

## Terms and Conditions Governing UOB X Singapore Airlines Luggage Spend and Redeem (18 May 2023 to 7 Jun 2023) Promotion

1. For the purposes of the “*UOB X Singapore Airlines Luggage Spend and Redeem (18 May 2023 to 7 Jun 2023) Promotion*” (the “**Promotion**”), the following terms are defined as follows:
  - (i) “**Cardmembers**” means all existing and new principal cardholders of an Eligible UOB Card, and whose Eligible UOB Card account is valid, subsisting, in good standing and satisfactorily conducted at all times in the opinion of UOB.
  - (ii) “**Eligible UOB Card**” means personal credit and debit cards issued by UOB in Singapore. For the avoidance of doubt, Eligible UOB Card excludes all UOB corporate/business credit and debit cards.
  - (iii) “**Excluded Transactions**” means any posted online or offline transactions for payments under Instalment Payment Plans, interests, late charges, annual fees, cash advance, balance transfers, fund transfers, instalment loans, fees and other financial charges imposed by UOB, transactions which were subsequently cancelled, voided or reversed for any reason, and such other transactions as may be excluded from UOB time to time.
  - (iv) “**Eligible Transaction**” means any transactions made for the purchase of goods and/or services at Singapore Airlines via [www.singaporeair.com](http://www.singaporeair.com) and/or SingaporeAir Mobile App which is successfully charged to your Eligible UOB Card account and posted on UOB’s systems, but shall exclude the Excluded Transactions.
  - (v) “**UOB**” means United Overseas Bank Limited.
2. The Promotion is open to all Cardmembers and is only valid from 18 May 2023 to 7 Jun 2023, both dates inclusive (“**Promotion Period**”). By participating in this Promotion, you agree to be bound by the terms and conditions of this Promotion (the “**Terms**”).
3. To participate in this Promotion, you must satisfy all of the following conditions:
  - (i) you must successfully register to participate in this Promotion via SMS using your Singapore mobile number registered with UOB within the Promotion Period and sending it to 77862 in the following format: “**UOBSQH128<space>DOB<space>Last 4 alphanumeric characters of NRIC**” (the “**Registration**”). (Example: “UOBSQH128 DDMMYY 567A”); and
  - (ii) upon Registration, you must successfully charge an aggregated spend of at least S\$3,000 in Eligible Transactions to your Eligible UOB Card during the Promotion Period (the “**Qualifying Spend**”). The Eligible Transactions must be charged to your same Eligible UOB Card for the purposes of computing the Qualifying Spend.
4. The Eligible Transactions charged by the supplementary holder of an Eligible UOB Card will accrue to the principal cardholder of that Eligible UOB Card for the purposes of computing the Qualifying Spend under this Promotion.
5. If you are amongst the first 100 participants of this Promotion to satisfy all of the requirements in these Terms, you shall be eligible to receive one 28” Luggage (worth S\$209) (the “**Gift**”). For the avoidance of doubt, you shall only be eligible to receive a maximum of one Gift, regardless of the number of Eligible Transactions made by you during the Promotion Period.

6. If you are eligible to receive the Gift under this Promotion, you will be notified:
  - i. by SMS (or such other mode of communication as UOB may determine in its sole discretion) by 31 August 2023 (or such other date as UOB may determine in its sole discretion) based on your contact details on UOB's records (the "Redemption Notice"), if you made a purchase via [www.singaporeair.com](http://www.singaporeair.com) or SingaporeAir Mobile App.
7. The Redemption Notice will set out details on the redemption of your Gift.
8. If the Redemption Notice is in the form of an SMS, subject to the terms of the Redemption Notice, you will be required to present a photo identification document (e.g. Driver's License/Staff Pass/etc) and the original Redemption Notice SMS with its unique serial code for verification purposes at the Redemption Centre (as defined below) at the time of redemption.
9. UOB reserves the right to decline any redemption of the Gift if any one of the requirements set out in the Redemption Notice is not met at the time of redemption. No replacement will be issued for a lost, stolen or destroyed Redemption Notice.
10. For purchases made via:
  - i. [www.singaporeair.com](http://www.singaporeair.com) or SingaporeAir Mobile App

Gifts are to be redeemed at the location set out below or such other location as UOB may specify from time to time (the "**Redemption Centre**"):

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| <b>Address:</b><br>The Planet Traveller<br>6 Raffles Boulevard<br>Marina Square, #03-126<br>Singapore 039594 | <b>Opening hours:</b><br>10.30am to 9.30pm daily<br><br><b>Contact:</b><br>6337 0219 |
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All redemptions of the Gift must be made by 30 September 2023 (or such other date as may be specified in the Redemption Notice) ("**Redemption Deadline**") at:

- i. the Redemption Centre for purchases made via [www.singaporeair.com](http://www.singaporeair.com) or SingaporeAir Mobile App

There will strictly be no extension of the redemption period is allowed for any reason whatsoever. Any Gift that is not redeemed by the Redemption Deadline will be forfeited.

