

Eligible Booking Classes for Upgrade Awards on STAR Carriers

Participating carriers	Eligible booking classes for upgrades from Economy to Business Class	Eligible booking classes for upgrades from Business to First Class
Adria Airways	Y , B	Not applicable
Aegean Airlines	Y , B	Not applicable
Air Canada	O , Y , B	Not applicable
Air China ¹	Y , B , G	C , D , J
Air India	Y , B	C , D
Air New Zealand	U , E , O , Y , B	Not applicable
ANA	Y , B , E	C , D , J , Z
Asiana Airlines	Y , B	C , D
Austrian	Y , B	Not applicable
Avianca Brazil	Not applicable	Not applicable
Avianca-TACA	Y , B	Not applicable
Brussels Airlines	Y , B	Not applicable
Copa Airlines	Y , B	Not applicable

Croatia Airlines	Y , B	Not applicable
EgyptAir	Y , B	C , D
Ethiopian Airlines	Y , G , S , B	Not applicable
EVA Air	Y , B , K	Not applicable
LOT Polish Airlines	Y , B	Not applicable
Lufthansa	Y , B , G , E	C , D , J
Scandinavian Airlines	S , Y , B	Not applicable
Shenzhen Airlines	G , Y , B , M , U	G , Y , B , M , U
South African Airways	Y , B , M ²	Not applicable
SWISS	Y , B , U , M	C , D , J
TAP Portugal	Y , B	Not applicable
THAI	Y , B	C , D
Turkish Airlines	Y , B	Not applicable
United	Y , B	C , D , J

¹Upgrades are not permitted from Economy to First Class on two-cabin aircraft which offer only Economy and First Class service.

²Upgrades from Economy to Business Class on 'M' booking class is applicable for flights within South Africa only.

Star Alliance

One-way upgrades

ECONOMY CLASS TO BUSINESS CLASS

BUSINESS CLASS TO FIRST CLASS

Origin Destination	SOUTH EAST ASIA 1		SOUTH EAST ASIA 2		NORTH ASIA 1		NORTH ASIA 2		SOUTH WEST PACIFIC		NORTH AMERICA		HAWAII, CENTRAL AMERICA		SOUTH AMERICA		EUROPE		MIDDLE EAST, NORTH AFRICA		CENTRAL, SOUTH AFRICA		CENTRAL, SOUTH ASIA		
SOUTH EAST ASIA 1	18.0	18.0	18.0	18.0	20.5	25.5	35.0	42.5	50.0	55.0	72.5	73.0	72.5	73.0	98.0	103.5	70.0	72.5	35.0	45.0	40.0	50.0	30.5	37.5	
SOUTH EAST ASIA 2	18.0	18.0	18.0	23.0	18.0	23.0	30.0	35.0	50.0	55.0	72.5	73.0	72.5	73.0	98.0	103.5	70.0	72.5	35.0	45.0	40.0	50.0	30.5	37.5	
NORTH ASIA 1	20.5	25.5	18.0	23.0	18.0	18.0	18.0	23.0	50.0	55.0	67.5	73.0	67.5	73.0	98.0	103.5	70.0	72.5	50.0	60.0	50.0	60.0	40.0	45.0	
NORTH ASIA 2	35.0	42.5	30.0	35.0	18.0	23.0	18.0	23.0	65.0	70.0	67.5	78.0	67.5	78.0	98.0	103.5	70.0	72.5	50.0	60.0	50.0	60.0	50.0	57.5	
SOUTH WEST PACIFIC	50.0	55.0	50.0	55.0	50.0	55.0	65.0	70.0	18.0	18.0	77.5	83.0	77.5	83.0	98.0	103.5	75.0	77.5	60.0	70.0	55.0	65.0	60.0	65.0	
NORTH AMERICA	72.5	73.0	72.5	73.0	67.5	73.0	67.5	78.0	77.5	83.0	18.0	18.0	23.0	28.0	40.0	45.0	40.0	45.0	50.0	60.0	60.0	70.0	77.5	83.0	
HAWAII, CENTRAL AMERICA	72.5	73.0	72.5	73.0	67.5	73.0	67.5	78.0	77.5	83.0	23.0	28.0	23.0	28.0	40.0	45.0	40.0	45.0	50.0	60.0	60.0	70.0	77.5	83.0	
SOUTH AMERICA	98.0	103.5	98.0	103.5	98.0	103.5	98.0	103.5	98.0	103.5	40.0	45.0	40.0	45.0	18.0	18.0	55.0	62.5	50.0	60.0	40.0	45.0	88.0	93.5	
EUROPE	70.0	72.5	70.0	72.5	70.0	72.5	70.0	72.5	75.0	77.5	40.0	45.0	40.0	45.0	55.0	62.5	23.0	23.0	23.0	28.0	40.0	45.0	45.0	50.0	
MIDDLE EAST, NORTH AFRICA	35.0	45.0	35.0	45.0	50.0	60.0	50.0	60.0	60.0	70.0	50.0	60.0	50.0	60.0	50.0	60.0	23.0	28.0	30.0	40.0	35.0	45.0	35.0	45.0	
CENTRAL, SOUTH AFRICA	40.0	50.0	40.0	50.0	50.0	60.0	50.0	60.0	55.0	65.0	60.0	70.0	60.0	70.0	40.0	45.0	40.0	45.0	35.0	45.0	18.0	23.0	35.0	45.0	
CENTRAL, SOUTH ASIA	30.5	37.5	30.5	37.5	40.0	45.0	50.0	57.5	60.0	65.0	77.5	83.0	77.5	83.0	88.0	93.5	45.0	50.0	35.0	45.0	35.0	45.0	18.0	18.0	

