

KrisFlyer Fest Lucky Draw Terms and Conditions (“Terms and Conditions”)

1. This lucky draw ("**Lucky Draw**") is organised by Singapore Airlines Ltd ("**SIA**").
2. This Lucky Draw is valid from 23 June 2023, 0001hrs (GMT+8) to 24 June 2023, 2359hrs (GMT+8) ("**Promotion Period**").
3. In order to be eligible to enter the Lucky Draw, each individual must be:
 - i. both a KrisFlyer member and a registered user of the Kris+ Mobile Application ("**Kris+ App**");
 - ii. an attendee of the KrisFlyer event held at Jewel’s Cloud9 Piazza on 23 to 24 June 2023 ("**KrisFlyer Fest**"); and
 - iii. aged 18 years and above as at the commencement of the Promotion Period

(each individual fulfilling all the criteria above shall be referred to as a "**Participant**", and collectively, the "**Participants**")

4. If a Participant has started the KrisFlyer Fest Lucky Draw Challenge ("**Challenge**") and carried out at least two (2) Eligible Kris+ Payment Transactions, such Participant shall be automatically enrolled by SIA into the Lucky Draw (such Participant shall be referred to as an "**Enrolled Participant**"). Participants shall not be permitted to enrol in the Lucky Draw by any method other than as specified in this Clause 4.
5. A Participant shall only be considered to have started the Challenge after he/she has entered the Challenge screen on the Kris+ app and tapped on "Start Challenge" under the "KrisFlyer Fest Lucky Draw Challenge".
6. An "**Eligible Kris+ Payment Transaction**" refers to a transaction:
 - i. in which a Participant makes a payment of minimum SGD 10 using a Mastercard[®] debit or credit card (via Apple Pay or Google Pay), directly through the Kris+ App at any participating booth at the KrisFlyer Fest; and
 - ii. which is carried out within the Promotional Period after starting the Challenge.

Whether a transaction fulfils the conditions specified in this Clause 6 and qualifies as an Eligible Kris+ Payment Transaction shall be determined by SIA in its sole and absolute discretion.

7. Goods and services (including food items and dine-ins at food and beverage outlets) purchased on a single occasion (by one person during a visit to any booth) shall only count as one (1) Eligible Kris+ Payment Transaction, notwithstanding that multiple transactions fulfilling the conditions set out in Clause 6 above may be made.
8. All Eligible Kris+ Payment Transactions will be valid regardless of the type of mobile device from which such Eligible Kris+ Payment Transactions are performed.
9. Subject to Clause 10 below, each Enrolled Participant is entitled to a maximum of one (1) chance in the Lucky Draw via the Challenge on the Kris+ app.
10. Each Enrolled Participant may accumulate up to two (2) additional chances in the Lucky Draw when they:

- i. Make an Eligible Booking on Pelago (via the Kris+ app or Pelago's website) with a Mastercard® debit or credit card during the Promotional Period; and/or
 - ii. Make an Eligible KrisShop Purchase (via the Kris+ app or KrisShop's website) with a Mastercard® debit or credit card during the Promotional Period
11. An "**Eligible Booking on Pelago**" refers to a successful booking by the same Participant under the name as it appears in the Participant's KrisFlyer membership records and with the KrisFlyer membership number correctly keyed in into the Booking Details page. Participants who have made an Eligible Booking on Pelago will be automatically entitled to a maximum of one (1) additional chance in the Lucky Draw.
12. An "**Eligible KrisShop Purchase**" refers to a completed purchase by the same Participant, logged into the same KrisFlyer account. Participants who have made an Eligible KrisShop Purchase will be automatically entitled to a maximum of one (1) additional chance in the Lucky Draw.
13. SIA will randomly select ten (10) winners (each, a "**Winner**", and collectively, the "**Winners**") from the Enrolled Participants, in accordance with the provisions of these Terms and Conditions and based on the number of chances each Enrolled Participant has accumulated.

14. Each Winner will receive a prize (each, a “Prize” and collectively, the “Prizes”). The list of Prizes is set out in the table below. The names of the Winners will be drawn in descending order of the Prizes, as set out in the table below i.e. 10th Prize Winner will be drawn first, and the 1st Prize Winner will be drawn last.