11. Gifts are awarded on a first-come-first-served basis, whilst stocks last and subject to availability. UOB shall not be required to notify and/or update on the stock availability of the Gift.
12. The Gift is not exchangeable for cash, credit or kind, in full or in part, and is not replaceable if lost, damaged or stolen. No reservation, refund or exchange of the Gift is allowed.
13. UOB may substitute the Gift with any item of equivalent or similar value, without prior notice or reason or being liable to any person.
14. The Gift is supplied by third party merchants and UOB is not an agent of the merchant and/or supplier of the Gift. Accordingly, UOB makes no warranty or representation as to the quality, value, merchantability or fitness for purpose of the Gift and UOB assumes no liability or responsibility for the acts or omissions of the merchants or any non-performance or defects in the Gift. Any dispute regarding the Gift is to be resolved directly with the merchant and/or supplier of the Gift. UOB shall not be required to assist or act on your behalf in communicating with the merchant and/or supplier of the Gift. For the purposes of this clause, "Gift" includes any products and/or services provided by third party merchants in connection with the use and/or redemption of the Gift.

15. You shall be solely responsible for complying with any terms and conditions as may be imposed by the merchant / supplier of the Gift in connection with the utilization of the Gift.

### **General**

16. The following persons shall not be eligible to participate in the Promotion:

- (a) individuals who are not principal cardholders of an Eligible UOB Card;
- (b) individuals whose UOB account(s) is/are voluntarily or involuntarily suspended, cancelled, closed or terminated at any time;
- (c) individuals whose UOB account(s) is/are not active, valid, subsisting or in good standing or delinquent or unsatisfactorily conducted as may be determined by UOB at its sole discretion;
- (d) individuals who are mentally unsound, facing legal incapacity or are incapable of handling their affairs, deceased, insolvent, bankrupt or have any legal proceedings (or any threat) of any nature instituted against them; or
- (e) anyone whom UOB may decide to exclude, at its sole discretion, without any reason or prior notice at any time.

17. Sending and receiving SMS is dependent on a SMS vendor, an independent telecommunication authority or service provider or such other third party which is engaged by UOB for the Promotion and UOB shall not be responsible for any undelivered, lost or delayed SMS sent by you. You shall pay and be solely responsible for all fees and charges imposed by such service providers for the sending and/or receipt of any SMS in connection with this the Promotion.

18. UOB will not be liable or responsible for any injury, loss or damage whatsoever or for any charge, cost or expense of any kind whatsoever suffered or incurred as a result of or in connection with the redemption or usage of the Gift or participation in this Promotion. Without limiting the foregoing, UOB will not be liable or responsible for any undelivered, misdirected, corrupted, lost or delayed text, transmission or transaction or any delay or failure in posting any transaction or accessing any of UOB's online banking services or mobile banking services or third party applications, howsoever caused.

19. UOB has the absolute right and unfettered discretion to make decisions on all matters relating to or in connection with the Promotion, including but not limited to the determination of whether you have met all the requirements of the Promotion. UOB's decisions shall be final, conclusive and binding and no payment or compensation will be given. UOB shall not be obliged to give any reason or prior notice or enter into any correspondence with any person on any matter or decision relating to the Promotion.

20. If UOB determines that you are ineligible to participate in this Promotion or to receive the Gift, UOB may in its sole discretion forfeit the Gift, reclaim the Gift or charge to and debit an amount equal to the value of the Gift from any of your accounts with UOB without prior notice to you. If the monies standing to the credit of your accounts are insufficient to reimburse UOB, you shall immediately reimburse UOB for the value of the Gift through such means as UOB may determine in its sole discretion.

21. The Terms shall be read in conjunction with the prevailing UOB Cardmember Agreement and any other terms that may be relevant in connection with this Promotion (collectively the “**Standard Terms**”). In the event of any inconsistency between (i) the Terms and the Standard Terms, the Terms shall prevail to the extent of such inconsistency; and (ii) the Terms and any advertising, promotional, publicity, brochure, marketing or other materials relating to or in connection with the Promotion, the Terms shall prevail to the extent that such discrepancy relates to this Promotion.
22. UOB may, at any time and at its discretion terminate the Promotion and/or amend any of the Terms, and all persons shall be bound by such amendments.
23. Unless otherwise stated, this Promotion is not valid with other offers, privileges or promotions.
24. By participating in this Promotion and in addition to any other consent you have already provided to UOB and any right of UOB under applicable laws, you consent to UOB and the necessary third parties collecting, using and disclosing your information (including your personal data) for the purposes of this Promotion and to contact you, including by voice call or text message.
25. A person who is not a party to the Terms shall have no rights under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce the Terms.
26. The Terms shall be governed by the laws of the Republic of Singapore and you shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.