

## **TERMS & CONDITIONS FOR RESTAURANT A380 @CHANGI**

Effective date : 12 October 2020

Last updated : -

These are the applicable terms and conditions for the Restaurant A380 @Changi event ("**Event**") organized by Singapore Airlines Limited ("**SIA**"). By booking or participating in this Event, each participant ("**Participant**") agrees to comply with and be bound by these terms and conditions and SIA's Privacy Policy (collectively, "**SIA Terms & Conditions**").

### **1. Reservations / Eligibility**

- a. The Event shall be held at Passenger Terminal 3 of Singapore Changi Airport ("**Airport**") on 24 and 25 October 2020 or on any other date as determined by SIA.
- b. All reservations for the Event shall be made on <https://www.krisshop.com/en/>.
- c. Each reservation can be made for up to a maximum of 5 individuals, inclusive of adult, child and infant. Separate reservations must be made for households with more than 5 individuals.
- d. Once an order has been submitted on <https://www.krisshop.com/en/>, an email will be sent to acknowledge that the order has been received and processed by KrisShop Pte Ltd. Participants will then receive an email with a Supplementary Details form that the Participants must complete within 2 days to get access to the transit area of the Airport ("**Transit Area**"), where the Event will take place. After your Supplementary Details form has been successfully processed, SIA will send you an email within 5 working days confirming your reservation with details of the Event. SIA reserves the right to reject any reservation.
- e. Each confirmed reservation for the Event is non-transferable or re-sellable.
- f. To attend the Event, each Participant must satisfy all of the following requirements:
  - i. Each Participant must be in possession of a valid confirmed reservation for the Event;
  - ii. Each Participant aged 2 and above must be in possession of a valid passport
- g. On the day of the Event, each Participant will be required to:
  - i. Present a copy of their confirmed reservation to receive an invitation card issued by SIA ("**Invitation Card**"); and
  - ii. Carry out the following for admission to the Transit Area:
    1. submit to temperature and bag checks; and
    2. present their Invitation Card and
      - a. for Participants aged two and above, submit their passport for identity verification checks and temporary retention for a period up to the duration of the Event;
      - b. for Participants under the age of two, have a picture captured.
- h. SIA reserves the right to exercise its sole discretion not to allow any of the following Participants from entering and/or participating in the Event:
  - i. The Participant does not satisfy any of the requirements in clause 1(f);
  - ii. The Participant fails to comply with the instructions of any SIA staff in connection with the Event;
  - iii. The Participant fails to check in for the Event via the SafeEntry national check-in form service (also known as SafeEntry) operated by the Government Technology Agency;
  - iv. The Participant has a fever of 37.5 degrees or higher;
  - v. The Participant appears to have symptoms of or have a communicable disease or condition (or there is reason to believe there was exposure to such disease or condition); or
  - vi. The Participant who, in SIA's sole discretion, appears to pose a health, safety and security risk to himself, other persons and to property.

### **2. Conduct of the Event**

- a. Each Participant shall be entitled to one (1) meal (inclusive of 2 alcoholic beverages and free flow of other beverages) on an A380 aircraft for the Event. All meals selected by the Participants are strictly subject to availability.
- b. Seats for dining on the aircraft shall be assigned by SIA for health and safety reasons, with Participants seated in groups of up to 5 individuals. Participants are prohibited from changing their seats for dining on the aircraft once the seats have been assigned by SIA.
- c. All Participants shall ensure that no personal belongings are left behind inside the aircraft after the completion of the meal. For the avoidance of doubt, SIA shall not be liable and/or responsible for any personal belongings which have been left behind on the aircraft after the end of the Event.
- d. The tour of an A380 aircraft ("**Aircraft Tour**") is strictly subject to availability. SIA reserves the right to determine which Participant shall be entitled to attend the Aircraft Tour during the Event.
- e. During the Event:
  - i. All Participants shall comply with all instructions issued by any SIA staff for the conduct of the Event.
  - ii. All Participants shall not be allowed to shop or tour the Transit Area unless the tour of the Transit Area forms part of the Event or as otherwise permitted by SIA.
  - iii. All Participants are prohibited from taking photographs, audio, video, and other recordings ("**Recordings**") of any security processes, equipment and/or personnel at the Airport and of the restricted areas of the aircraft (including the cockpit). Participants shall be notified of the restricted areas of the aircraft.
  - iv. Each Participant shall ensure that the tamper proof wristband provided at point of registration for the Event at the Airport is worn at all times during the Event.
  - v. Each Participant must put on a mask at all times unless he/she is less than 6 years of age or is consuming any food or drink.
  - vi. Each Participant shall comply with all applicable law and/or measures to mitigate the spread of COVID-19, including keeping a safe distance from other individuals as required by the applicable law.
  - vii. Each Participant shall comply with all applicable laws, regulations, policies and/or procedures in force during the Event and at the Airport, including any security requirements and/or procedures in place from time to time.
- f. Each Participant acknowledges that their entry to the Transit Area is solely for the purpose of the Event. All Participants are strictly prohibited from entering the Transit Area for any other purpose during the Event, including travelling on any flight departing from the Airport.
- g. Each Participant acknowledges that the Transit Area is a protected place under the Infrastructure Protection Act 2017 and that failure to comply to the conditions of entry into the Transit Area may render the Participant liable to possible enforcement action, investigation and prosecution by the relevant authorities.
- h. At the end of the Event, each Participant shall present their Invitation Card to collect their passport which had been temporarily retained in accordance with clause 1(g).

