

## Eligible Booking Classes for Upgrade Awards on STAR carriers

- Eligibility for Star Alliance Upgrade Awards is subjected to the booked commercial class and the participating carrier. A confirmed booking in the eligible booking class is required for Star Alliance Upgrade Award redemption.
- Codeshare bookings are not eligible for upgrades. Your reservations must be booked under the flight number of the operating airline.
- Upgrades from Economy Class to Business Class are only applicable for flights without Premium Economy Class.
- Please [click here](#) for complete Terms and Conditions.

Operating Carriers	Eligible booking classes for upgrades from Economy to Business Class	Eligible booking classes for upgrades from Business to First Class
ADRIA AIRWAYS	Y , B	Not applicable
AEGEAN AIRLINES	Y , B	Not applicable
AIR CANADA	O , Y , B	Not applicable
AIR CHINA <sup>1</sup>	Y , B , G	C , D , J
AIR INDIA	Y , B	C , D
AIR NEW ZEALAND	U , E , O , Y , B	Not applicable
ALL NIPPON AIRWAYS <sup>4</sup>	Y , B , E , G	C , D , J , Z
ASIANA AIRLINES	Y , B	C , D
AUSTRIAN AIRLINES	Y , B	Not applicable
AVIANCA	Y , B	Not applicable
BRUSSELS AIRLINES	Y , B	Not applicable
COPA AIRLINES	Y , B	Not applicable
CROATIA AIRLINES	Y , B	Not applicable

Operating Carriers	Eligible booking classes for upgrades from Economy to Business Class	Eligible booking classes for upgrades from Business to First Class
EGYPTAIR	Y , B	C , D
ETHIOPIAN AIRLINES	Y , G, S, B	Not applicable
EVA AIR	Y , B , K	Not applicable
LOT POLISH AIRLINES	Y , B	Not applicable
LUFTHANSA	Y , B , G , E	C , D , J
SCANDINAVIAN AIRLINES <sup>5</sup>	S , Y , B	Not applicable
SHENZHEN AIRLINES <sup>3</sup>	G , Y , B , M , U	Not applicable
SOUTH AFRICAN AIRWAYS	Y , B , M <sup>2</sup>	Not applicable
SWISS INTERNATIONAL AIR LINES	Y , B	C , D , J
AIR PORTUGAL	Y , B	Not applicable
THAI AIRWAYS	Y , B	C , D
TURKISH AIRLINES	Y , B	Not applicable
UNITED AIRLINES	Y , B	C , D , J

<sup>1</sup> Upgrades are not permitted from Economy to First Class on two-cabin aircraft that offers only Economy and First Class service.

<sup>2</sup> Upgrades from Economy to Business Class on 'M' booking class is applicable for flights within South Africa only.

<sup>3</sup> Upgrades are permitted from Economy Class to Business Class on international sectors only.

<sup>4</sup> Upgrades requests on ANA may only be made within 56 days prior to departure, and are not available on domestic flight.

<sup>5</sup> Flight upgrades are not available within Europe on Scandinavian Airlines.

