

TERMS AND CONDITIONS FOR KRIS+ REFERRAL PROGRAMME

These terms and conditions apply to the Kris+ Referral Programme ("**Kris+ Referral**") organised by Singapore Airlines Limited ("**SIA**").

1. The Kris+ Referral commences on 8 March 2021 0000hrs (GMT+8) and shall end at such time as determined by SIA ("**Programme Period**").
2. The Kris+ Referral will be carried out on the Kris+ mobile application ("**Kris+ App**"). Entry to the Kris+ Referral is open to all KrisFlyer members aged 18 years and above as at 8 March 2021 who reside in Singapore, and who have downloaded the Kris+ App and have signed up for valid Kris+ accounts ("**Participants**").
3. In order to participate in the Kris+ Referral, Participants must carry out a Successful Referral (as defined in clause 4 below) within the Programme Period. Participants may retrieve a unique referral code and corresponding referral link from their account page in the Kris+ App under the tab 'Refer and Earn', and share their referral link with other individuals, which will direct such individuals to sign up for new Kris+ accounts ("**New Kris+ Users**"). Upon each Successful Referral, the Participant will be rewarded with 750 KrisPay miles and the New Kris+ User will be rewarded with 750 KrisPay miles ("**the Prizes**").
4. For the purposes of this Kris+ Referral, a successful referral ("**Successful Referral**") shall be defined as follows:
 - a. The successful creation of a new Kris+ account on the Kris+ App. This new Kris+ account can only be created upon a successful first log-in on the Kris+ App, with the New Kris+ User's valid KrisFlyer Number.
 - b. Each New Kris+ User must successfully complete any one (1) of the following transactions:
 - i. Top up his/her KrisPay wallet with a minimum of 450 KrisPay miles in one (1) transaction by transferring KrisFlyer miles from his/her KrisFlyer account.
 - ii. Top up his/her KrisPay wallet with a minimum of 450 KrisPay miles in one (1) transaction by converting KrisPay Partner Points/Rewards with selected KrisPay conversion partners (including Citibank, DBS, UOB and CapitaStar, or any other KrisPay conversion partners as may be specified by SIA from time to time).
 - iii. Make a minimum payment of SGD 3 via Apple Pay, Google Pay™, KrisPay miles or any combination of these via the payment function in the Kris+ app at any Kris+ partner with Kris+ payment enabled, or by purchasing a Kris+ in-app voucher.
5. The Prizes will be credited to the Participant and New Kris+ User's respective Kris+ accounts and can be viewed in the transaction history tab of the Kris+ App under the Wallet section, within five (5) working days after the completion of a Successful Referral.
6. KrisPay miles awarded for a Successful Referral can only be used within the Kris+ App and cannot be transferred into any KrisFlyer account. Such KrisPay miles are also non-transferable to other Kris+ accounts and cannot be exchanged for cash. The KrisPay miles awarded are valid for a period

of six (6) months from the date in which they are credited into the Participant and New Kris+ User's Kris+ accounts, following which they shall expire and no extensions will be permitted.

7. By participating in the Kris+ Referral, each Participant and New Kris+ User:
 - a. agrees to comply with and be bound by these terms and conditions, SIA's conditions of use of website, SIA's Privacy Policy, and the Kris+ Terms and Conditions (collectively, "**SIA Terms & Conditions**") and
 - b. agrees that any and all personal data he/she submits (including his/her KrisFlyer membership number) may be collected, used, disclosed, or otherwise processed (collectively, "**Processed**") by SIA for the purposes of organizing the Kris+ Referral. All collection, use and disclosure of each Participant and New Kris+ User's personal data will be in accordance with SIA's Privacy Policy available at https://www.singaporeair.com/en_UK/privacy-policy/.
8. Non-compliance with or breach of these SIA Terms & Conditions may result in the Participant or New Kris+ User being disqualified at any stage of the Kris+ Referral, and any prizes or miles won and/or awarded may be forfeited, withheld, withdrawn or reclaimed. For the avoidance of doubt, SIA reserves the right to clawback any Prize awarded to any Participant and/or New Kris+ User at any time, if the conditions for a Successful Referral in clause 4 above are deemed by SIA to not have been satisfied.
9. All decisions made by SIA, in respect to any matter relating to the Kris+ Referral shall be final. SIA reserves the right to vary these terms and conditions, amend the list of Kris+ Partners in which eligible transactions may be made, terminate or otherwise amend the Kris+ Referral without prior notice, at its sole and absolute discretion.
10. To the extent permitted under applicable law, SIA will not be responsible or liable for any consequences that any Participant or New Kris+ User may suffer (including without limitation any damage, loss, injury or disappointment) by entering the Kris+ Referral or the Participant or New Kris+ User's acceptance of any prize.
11. These terms and conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore and shall be subject to the exclusive jurisdiction of the Singapore courts.
12. For enquiries, please contact KrisFlyer Membership Services through the customer feedback form available on https://www.singaporeair.com/en_UK/help-page/