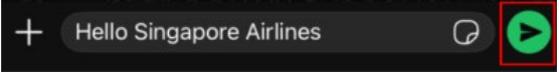
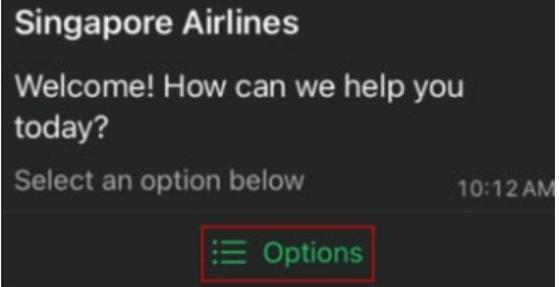
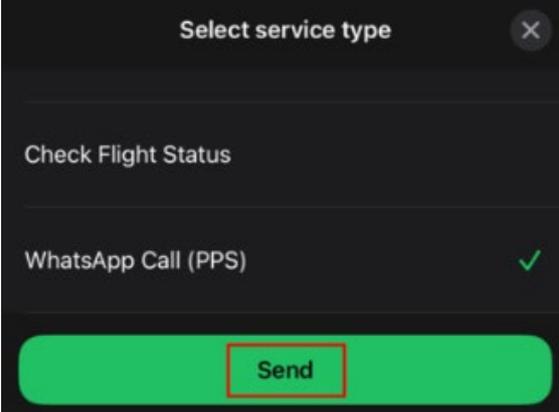


WhatsApp Call Flow

1	Scan the QR code with your mobile device to launch the Singapore Airlines WhatsApp chat window.	
2	A pre-populated "Hello Singapore Airlines" message appears. Click on the Send button.	
3	In the box that appears, click on "Options".	
4	Select "WhatsApp Call (PPS)" and click on "Send".	
5	In the box that appears, click on "Call on WhatsApp". Follow the interactive voice menu instructions for verification and you will be connected to a customer service representative.	