Prize	Prize Details	Validity Period
1 st	250,000 KrisFlyer miles	1 year
2 nd	KrisPay miles worth S\$1,000 worth to be awarded via the Kris+ App	6 months
3 rd	S\$1,000 worth of Pelago Vouchers	6 months
4 th	S\$500 Scoot Voucher	1 year
5 th	3D2N stay at Banyan Tree Phuket Banyan Pool Villa room with breakfast for two	To be notified after the Winners have been selected
6 th	3D2N stay at Banyan Tree Bintan Rainforest Seaview Villa inclusive of breakfast for two	
7 th	3D2N stay at Banyan Tree Bangkok Serenity Club room with breakfast for two	
8 th	3D2N stay at The Westin Resort & Spa Ubud, Bali Deluxe Garden View Room inclusive of breakfast for two	
9 th	3D2N stay at Renaissance Bali Uluwatu Resort & Spa Junior Suite Room inclusive of breakfast for two	
10 th	3D2N stay at The St. Regis Jakarta Deluxe Room inclusive of breakfast for two	

15. The selection of the Winners will be conducted randomly by means of a computerised system on 30 June 2023 (or such other date as SIA may determine at its own discretion without prior notice). The draw will be witness by an external auditor appointed by SIA at its sole discretion.
16. SIA will notify each Winner via the email address registered with each Winner’s KrisFlyer membership profile within seven (7) working days after determination of the results. Each Prize (including the redemption thereof) may be subject to additional terms and conditions as may be notified to the respective Winners.
17. Each Winner will be required to return a signed letter of acceptance in such form as SIA may prescribe via email to SIA within fourteen (14) working days from the date on which the notification email is sent, failing which, the Prize will be forfeited.
18. The results of the draw will be published within seven (7) working days after determination of the results on the KrisFlyer Festival website (available at <https://krisflyer.com/krisfest>)
19. The Prizes cannot be exchanged or redeemed for cash and shall not be transferred to another individual.
20. Each Participant is only permitted to register one (1) KrisFlyer membership account in his/her name. Any fraudulent or duplicate KrisFlyer accounts, including the original KrisFlyer account

held by such Participants, will be suspended, and the relevant Participant shall be disqualified from the Lucky Draw, at SIA's sole and absolute discretion.

21. By starting the Challenge, each individual:

- i. agrees that any and all personal data he/she submits (including his/her name, KrisFlyer membership number, contact number and email address) may be collected, used, disclosed or otherwise (collectively, "Processed") by SIA for the purposes of facilitating the Lucky Draw, including to communicate with the winners on the Prizes. All collection, use, disclosure and processing of the Participants' personal data by SIA shall be in accordance with SIA's Privacy Policy (available online at https://www.singaporeair.com/en_UK/privacy-policy).
- ii. agrees to comply with and be bound by these Terms & Conditions, SIA's conditions of use of its website, SIA's Privacy Policy and the KrisFlyer Terms and Conditions (available online at https://www.singaporeair.com/en_UK/ppclub_krisflyer/termsconditions-kf/ (collectively, "**SIA Terms & Conditions**"). Non-compliance with or breach of any of these SIA Terms & Conditions may result in the Participant being disqualified at any stage of the Lucky Draw, and any prizes won may be forfeited, withheld, withdrawn or reclaimed, at SIA's sole and absolute discretion.

22. SIA reserves the right to verify the eligibility of Participants. The demise of a Participant automatically disqualifies his/her enrolment into the Lucky Draw. Each Participant shall ensure that the information provided in "Personal Profile" of the KrisFlyer account is accurate, true and complete. Participants who have provided incomplete and/or inaccurate information will be disqualified from the Lucky Draw and SIA shall not have any obligation to furnish any notice and/or reason for such disqualification. All decisions by SIA in respect of the choice of Winners are final.

23. Each Winner is responsible for all applicable taxes (including but not limited to, federal, state, local and/or income) in connection with the Prize (as the case may be).

24. To the extent permitted under applicable law, SIA will not be responsible or liable for any consequences that any Participant may suffer (including without limitation any damage, loss, injury or disappointment), or that results in an infringement of any law or regulation, by entering the Lucky Draw or the Participant's acceptance of any Prize.

25. Unless otherwise specified, SIA is not responsible for and will not bear any and all expenses and ancillary costs which may be incurred in the participation in the Lucky Draw and/or with the use or redemption of the Prize.

26. All decisions made by SIA in respect to any matter relating to this Lucky Draw shall be final. SIA reserve the right to vary these Terms & Conditions, terminate or otherwise amend this Lucky Draw without prior notice, and at its sole and absolute discretion.

27. For enquiries, individuals may fill out the Get Help form on <https://www.singaporeair.com/get-help> or write in a request to KrisFlyer at KrisFlyer_Team@singaporeair.com.sg.

28. These Terms & Conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore and shall be subject to the exclusive jurisdiction of the Singapore courts.