

## TERMS AND CONDITIONS FOR

### KRISPAY SECOND BIRTHDAY 40% MILES-BACK PROMOTION

These terms and conditions govern the KrisPay 40% Miles-back Birthday promotion (the “**Promotion**”) organised by Singapore Airlines Limited (“**SIA**”). This Promotion will be carried out on the KrisPay mobile application (“**KrisPay App**”).

1. The Promotion is applicable to all KrisFlyer members who have performed a KrisPay Redemption Transaction during the Promotional Period (as defined in paragraph 2) (“**Participant**”). For the purposes of these terms and conditions, a “**KrisPay Redemption Transaction**” means any single transfer of at least SGD0.10 or 15 KrisPay Miles made to any KrisPay partner in Singapore by a Participant using KrisPay miles on the KrisPay App, regardless of the type of mobile device from which such redemption transaction is performed, within the Promotional Period (as defined in paragraph 2).
2. The Promotion commences on 17 July 2020, 0800 hrs (Singapore time) and ends on 16 August 2020, 2359 hrs (Singapore time) (“**Promotional Period**”).
3. Merchants reserve the right to reject splitting of a single receipt into multiple payments using miles. Participants will receive KrisPay miles-back based on the percentage of the actual number of KrisPay miles transferred as follows:

<b>KrisPay Miles Transferred to KrisPay Partner</b>	<b>Miles-Back (%)</b>
15 miles (SGD 0.10) and above	40% of the KrisPay Miles transferred to the KrisPay Participant (rounded down to the nearest whole number)

4. After each qualifying KrisPay Redemption Transaction has been completed, the resulting KrisPay miles-back will be credited into the Participant’s KrisPay account instantly. Such KrisPay miles shall be valid for 6 months from the date of credit.
5. KrisPay miles credited into the Participant’s KrisPay account can only be used within the KrisPay App and cannot be transferred into any KrisFlyer account. KrisPay miles are also non-transferable to other KrisPay accounts and cannot be exchanged for cash.
6. By participating in the Promotion, each Participant:
  - a. agrees to comply with and be bound by these terms and conditions, SIA’s conditions of use of website, SIA’s Privacy Policy, KrisFlyer Terms and Conditions, and the KrisPay Terms and Conditions (collectively, “**SIA Terms & Conditions**”) and
  - b. agrees that any and all personal data he/she submits (including his/her KrisFlyer membership number) may be collected, used, disclosed, or otherwise processed (collectively, “**Processed**”) by SIA for the purposes of organizing the

Promotion. All collection, use and disclosure of each Participant's personal data will be in accordance with SIA's Privacy Policy available at [https://www.singaporeair.com/en\\_UK/privacy-policy/](https://www.singaporeair.com/en_UK/privacy-policy/).

7. Non-compliance with or breach of these SIA Terms & Conditions may result in the Participant being disqualified at any stage of the Promotion, and any prizes won may be forfeited, withheld, withdrawn or reclaimed.
8. All decisions made by SIA, in respect to any matter relating to this Promotion shall be final. SIA reserves the right to vary these terms and conditions, amend the list of KrisPay Partners in which eligible KrisPay Redemption Transactions may be made, terminate or otherwise amend this Promotion without prior notice, at its sole and absolute discretion.
9. SIA reserves the right to verify the eligibility of Participants.
10. To the extent permitted under applicable law, SIA will not be responsible or liable for any consequences that any participant may suffer (including without limitation any damage, loss, injury or disappointment) by participating in the Promotion or the participant's acceptance of any prize.
11. These terms and conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore and shall be subject to the exclusive jurisdiction of the Singapore courts.
12. For enquiries, please contact KrisFlyer Membership Services at [KF\\_contact@singaporeair.com.sg](mailto:KF_contact@singaporeair.com.sg).