWAY FOR SG

These terms and conditions apply to the Kris+ Birthday Bash 2024 Weekly Miles Giveaway Campaign for Singapore (the “**Promotion**”) organised by Kris+ Pte Ltd (“**Kris+**”).

1. This Promotion will be carried out on the Kris+ mobile application (“**Kris+ App**”). Entry to the Promotion is only open to Kris+ users who:
 - a. are aged 18 years and above as of 1 October 2024;
 - b. are a resident in Singapore; and
 - c. who have downloaded the Kris+ App and have signed up for valid Kris+ accounts by logging in with their KrisFlyer credentials (“**Participants**”).

For avoidance of doubt, participants who do not satisfy any of the conditions above will not be eligible to enter the Promotion and will be disqualified despite having completed an Eligible Transaction.

2. Entry in the Promotion is only open to Participants who have carried out an Eligible Transaction (as defined in clause 3 below) during the promotional period from 1 October 2024, 1000 hrs (SGT) to 28 October 2024, 2359 hrs (SGT) (“**Promotional Period**”).
3. An “Eligible Transaction” refers to the redemption of a Kris+ miles giveaway voucher (“**Voucher**”) (as defined below in Clause 6) on the Kris+ App using the stated amount of 100 KrisPay miles on the voucher page. Each Voucher entitles a Participant to one (1) Chance to win the Prize for the applicable tranche in accordance with Clause 6. For the avoidance of doubt, the Voucher carries no monetary value. Prizes are not guaranteed for any Chance redeemed. KrisPay miles used to redeem for Chances under this promotion are non-refundable.
4. Each Eligible Transaction entitles a Participant to receive one (1) chance (“**Chance**”) to win the Prize (as defined below in Clause 6) in the applicable tranche in accordance with Clause 6. Participants are permitted to make multiple Eligible Transactions for multiple Chances to participate in the Promotion. An illustrative example of the accrual of such Chances is set out in the table as follows:

Eligible Transactions	KrisPay miles utilised for redemption of voucher(s)	Chances
1	100	1
3	300	3
6	600	6

5. A Chance will be automatically awarded to a Participant upon completion of an Eligible Transaction. Chances will be displayed in the ‘Wallet’ tab under ‘Vouchers’, with each Voucher representing 1 Chance to win the Prize. Chances are only valid for the tranche of the Promotion

in which they are obtained. For instance, a Chance obtained by a Participant in tranche 1 of the Promotion does not entitle the Participant to a chance to win a prize in tranche 2.

6. The Promotion will be held over four tranches as described in this Clause 6. For each tranche of the Promotion, two winners will be selected per tranche ("**Winner**"). The selection of the Winners will be conducted virtually using a randomiser software ("**Draw**") in the presence of an external auditing agency. The Prizes and the respective draw dates and times for each tranche are set out in the table below:

Tranche number	Voucher Name	Qualifying period for Eligible Transaction	Number of Winners	Prize per Winner	Draw Date & Time
1	1-7 Oct: Chance to win 34,000 miles	1 October 2024, 1000 hrs to 7 October 2024, 2359 hrs	2 Winners	34,000 KrisPay Miles	15 October 2024, 1500 hrs
2	8-14 Oct: Chance to win 108,000 miles	8 October 2024, 1000 hrs to 14 October 2024, 2359 hrs	2 Winners	108,000 KrisPay Miles	22 October 2024, 1500 hrs
3	15-21 Oct: Chance to win 54,000 miles	15 October 2024, 1000 hrs to 21 October 2024, 2359 hrs	2 Winners	54,000 KrisPay Miles	29 October 2024, 1500 hrs
4	22-28 Oct: Chance to win 168,000 miles	22 October 2024, 1000 hrs to 28 October 2024, 2359 hrs	2 Winners	168,000 KrisPay Miles	5 November 2024, 1500 hrs

