

## Eligible Booking Classes for Upgrade Awards on STAR Carriers

- Eligibility for Star Alliance Upgrade Awards is subject to the booked commercial class and the participating carrier. A confirmed booking in the eligible booking class is required for Star Alliance Upgrade Award redemption.
- Codeshare bookings are not eligible for upgrades. Your reservations must be booked under the flight number of the operating airline.
- Upgrades from Economy Class to Business Class are only applicable for flights without premium Economy Class.
- Please [click here](#) for complete Terms and Conditions.

Operating Carriers	Eligible booking classes for upgrades from Economy to Business Class	Eligible booking classes for upgrades from Business to First Class
ADRIA AIRWAYS	Y , B	Not applicable
AEGEAN AIRLINES	Y , B	Not applicable
AIR CANADA	O , Y , B	Not applicable
AIR CHINA	Y , B , G	C , D , J
AIR INDIA	Y , B	C , D
AIR NEW ZEALAND	U , E , O , Y , B	Not applicable
ALL NIPPON AIRWAYS <sup>1</sup>	Y , B , E , G	C , D , J , Z
ASIANA AIRLINES	Y , B	C , D
AUSTRIAN AIRLINES	Y , B	Not applicable
AVIANCA BRAZIL	Y , B	Not applicable
AVIANCA	Y , B	Not applicable
BRUSSELS AIRLINES	Y , B	Not applicable
COPA AIRLINES	Y , B	Not applicable
CROATIA AIRLINES	Y , B	Not applicable

Operating Carriers	Eligible booking classes for upgrades from Economy to Business Class	Eligible booking classes for upgrades from Business to First Class
EGYPTAIR	Y , B	C , D
ETHIOPIAN AIRLINES	Y , G , S , B	Not applicable
EVA AIR	Y , B , K	Not applicable
LOT POLISH AIRLINES	Y , B	Not applicable
LUFTHANSA	Y , B , G , E	C , D , J
SCANDINAVIAN AIRLINES <sup>2</sup>	S , Y , B	Not applicable
SHENZHEN AIRLINES <sup>3</sup>	G , Y , B , M , U	C , D
SOUTH AFRICAN AIRWAYS <sup>4</sup>	Y , B , M	Not applicable
SWISS INTERNATIONAL AIR LINES	Y , B	C , D
TAP AIR PORTUGAL	Y , B	Not applicable
THAI AIRWAYS <sup>5</sup>	Y , B	C , D
TURKISH AIRLINES	Y , B	Not applicable
UNITED AIRLINES	Y , B	C , D , J

<sup>1</sup> Upgrades requests on ANA may only be made within 56 days prior to departure, and are not available on domestic flights.

<sup>2</sup> Flight upgrades are not available within Europe on Scandinavian Airlines.

<sup>3</sup> For Shenzhen Airlines, upgrades are permitted from Economy Class to Business Class on international sectors and Economy Class to First Class on domestic sectors (number of miles required is the sum of Economy to Business and Business to First).

<sup>4</sup> Upgrades from Economy to Business Class on 'M' booking class is applicable for flights within South Africa only.

<sup>5</sup> Upgrade requests are not available for domestic flights on Thai Airways.

