

## **TERMS & CONDITIONS**

### **BOOKING A TAXI ON THE KRIS+ APP**

1. CDG Zig on Kris+ allows you to book taxi rides on the CDG Zig platform. You may make payment for your taxi ride by using any of the payment methods prescribed by Kris+ from time to time.
2. When making a booking on CDG Zig platform hosted on Kris+, you agree to pay:
  - Fees for the transportation service charged by CDG Zig,
  - A fixed Platform fee charged by Kris+,
  - Any extra surcharges incurred during your trip (such as ERP charges). (collectively, the "Total Fare")
3. At the point of making the booking, you must select your preferred payment method:
  - Online payment method (i.e. Apple Pay / Google Pay) or
  - KrisPay miles, or
  - A mixture of both,and you agree that Kris+ may issue an authorisation hold (determined by us at our discretion), against the credit card or debit card selected via the online payment method and/or your KrisPay wallet.
4. The authorisation hold will be charged and set-off against the Total Fare.
  - If the authorisation hold is in excess of the Total Fare, the amount in excess of the Total Fare will be refunded.
  - If the authorisation hold is less than the Total Fare, KrisFlyer membership services will contact you for manual collection of the Total Fare.
5. In the event that the payment is not received by Kris+ for any reason, then without prejudice to any remedies or actions available at law or equity, we reserve the right to claim the payment directly from you, including but not limited to claiming the Total Fare as a debt from you; and/or deducting any number of KrisPay miles from your KrisPay wallet (subject to the prevailing conversion rate between KrisPay miles and Singapore dollars or other currencies at the relevant time) to be applied towards payment of the Total Fare.
6. By utilising the 'Book A Taxi' function on the Kris+ app, you agree to all terms and conditions governing the use of the CDG Zig platform for ride hailing and/or taxi booking services (a copy of which can be found at [www.cdgtaxi.com.sg/ride-hailing-tcs](http://www.cdgtaxi.com.sg/ride-hailing-tcs)).