



Backgrounder

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THE SINGAPORE AIRLINES SILVERKRIS AND KRISFLYER GOLD LOUNGES AT SINGAPORE CHANGI AIRPORT TERMINAL 3

The Singapore Airlines SilverKris and KrisFlyer Gold lounges at Singapore Changi Airport Terminal 3 are an integral part of the Airline's travel experience. They offer Suites, First Class, and Business Class customers, as well as PPS Club, KrisFlyer Elite Gold, and Star Alliance Gold members as high a standard of service on the ground as they would expect in the air.

Thoughtfully designed by renowned Singapore-headquartered hospitality design firm Hirsch Bedner Associates (HBA), the SilverKris and KrisFlyer Gold lounges add a finer touch to our customers' travelling experience before their journey with the Airline. As an added touch of class, SIA's signature batik motif, as well as distinctive flight-related themes, have been subtly incorporated throughout the lounges.

Located at level 3 above Departure Gate A, the lounges are a 6,100 square-metre sanctuary with separate areas catering to the varying needs of travellers. The SilverKris Lounge is three lounges in one, comprising The Private Room, as well as the First Class and Business Class sections. Together, the SilverKris Lounge and the KrisFlyer Gold Lounge seat around 1,150 customers.

Each lounge has its own dedicated dining area, food service counters, restrooms, and showers, as well as baby care and accessible facilities. All SilverKris Lounge showers now come with en suite toilets, and more space. The First Class and Business Class sections of the SilverKris Lounge feature separate full-service bars.

All guests enjoy complimentary Wi-Fi access, with an enhanced speed of up to 25 Mbps for seamless streaming, and to stay connected with their loved ones.

The Private Room is exclusively for SIA's Suites and First Class customers, while Solitaire PPS Club members are invited to the First Class section of the SilverKris Lounge. The Business Class section of the SilverKris Lounge welcomes SIA's Business Class travellers and PPS Club

members, while the KrisFlyer Gold Lounge is available for KrisFlyer Elite Gold and Star Alliance Gold members.

SilverKris Lounge Entrance and Foyer

A familiar sight greets customers even before they enter the SilverKris Lounge. A tastefully designed art glass installation featuring SIA's batik motif, which measures 12 metres wide and 3.8 metres tall, welcomes them to the foyer. Created by Singapore-based Australian glass artist B. Jane Cowie, the light installation features 105 hand-crafted art glass pieces, and is an interpretation of the heritage batik design screen that is a distinctive element of SilverKris Lounges around the world.

The visual feast continues in the SilverKris Lounge entrance foyer, with an animation of SIA's signature batik motif prominently displayed on a bespoke 8K Sony Crystal LED curved wall. To complete the sensory experience, customers will be able to enjoy the uplifting melodies from the *Sound of Singapore Airlines*, SIA's sonic signature, as well as the fragrance of the Airline's signature Batik Flora scent.

The foyer has dedicated entrances to The Private Room, as well as the First Class and Business Class sections of the SilverKris Lounge, signalling the start of a luxurious and premium experience at the Airline's flagship lounges.

The Private Room

Known for its lush amenities and exquisite dining experience, The Private Room offers SIA's Suites and First Class customers a quiet space to rest and relax. A stunning light dome comprising 107 crystal flowers and metal leaves, specially designed by French glassmaker Lalique for SIA, adorns the lobby. The shape of the crystals is inspired by Aquatic Ginger, one of the 10 native flowers in SIA's signature batik motif. The suspended bouquet of crystals and the light embedded within each flower delicately illuminates the entrance lobby.

Customers will enjoy privacy in their own personal space, no matter where they choose to sit. For larger groups, a central living space with a lush ambience inspired by nature, oceans, and greenery, has been created using tall architectural glass screens and custom lighting pieces by LASVIT, the Czech-based designer of bespoke lighting installations. Booth seats are also available for solo or small groups of travellers.

Four day rooms with adjustable light settings, and either a recliner or a single bed, offer dedicated spaces to rest and unwind. The adjustable recliners from Italian furniture designer Poltrona Frau are upholstered in the highest quality leather. US-based bedding product specialist Tempur's Firm supreme single mattress sits on their Zero G bed base, providing full-body support, a variety of massage options, and a unique zero gravity setting that allows for a complete weightless relaxation experience. Customers may choose to rest their head on the medium-firm Tempur Symphony pillow, or the soft-fluffy Tempur Cloud pillow.

Travellers who prefer to spend their time meditating or stretching may use yoga blocks and mats from COMO Shambhala, a Singapore-based wellness brand. Essential oil scents from the COMO Shambhala Invigorate or Sleep ranges complete the mindfulness experience.

Restrooms and en suite shower facilities in The Private Room are furnished with luxury fittings by German manufacturer GROHE. They include the Sensia Arena toilet with personalised cleansing settings, as well as touchless features such as automatic seat opening, closing, and flushing. Travellers may also enjoy COMO Shambhala's signature range of Invigorate shampoo, conditioner, and shower gel. A wheelchair-accessible shower room and baby care room are also available.