# Star Alliance

## One-way upgrades

ORIGIN DESTINATION	SOUTH EAST ASIA 1		SOUTH EAST ASIA 2		NORTH ASIA 1		NORTH ASIA 2		SOUTH WEST PACIFIC		NORTH AMERICA		HAWAII, CENTRAL AMERICA		SOUTH AMERICA		EUROPE		MIDDLE EAST, NORTH AFRICA		CENTRAL, SOUTH AFRICA		CENTRAL, SOUTH ASIA	
<b>SOUTH EAST ASIA 1</b>	18.0	18.0	18.0	18.0	20.5	25.5	35.0	42.5	50.0	55.0	72.5	73.0	72.5	73.0	98.0	103.5	70.0	72.5	35.0	45.0	40.0	50.0	30.5	37.5
<b>SOUTH EAST ASIA 2</b>	18.0	18.0	18.0	23.0	18.0	23.0	30.0	35.0	50.0	55.0	72.5	73.0	72.5	73.0	98.0	103.5	70.0	72.5	35.0	45.0	40.0	50.0	30.5	37.5
<b>NORTH ASIA 1</b>	20.5	25.5	18.0	23.0	18.0	18.0	18.0	23.0	50.0	55.0	67.5	73.0	67.5	73.0	98.0	103.5	70.0	72.5	50.0	60.0	50.0	60.0	40.0	45.0
<b>NORTH ASIA 2</b>	35.0	42.5	30.0	35.0	18.0	23.0	18.0	23.0	65.0	70.0	67.5	78.0	67.5	78.0	98.0	103.5	70.0	72.5	50.0	60.0	50.0	60.0	50.0	57.5
<b>SOUTH WEST PACIFIC</b>	50.0	55.0	50.0	55.0	50.0	55.0	65.0	70.0	18.0	18.0	77.5	83.0	77.5	83.0	98.0	103.5	75.0	77.5	60.0	70.0	55.0	65.0	60.0	65.0
<b>NORTH AMERICA</b>	72.5	73.0	72.5	73.0	67.5	73.0	67.5	78.0	77.5	83.0	18.0	18.0	23.0	28.0	40.0	45.0	40.0	45.0	50.0	60.0	60.0	70.0	77.5	83.0
<b>HAWAII, CENTRAL AMERICA</b>	72.5	73.0	72.5	73.0	67.5	73.0	67.5	78.0	77.5	83.0	23.0	28.0	23.0	28.0	40.0	45.0	40.0	45.0	50.0	60.0	60.0	70.0	77.5	83.0
<b>SOUTH AMERICA</b>	98.0	103.5	98.0	103.5	98.0	103.5	98.0	103.5	98.0	103.5	40.0	45.0	40.0	45.0	18.0	18.0	55.0	62.5	50.0	60.0	40.0	45.0	88.0	93.5
<b>EUROPE</b>	70.0	72.5	70.0	72.5	70.0	72.5	70.0	72.5	75.0	77.5	40.0	45.0	40.0	45.0	55.0	62.5	23.0	23.0	23.0	28.0	40.0	45.0	45.0	50.0
<b>MIDDLE EAST, NORTH AFRICA</b>	35.0	45.0	35.0	45.0	50.0	60.0	50.0	60.0	60.0	70.0	50.0	60.0	50.0	60.0	50.0	60.0	23.0	28.0	30.0	40.0	35.0	45.0	35.0	45.0
<b>CENTRAL, SOUTH AFRICA</b>	40.0	50.0	40.0	50.0	50.0	60.0	50.0	60.0	55.0	65.0	60.0	70.0	60.0	70.0	40.0	45.0	40.0	45.0	35.0	45.0	18.0	23.0	35.0	45.0
<b>CENTRAL, SOUTH ASIA</b>	30.5	37.5	30.5	37.5	40.0	45.0	50.0	57.5	60.0	65.0	77.5	83.0	77.5	83.0	88.0	93.5	45.0	50.0	35.0	45.0	35.0	45.0	18.0	18.0

Figures in thousands of KrisFlyer miles

ECONOMY CLASS TO BUSINESS CLASS

BUSINESS CLASS TO FIRST CLASS

### GENERAL NOTES

- KrisFlyer members can redeem their miles for upgrade awards on these Star Alliance carriers:  
Adria Airways, Aegean Airlines, Air Canada, Air China, Air India, Air New Zealand, ANA, Asiana Airlines, Avianca Brazil, Austrian Airlines, Croatia Airlines, EGYPTAIR, Ethiopian Airlines, EVA Air, LOT Polish Airlines, Lufthansa, Scandinavian Airlines, Shenzhen Airlines, Singapore Airlines, South African Airways, SWISS, TAP Portugal, THAI, Turkish Airlines and United Airlines.
- Upgrades and miles required are on a per segment basis.
- Only selected booking classes are eligible for upgrade awards. For more information, please visit krisflyer.com.
- Taxes, surcharges and fees are applicable in addition to the redemption mileage required.

### ORIGIN/DESTINATION

#### SOUTH EAST ASIA 1

Brunei, Indonesia, Malaysia, Singapore

#### SOUTH EAST ASIA 2

Cambodia, Laos, Myanmar, Philippines, Thailand, Vietnam

#### NORTH ASIA 1

Hong Kong, Macau, Taiwan

#### NORTH ASIA 2

China, Guam, Japan, Micronesia, Palau, Russian Far East, South Korea

#### SOUTH WEST PACIFIC

Australia, Cook Islands, Fiji, New Zealand, Niue, Norfolk Island, Samoa, Tahiti, Tonga, Vanuatu

#### NORTH AMERICA

Canada, USA (except Hawaii)

#### HAWAII, CENTRAL AMERICA

Bermuda, Caribbean, Costa Rica, El Salvador, Guatemala, Hawaii, Mexico, Nicaragua, Panama, Puerto Rico

#### SOUTH AMERICA

Argentina, Bolivia, Brazil, Chile, Colombia, Ecuador, Paraguay, Peru, Uruguay, Venezuela

#### EUROPE

Albania, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Macedonia, Malta, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, Russia, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Ukraine, United Kingdom

#### MIDDLE EAST, NORTH AFRICA

Algeria, Armenia, Azerbaijan, Bahrain, Canary Islands, Cyprus, Egypt, Georgia, Iran, Iraq, Israel, Jordan, Kuwait, Lebanon, Libya, Morocco, Oman, Qatar, Saudi Arabia, Syria, Tunisia, Turkey, United Arab Emirates, Yemen

#### CENTRAL, SOUTH AFRICA

Angola, Botswana, Burundi, Congo, Cote d'Ivoire, Equatorial Guinea, Ethiopia, Ghana, Madagascar, Malawi, Mauritius, Mozambique, Namibia, Nigeria, Senegal, South Africa, Sudan, Tanzania, Uganda, Zambia, Zimbabwe

#### CENTRAL, SOUTH ASIA

Afghanistan, Bangladesh, India, Kazakhstan, Kyrgyzstan, Maldives, Nepal, Pakistan, Sri Lanka, Tajikistan, Turkmenistan, Uzbekistan