

Terms & Conditions for Redemption via KrisFlyer Experiences

- Redemption is on a first-come, first-served basis. Your redemption is only confirmed when you receive a confirmation email with the stated KrisFlyer miles deducted from your account.
- This Experience must be redeemed in full using KrisFlyer miles.
- Members may redeem up to 6 (six) tickets across the top 4 (four) ticket categories. Tickets in each category must be redeemed in a single redemption.
- A valid Ticketmaster Singapore account must be provided during redemption. Members who have successfully redeemed the experience will be able to access the e-tickets in their Ticketmaster account two weeks before the concert date.
- Changing of the provided Ticketmaster email address is not permitted. Please ensure that you have provided a valid email address and mobile number linked to your Ticketmaster account during redemption.
- Real time seat availability is not available for viewing prior to redemption of this Experience.
- The KrisFlyer miles redeemed for this Experience are strictly non-refundable in the event of withdrawal or no show by participants.
- By redeeming this Experience, you acknowledge and consent to the processing of your personal data for the purposes of this experience in accordance with the [Singapore Airlines Privacy Policy](#).
- Tickets redeemed via KrisFlyer Experiences that are found to be in breach of Ticketmaster Terms and Conditions and subsequently deemed invalid by the Promotor/Ticketing Agent are not eligible for refunds.
- Admission to this event is at all times subject to the terms and conditions of the promoter and venue operator. Failure to comply with any promoter or venue terms and conditions may result in refusal of admission or request to leave the venue without any refund.
- [Ticketmaster Terms and Conditions](#) apply.

Terms & Conditions for KrisFlyer Reserve Sale Access Code Redemption on Kris+

- The purchase of this voucher entitles you to a unique access code which provides access to the KrisFlyer Reserve Sale starting 30 October 2023, 1000hrs.
- This voucher can only be redeemed with KrisPay miles and is strictly non-refundable.
- Registration of interest for the access code to the KrisFlyer Reserve Sale is complete upon successful purchase of the KrisFlyer Reserve Sale voucher. KrisFlyer will issue out the access code via email on 27 October 2023, 2359hrs.
- Each member may only make one redemption.
- Redemption of this voucher does not grant member a concert ticket nor does it guarantee that member is able to purchase the concert tickets. Purchase of concert tickets are to be done separately on the [Ticketmaster website](#) and is subject to availability.
- Kris+ and/or SIA will not be responsible or liable for any consequences that any Participant or any other person may suffer (including without limitation any damage, loss, injury, claim, cost, disbursement, expense or disappointment of any nature) arising out of or in connection with the Participant's participation in this promotion or in the purchase of concert tickets under the KrisFlyer Reserve Sale on Ticketmaster website.
- Kris+ and/or SIA is not responsible for and will not bear any and all expenses and ancillary costs which may be incurred in the participation in the Promotion and/or

purchase of concert tickets under the KrisFlyer Reserve Sale on Ticketmaster website.

- You must have a valid Ticketmaster account in order to purchase the concert tickets on 30 October 2023.
- Where you use the services provided by Ticketmaster, their terms and conditions will apply and Kris+ and/or SIA will not be liable for any injury, loss, claim, damage, cost, disbursement or expense of any kind whatsoever, howsoever arising.
- Concert tickets purchased via the KrisFlyer Reserve Sale that are found to be in breach of Ticketmaster's Terms and Conditions and subsequently deemed invalid by the Promotor / Ticketing Agent are not eligible for refunds.
- [Ticketmaster Terms and Conditions](#) apply.
- Principal cardholders of a KrisFlyer UOB Credit or Debit Card issued by United Overseas Bank Limited ("**UOB**") in Singapore before 23 October 2023 and are subscribed to KrisFlyer and Singapore Airlines Promotions before 26 October 2023 ("**Eligible KrisFlyer UOB Credit and Debit cardholders**") will be automatically registered to receive the unique access code.
- Eligible KrisFlyer UOB Credit and Debit cardholders shall be determined at the sole discretion of UOB based on the membership data registered with UOB. UOB reserves the right to modify the eligibility criteria and/or the membership data requirements at any time and without prior notice. UOB's determination of the eligible cardholders shall be final and binding.
- Eligible KrisFlyer UOB Credit and Debit cardholders will receive an email in their KrisFlyer registered email address containing a unique access code on 27 October 2023.