### 3. Refund / Cancellation

- a. A reservation may be cancelled by SIA, with the associated payment refunded to the Participant, in the following circumstances:
  - i. the Participant is not allowed to enter or participate in the Event in accordance with clauses 1(h)(i), 1(h)(iv), 1(h)(v) and 1(h)(vi) above.
- b. No refund shall be provided if the Participant does not attend the Event or if the Participant fails to submit the Supplementary Details form prior to the Event. Each Participant shall not be permitted to cancel their reservation for the Event once the reservation has been confirmed.
- c. SIA reserves the right to postpone and/or cancel the Event without prior notice, at its sole and absolute discretion. In the event of a cancellation of the Event by SIA, each Participant shall be entitled to a refund of their respective reservations.
- d. Non-compliance with or breach of the SIA Terms & Conditions may result in the Participant being withdrawn from this Event.

4. **Photography / Recordings**

- a. SIA may capture Recordings of each Participant during the Event. By booking for and/or participating in the Event, each Participant consents to the collection, use, disclosure, and other processing (collectively, “**Process**” or “**Processing**”) of such Recordings for commercial and/or publicity purposes across all media, including but not limited to, SIA's publications and websites (“**Consent**”).
- b. Each Participant may object to Processing of Recordings of them by informing SIA's staff at the Event, or by contacting [marketing\\_comms@singaporeair.com.sg](mailto:marketing_comms@singaporeair.com.sg).
- c. Consent by the Participant also constitutes agreement that the Recordings in their original or edited format may be Processed as described above without further notification, remuneration or compensation, and that copyright and all other intellectual property rights in and to all Recordings shall vest solely and absolutely in SIA.

5. **Personal data protection**

By booking or participating in this Event, each Participant consents to the Processing of their personal data by SIA for the purposes of and relating to the Event in accordance with SIA's Privacy Policy available at [www.singaporeair.com](http://www.singaporeair.com).

6. **Modifications:**

These terms and conditions are subject to change without notice at SIA's sole and absolute discretion except as prohibited by applicable laws and regulations. SIA reserves the right to interpret, apply and communicate this terms and conditions. All decisions made by SIA shall be final and conclusive in each case.

7. **Indemnity / Liability**

- a. To the fullest extent permitted by law, SIA is not liable for any injury, loss, claim, damage, costs, expenses, liabilities and/or penalties whatsoever, whether actual, incidental, special, exemplary, punitive or consequential (including lost profits or other special damages) howsoever arising out of or in any way connected with the Event, which any Participant may suffer, whether due to any act, omission, neglect or default of SIA and/or its affiliates, subsidiaries, and all of its respective directors, employees, servants, agents and contractors (collectively, “**Claims**”). The total liability (if any) of SIA for any and all such Claims under whatever causes of action, whether in contract, tort or otherwise will not exceed the sum paid by the Participant for the Event.
- b. To the fullest extent permitted by law, the Participant agrees to indemnify and hold harmless SIA , its affiliates, subsidiaries, and all of its respective directors, employees, servants, agents and contractors (the “**Indemnified Parties**”) from and against all Claims of whatsoever nature arising out of, in connection with, or due to the Participant's participation in the Event, the use of any information or material supplied by the Participant to the Indemnified Parties, the Participant's withdrawal from the Event for any reasons, or any act or omission of the Participant.

8. **Applicable law:**

- a. These terms and conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore and shall be subject to the exclusive jurisdiction of the Singapore courts.
- b. To the extent that any provision contained or referred to herein is contrary to any applicable laws, government regulations, orders or requirements that cannot be waived by agreement of

the parties, such provision shall not apply. The invalidity of any provision shall not affect the validity of any other provision.