□ ECONOMY CLASS TO BUSINESS CLASS    ■ BUSINESS CLASS TO FIRST CLASS

Origin \ Destination	SOUTH EAST ASIA 1		SOUTH EAST ASIA 2		NORTH ASIA 1		NORTH ASIA 2		SOUTH WEST PACIFIC		NORTH AMERICA		HAWAII, CENTRAL AMERICA		SOUTH AMERICA		EUROPE		MIDDLE EAST, NORTH AFRICA		CENTRAL, SOUTH AFRICA		CENTRAL, SOUTH ASIA	
	Economy	Business	Economy	Business	Economy	Business	Economy	Business	Economy	Business	Economy	Business	Economy	Business	Economy	Business	Economy	Business	Economy	Business	Economy	Business	Economy	Business
SOUTHEAST ASIA 1	19	19	19	19	22	28	37	46	52	58	75	77	75	77	105	111	72	75	37	47	42	52	32	40
SOUTHEAST ASIA 2	19	19	19	25	19	25	32	40	52	58	75	77	75	77	105	111	72	75	37	47	42	52	32	40
NORTH ASIA 1	22	28	19	25	19	19	19	25	54	62	77	84	77	84	105	111	73	78	54	64	54	64	42	48
NORTH ASIA 2	37	46	32	40	19	25	19	25	68	78	82	89	82	89	105	111	73	78	54	64	54	64	53	63
SOUTHWEST PACIFIC	52	58	52	58	54	62	68	78	21	21	83	90	83	90	105	111	79	83	64	75	64	74	63	71
NORTH AMERICA	75	77	75	77	77	84	82	89	83	90	19	19	25	30	43	48	42	48	65	78	78	89	81	90
HAWAII, CENTRAL AMERICA	75	77	75	77	77	84	82	89	83	90	25	30	25	30	43	48	42	48	65	78	78	89	81	90
SOUTH AMERICA	105	111	105	111	105	111	105	111	105	111	43	48	43	48	19	19	59	67	54	64	43	48	94	100
EUROPE	72	75	72	75	73	78	73	78	79	83	42	48	42	48	59	67	25	25	25	30	43	48	59	65
MIDDLE EAST, NORTH AFRICA	37	47	37	47	54	64	54	64	64	75	65	78	65	78	54	64	25	30	31	42	36	47	43	54
CENTRAL, SOUTH AFRICA	42	52	42	52	54	64	54	64	64	74	78	89	78	89	43	48	43	48	36	47	23	30	43	54
CENTRAL, SOUTH ASIA	32	40	32	40	42	48	53	63	63	71	81	90	81	90	94	100	59	65	43	54	43	54	19	19

(figures in thousands of KrisFlyer miles)

Effective 16 April 2019

**GENERAL NOTES**

- KrisFlyer members can redeem their miles for upgrade awards on these Star Alliance carriers:  
Adria Airways, Aegean Airlines, Air Canada, Air China, Air India, Air New Zealand, ANA, Asiana Airlines, Austrian Airlines, Croatia Airlines, EGYPTAIR, Ethiopian Airlines, EVA Air, LOT Polish Airlines, Lufthansa, Scandinavian Airlines, Shenzhen Airlines, South African Airways, SWISS, Tap Portugal, THAI, Turkish Airlines and United Airlines.
- Upgrades and miles required are on a per segment basis.
- Only selected booking classes are eligible for upgrade awards. For more information, visit krisflyer.com.
- Taxes, surcharges and fees are applicable in addition to the redemption mileage required.

**ORIGIN/DESTINATION**

**SOUTHEAST ASIA 1**

Brunei, Indonesia, Malaysia, Singapore

**SOUTHEAST ASIA 2**

Cambodia, Laos, Myanmar, Philippines, Thailand, Vietnam

**NORTH ASIA 1**

Hong Kong SAR - China  
Macau SAR - China  
Taiwan - China

**NORTH ASIA 2**

China, Guam, Japan, Micronesia, Palau, Russian Far East, South Korea

**SOUTHWEST PACIFIC**

Australia, Cook Islands, Fiji, New Zealand, Niue, Norfolk Island, Samoa, Tahiti, Tonga, Vanuatu

**NORTH AMERICA**

Canada, USA (except Hawaii)

**HAWAII, CENTRAL AMERICA**

Bermuda, Caribbean, Costa Rica, El Salvador, Guatemala, Hawaii, Mexico, Nicaragua, Panama, Puerto Rico

**SOUTH AMERICA**

Argentina, Bolivia, Brazil, Chile, Colombia, Ecuador, Paraguay, Peru, Uruguay, Venezuela

**EUROPE**

Albania, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Macedonia, Malta, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, Russia, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Ukraine, United Kingdom

**MIDDLE EAST, NORTH AFRICA**

Algeria, Armenia, Azerbaijan, Bahrain, Canary Islands, Cyprus, Egypt, Georgia, Iran, Iraq, Israel, Jordan, Kuwait, Lebanon, Libya, Morocco, Oman, Qatar, Saudi Arabia, Syria, Tunisia, Turkey, United Arab Emirates, Yemen

**CENTRAL, SOUTH AFRICA**

Angola, Botswana, Burundi, Congo, Cote d'Ivoire, Equatorial Guinea, Ethiopia, Ghana, Madagascar, Malawi, Mauritius, Mozambique, Namibia, Nigeria, Senegal, South Africa, Sudan, Tanzania, Uganda, Zambia, Zimbabwe

**CENTRAL, SOUTH ASIA**

Afghanistan, Bangladesh, India, Kazakhstan, Kyrgyzstan, Maldives, Nepal, Pakistan, Sri Lanka, Tajikistan, Turkmenistan, Uzbekistan

*Destinations and eligible airlines are subject to change without prior notice.*