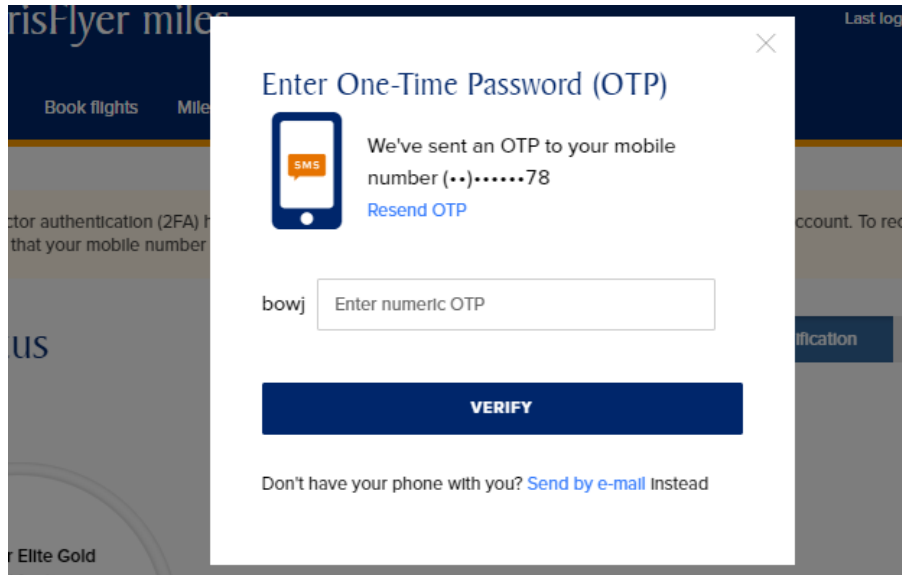


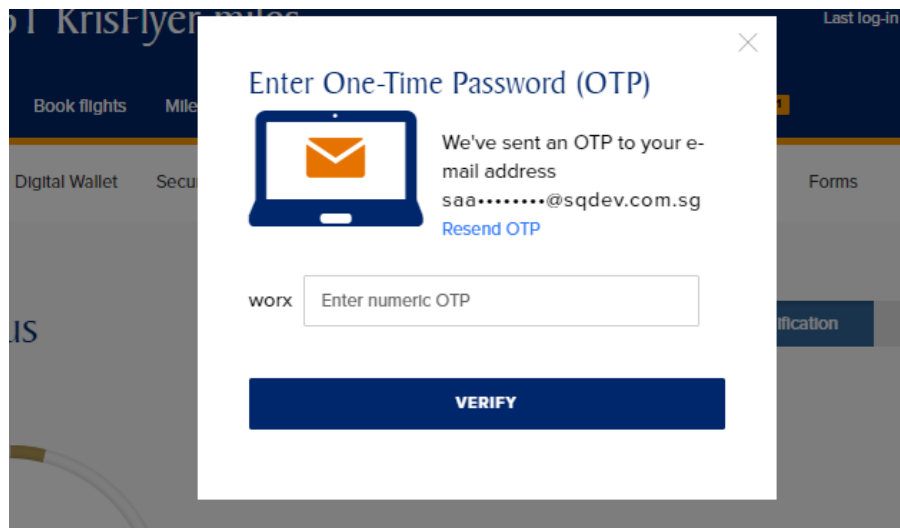
Entering your One Time Password (OTP)

When 2FA is required, the below screen will appear. Please enter the **numeric** OTP sent to the mobile number registered with your KrisFlyer account



The screenshot shows a modal dialog box titled "Enter One-Time Password (OTP)" with a close button (X) in the top right corner. On the left is an icon of a smartphone with an "SMS" bubble. The text reads: "We've sent an OTP to your mobile number (••)•••••78" followed by a blue link "Resend OTP". Below this is a text input field with the placeholder "Enter numeric OTP" and the label "bowj" to its left. At the bottom is a large blue button labeled "VERIFY". Below the button is the text "Don't have your phone with you? [Send by e-mail](#) instead".

If you do not have a mobile number saved in your KrisFlyer profile, the OTP will be sent to your email address registered with your KrisFlyer account




The screenshot shows a modal dialog box titled "Enter One-Time Password (OTP)" with a close button (X) in the top right corner. On the left is an icon of a laptop with an envelope icon. The text reads: "We've sent an OTP to your e-mail address saa•••••@sqdev.com.sg" followed by a blue link "Resend OTP". Below this is a text input field with the placeholder "Enter numeric OTP" and the label "worx" to its left. At the bottom is a large blue button labeled "VERIFY".

If you did not receive the OTP within 2 minutes, select "Resend OTP"

×

Enter One-Time Password (OTP)



We've sent an OTP to your mobile number (**).....78

[Resend OTP](#)

bowj

VERIFY


Don't have your phone with you? [Send by e-mail](#) instead

In scenarios where you are unable to access your mobile phone, or if the number in your KrisFlyer profile is not updated, select "Send by e-mail" to receive the OTP via your email address.

Please ensure your mobile number is updated before logging out.

×

Enter One-Time Password (OTP)



We've sent an OTP to your mobile number (**).....78

[Resend OTP](#)

bowj

VERIFY

Don't have your phone with you? [Send by e-mail](#) instead