All timings in the table above are following Singapore Time, GMT+8

7. The Prizes in KrisPay miles shall be credited into the Winners' Kris+ accounts. The validity, transfer and use of KrisPay miles credited into the Winners' accounts shall be subject at all times to the Terms of Use of Kris+ (accessible at https://www.singaporeair.com/en_UK/sg/ppsclub-krisflyer/use-miles/krisplus/terms-of-use/). The Prizes in KrisPay miles may be converted into KrisFlyer miles but such conversion must be done: (a) for the entirety of the Prize (i.e. a Winner may not convert and transfer only part of his or her Prize into KrisFlyer miles), and (b) within 21 days from the time that the Prize is credited into the Winner's Kris+ account.
8. Winners will be notified via the email address registered in their KrisFlyer membership profile within seven (7) calendar days from the end of each Draw. The Winners are required to reply with an acknowledgment of prize acceptance within ten (10) working days from the date of the notification email to be eligible to receive the Prize. Upon receiving the acknowledgement email from the Winner, the Prize will be credited into Winner's Kris+ account within five (5) working days. The Prize shall be treated as an unclaimed Prize if the acknowledgement email is not received by Kris+ within the stipulated timeframe above. In such a scenario, a replacement winner

will be selected using the same methodology in clause 6 to receive the unclaimed Prize. For avoidance of doubt, the terms of this Clause 8 will apply to any replacement winner.

9. No request for exchange of Prizes, or for different Prizes, shall be entertained.
10. Vouchers, Chances, and Prizes are not transferrable.
11. Employees of Singapore Airlines and/or Kris+ who are involved in the conduct of this Promotion (as to be determined by Singapore Airlines and/or Kris+ Pte Ltd in their sole and absolute discretion) are not eligible to enter this Promotion.
12. By participating in the Promotion, each Participant:
 - a. agrees to comply with and be bound by these terms and conditions, Singapore Airline's Privacy Policy (accessible at https://www.singaporeair.com/en_UK/privacy-policy/), the KrisFlyer Terms and Conditions (https://www.singaporeair.com/en_UK/ppclub_krisflyer/termsconditions-kf/), and the Terms of Use of Kris+ (accessible at https://www.singaporeair.com/en_UK/sg/ppclub-krisflyer/use-miles/krisplus/terms-of-use/) (collectively, **"Promotional Terms & Conditions"**); and
 - b. agrees that any and all personal data he/she submits (including his/her name, KrisFlyer membership number, email address) may be collected, used, disclosed, or otherwise processed by Kris+ for the purposes of the Promotion, including to communicate with the Winners on the collection of the Prizes to the extent necessary to comply with applicable laws relating to trade promotion lotteries. All collection, use and disclosure of each Participant's personal data will be in accordance with Singapore Airlines' Privacy Policy available at https://www.singaporeair.com/en_UK/privacy-policy/.
13. Non-compliance with or breach of any of the Promotional Terms & Conditions may result in the Participant being disqualified at any stage of the Promotion, and any prizes or miles won may be forfeited, withheld, withdrawn or reclaimed. In addition, Kris+ reserves the right to forfeit, withhold, withdraw or reclaim any Prize awarded to any Participant at any time, if there is reasonable suspicion of any fraudulent conduct by the participant in connection with the Promotion.
14. All decisions made by Kris+ in respect to any matter relating to this Promotion shall be final. Kris+ reserves the right to vary these terms and conditions, terminate or otherwise amend this Promotion without prior notice, at its sole and absolute discretion.
15. Kris+ reserves the right to verify the eligibility of Participants to enter this Promotion, including by requesting for additional documents and information (such as a copy of the Participant's passport or identification card containing the relevant information).
16. To the extent permitted under applicable law, Kris+ will not be responsible or liable for any consequences that any Participant may suffer (including without limitation any damage, loss, injury, claim, cost, disbursement, expense or disappointment of any nature) arising out of or in connection with the Participant's participation in this Promotion.

17. These terms and conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore and shall be subject to the exclusive jurisdiction of the Singapore courts.
18. In the event of any inconsistency between any of the Promotional Terms and Conditions and any voucher description or marketing materials, the former shall prevail to the extent of the inconsistency.
19. For enquiries, please contact KrisFlyer Membership Services at https://www.singaporeair.com/en_UK/help-page/