(figures in thousands of KrisFlyer miles)

Effective July 2015

GENERAL NOTES:

- KrisFlyer members can redeem their miles for upgrade awards on these Star Alliance carriers: Adria Airways, Aegean Airlines, Air Canada, Air China, Air India, Air New Zealand, ANA, Asiana Airlines, Austrian, Avianca-TACA, Brussels Airlines, Copa Airlines, Croatia Airlines, EGYPTAIR, Ethiopian Airlines, EVA Air, LOT Polish Airlines, Lufthansa, Scandinavian Airlines, Shenzhen Airlines, Singapore Airlines, South African Airways, SWISS, TAP Portugal, THAI, Turkish Airlines and United.
- Upgrades and miles required are on a per segment basis.
- Only selected booking classes are eligible for upgrade awards. For more information, please visit krisflyer.com.
- Taxes, surcharges and fees are applicable in addition to the redemption mileage required.

ORIGIN/DESTINATION

SOUTH EAST ASIA 1:

Brunei, Indonesia, Malaysia, Singapore

SOUTH EAST ASIA 2:

Cambodia, Laos, Myanmar, Philippines, Thailand, Vietnam

NORTH ASIA 1:

Hong Kong, Macau, Taiwan

NORTH ASIA 2:

China, Guam, Japan, Micronesia, Palau, Russian Far East, South Korea

SOUTH WEST PACIFIC:

Australia, Cook Islands, Fiji, New Zealand, Niue, Norfolk Island, Samoa, Tahiti, Tonga, Vanuatu

NORTH AMERICA:

Canada, USA (except Hawaii)

HAWAII, CENTRAL AMERICA:

Bermuda, Caribbean, Costa Rica, El Salvador, Guatemala, Hawaii, Mexico, Nicaragua, Panama, Puerto Rico

SOUTH AMERICA:

Argentina, Bolivia, Brazil, Chile, Colombia, Ecuador, Paraguay, Peru, Uruguay, Venezuela

EUROPE:

Albania, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Macedonia, Malta, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, Russia, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Ukraine, United Kingdom

MIDDLE EAST, NORTH AFRICA:

Algeria, Armenia, Azerbaijan, Bahrain, Canary Islands, Cyprus, Egypt, Georgia, Iran, Iraq, Israel, Jordan, Kuwait, Lebanon, Libya, Morocco, Oman, Qatar, Saudi Arabia, Syria, Tunisia, Turkey, United Arab Emirates, Yemen

CENTRAL, SOUTH AFRICA:

Angola, Botswana, Burundi, Congo, Cote d'Ivoire, Equatorial Guinea, Ethiopia, Ghana, Madagascar, Malawi, Mauritius, Mozambique, Namibia, Nigeria, Senegal, South Africa, Sudan, Tanzania, Uganda, Zambia, Zimbabwe

CENTRAL, SOUTH ASIA:

Afghanistan, Bangladesh, India, Kazakhstan, Kyrgyzstan, Maldives, Nepal, Pakistan, Sri Lanka, Tajikistan, Turkmenistan, Uzbekistan