

Singapore Airlines - Removal of Fuel Surcharge

(Terms & Conditions apply)

Dear Trade Partner,

SIA and SilkAir have announce jointly that fuel surcharges will be removed as a separate fare component and be folded into base airfares. This will be implemented progressively across the SQ/MI network starting from 28 March 2017.

Today, tickets involving SIA or SilkAir flight sectors include a separate fuel and insurance surcharge component ("YQ"). Together with the base airfares and other applicable taxes, fees and charges, they make up the total price payable by a customer ("all-in fare").

With the removal of fuel and insurance surcharges as a separate component, customers will be presented with a single base airfare when purchasing tickets. This will provide a more simplified fare structure for customers.

- For any booking created before the 27th March, tickets **must be issued by the 27th March** to retain the existing fare.
- Any existing booking not issued by the 27th March, must be re-priced at the new applicable all-in fare contract.

From the 28th March, tickets issued which include other airline sectors, may still show a fuel component.

Please circulate internally to all staff concerned. Should you have any queries, please contact your UK SIA Sales Office.

We would like to thank you for your continued support.

Singapore Airlines - UK B2B Sales Support

UK Reservations: 0871 200 8088

UK Sales Support: 0208 563 6722



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