As the only lounge that offers a fine dining experience, customers are in for a treat with SIA's signature a la carte waited service that comes with a curated selection of local and seasonal offerings. These include *laksa* with lobster, *wagyu satay*, and premium wines and cheeses.

SilverKris Lounge (First Class)

The First Class section of the SilverKris Lounge features various new elements, while retaining its contemporary and classic look. With four day rooms and a variety of seating options, SIA's Solitaire PPS Club members are assured of the Airline's warm hospitality in the comfort of a familiar space.

A modular sofa seat that has been specially customised by HBA allows customers to work or dine in comfort within the First Class section. Business travellers who require privacy for work may use one of SIA's signature productivity pods, a cubicle with reading lights and charging facilities. They may also opt to use a dedicated meeting room that accommodates up to six travellers.

Similar to The Private Room, the four day rooms are equipped with either a Poltrona Frau adjustable recliner or Tempur Zero G bed, providing an additional option for travellers who prefer to rest and relax in private. Yoga blocks, mats, and essential oils from COMO Shambala are also available upon request.

Families travelling with young children may use the playroom, allowing caregivers to dine or relax outside while keeping a watchful eye on their children.

The buffet line in the First Class section features a live cooking station, where a chef will prepare crowd favourites such as *bak chor mee*, popular egg breakfast options, *roti prata*, and pasta dishes. The self-service counters serve a selection of premium food and beverage options including *laksa* with king prawns, cold *soba*, and ice cream. Customers catching morning flights can enjoy freshly baked waffles and pastries from the new breakfast station. The capacity of the dining area has been doubled to comfortably accommodate over 50 travellers, based on customer feedback. These include four family-style booths, suitable for families or friends travelling together.

Barista and bar services return with the flagship bar, which is decked with stunning Lalique crystals inspired by the Aquatic Ginger flower from SIA's batik motif. Its 119 crystals are deliberately positioned at specific locations on the curved wall, evoking the gentle scattering of flowers by the wind. The full-service bar will feature a wide selection of beverages, including fresh barista-made coffee in the morning, as well as signature cocktails in the evening.

Customers also enjoy luxurious GROHE and Sensia Arena sanitary fittings and bath amenities in the restrooms and en suite shower facilities. A wheelchair-accessible shower room, as well as a baby care room, are also available.

SilverKris Lounge (Business Class)

The upgraded Business Class section of the SilverKris Lounge boasts a 20% increase in space, making it larger than The Private Room and the First Class section of the SilverKris Lounge combined. With the ability to accommodate over 570 customers, its four distinct sections cater to the varied preferences of travellers. These include a new rest area suitable for travellers with overnight transit, or those who prefer a dedicated space to rest. It features 14 chaise lounge chairs with adjustable reading lights nestled within its semi-enclosed cubicle.

In the living room area, travellers may relax in one of the wingback chairs, modular seats, or productivity pods with a reading light, wireless charging pad, as well as USB and universal charging points. This allows them to rest or work seamlessly. They may also work in a meeting room that comfortably seats up to six people.

The main dining hall accommodates close to 200 customers, and serves the largest self-service buffet across all of SIA's lounges. Customers can look forward to a full range of international and Asian cuisines including pasta *aglio olio*, *mee siam*, and *nasi lemak*. A large variety of beverage options are available, and travellers with a shorter transit time can enjoy light bites at the open concept courtyard-style area.

Customers can enjoy their favourite brew or tipple with a view of the runway at the new full-service bar, with a dedicated barista in the morning, and a bartender service offering a wide variety of wine and liquor options in the evening.

The Business Class section also has two dedicated restroom areas, as well as en suite shower facilities. Wheelchair-accessible showers and a baby care room are also available.

KrisFlyer Gold Lounge

The new KrisFlyer Gold Lounge has been relocated to its own separate area, a short walk from the SilverKris Lounge. With double the floor space, the lounge is now able to comfortably accommodate up to 350 KrisFlyer Elite Gold and Star Alliance Gold customers, more than twice the number from before the upgrade.

With its high ceilings and skylights, the KrisFlyer Gold Lounge has a bright, open, and refreshing ambience. It has three special lighting structures, which are inspired by flight paths on a world map. Aviation enthusiasts will be pleased with the enviable view of the runway, making it a joy to view aircraft taking off and landing.

The lounge includes an expanded dining area and open concept working spaces with adjustable table lights. Travellers will find USB and universal charging points readily available, as well as wireless charging pads at some areas. Food options include Singapore favourites such as *laksa*, *chwee kueh*, and freshly steamed *dim sum*, as well as fruits, salads, sandwiches, and muffins.

The KrisFlyer Gold Lounge now has dedicated restrooms and shower facilities, making it convenient for customers to refresh themselves before their flight. A wheelchair-accessible shower and a baby care room are also available.

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